

Matching people's management drives

M. Hargreaves & P. Mitchell



Why we're here: Management Drives

1. Understand the 6 major behavior drivers at work.
2. Identify attributes of each drive and how it influences work behavior and team dynamics.
3. Learn how UCSF uses Management Drives to understand and build teams.
4. Understand whether you have the right team of people for the work, and if individuals are in the right roles.

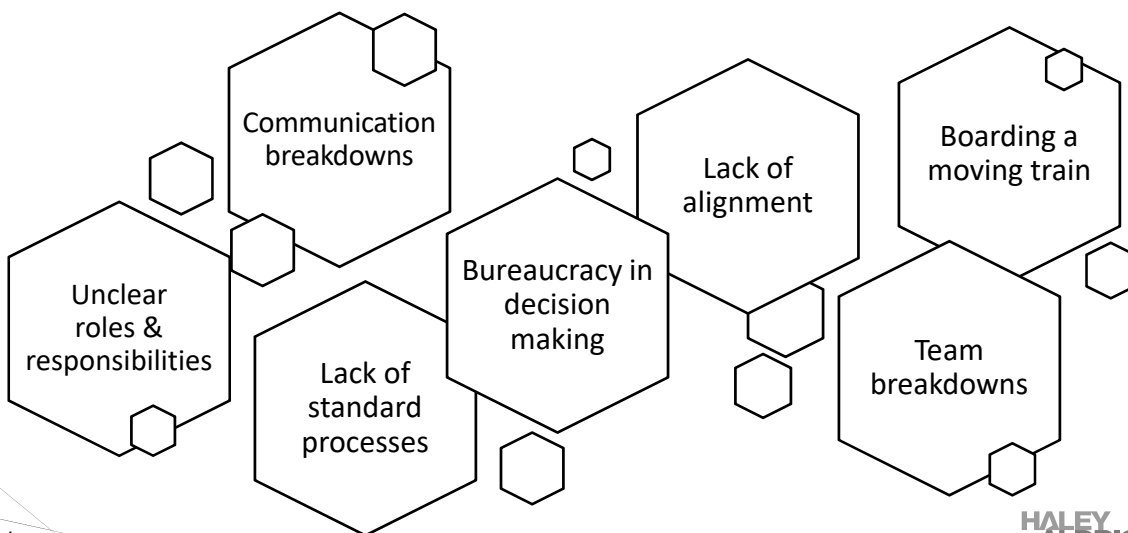
Agenda

- 1 Foundation: What is Management Drives?
- 2 Benefits: Management Drives
- 3 Application: How we use it
- 4 Key Takeaways

3

HALEY
ALDRICH

Common root cause challenges faced by higher education institutions



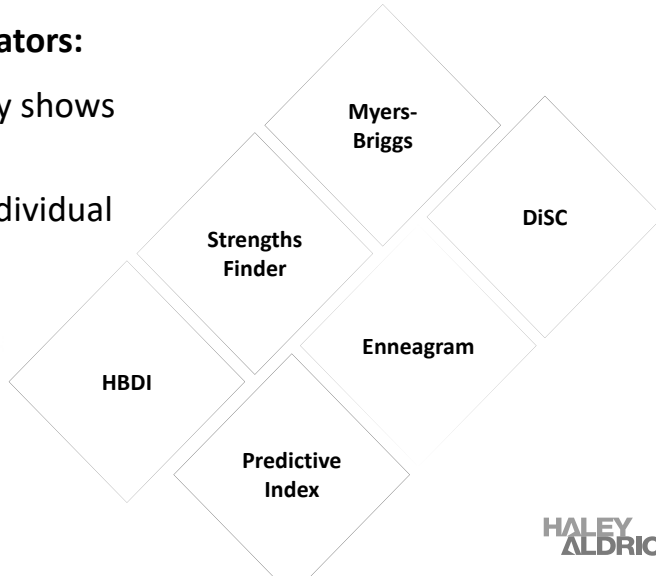
4

HALEY
ALDRICH

How many of you have ever taken a personality test?

Management Drives differentiators:

- Helps you take action, actually shows you what to *do*
- Look at teams, not just the individual

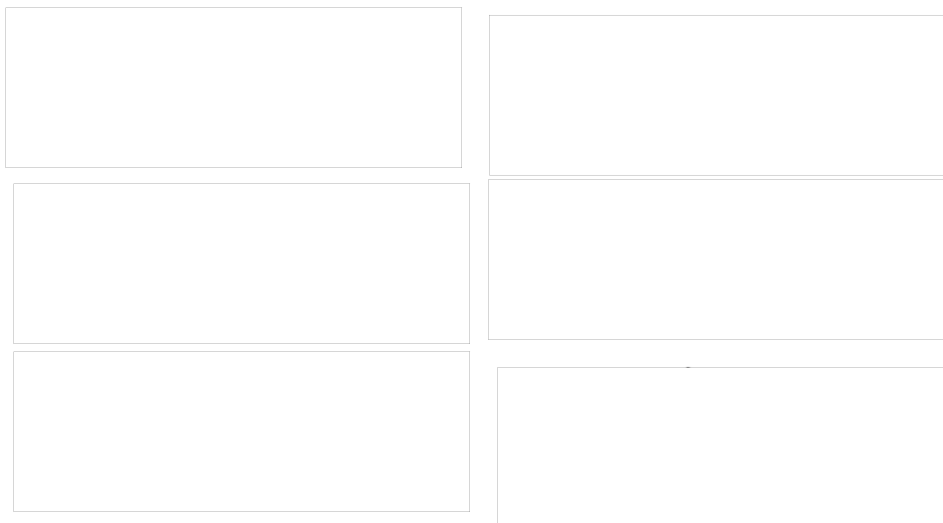


HALEY
ALDRICH

What is Management Drives?



Six colors represent different intrinsic drives



7

HALEY
ALDRICH

Management Drives can serve institutions in multiple ways

Individual

Self-awareness

Coaching

Communication

Self-development

Behavior

Team

Team design

Team building

Team diagnosis

Team coaching

Communication

Institutions

Culture assessment

Culture process

Organization design

Roles & engagement

Communication

8

HALEY
ALDRICH

There are positive and negative drives associated with each color:

**Engaging others,
communicate**



**Protesting,
maligning**

**Going for results
and challenges**



**Self-protection,
blaming others**

**Developing ideas,
curious**



**Criticizing,
complicating**

9

**HALEY
ALDRICH**

There are positive and negative drives associated with each color:

**Organizing,
structuring**



**Falling back
on own task**

**Increasing pace,
deciding**



**Protecting own
domain**

**Creates bonds
and security**



**Suspicion,
distrust**

10

**HALEY
ALDRICH**

How does UCSF use Management Drives?



Supports individuals by:

- Helps individual understand her employees based on what motivates and demotivates them, and how to best support them
- Provides specific language (colors) and a tool for the individual to better articulate her own drives to others, and her preferred method of communication so others can work with her more effectively



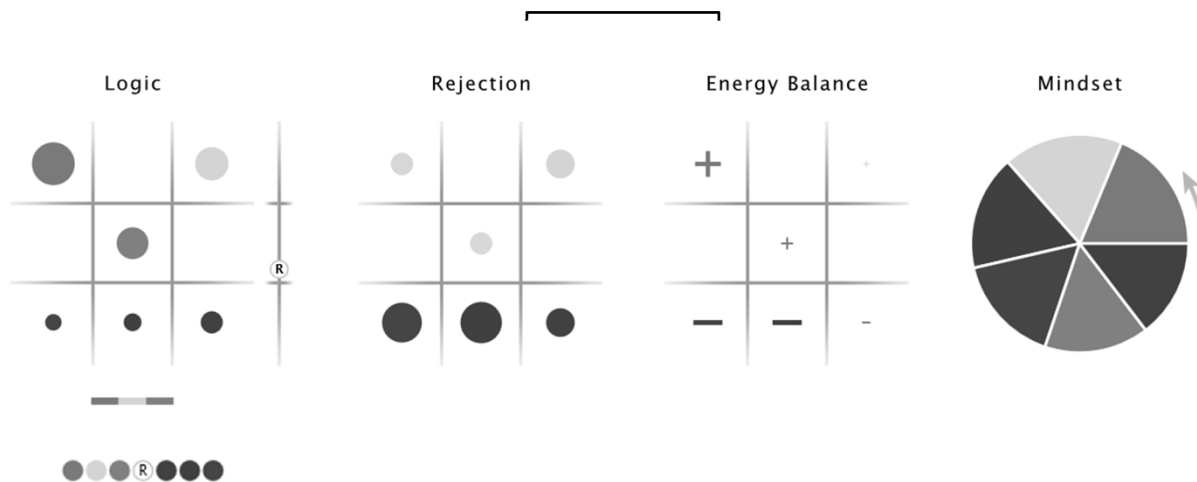
Supports teams by:

- Determining how teams will work well together
- Finding areas that they can look out for (potential pitfalls)
- Identifying team gaps and tangible actions to bridge gaps

11

HALEY
ALDRICH

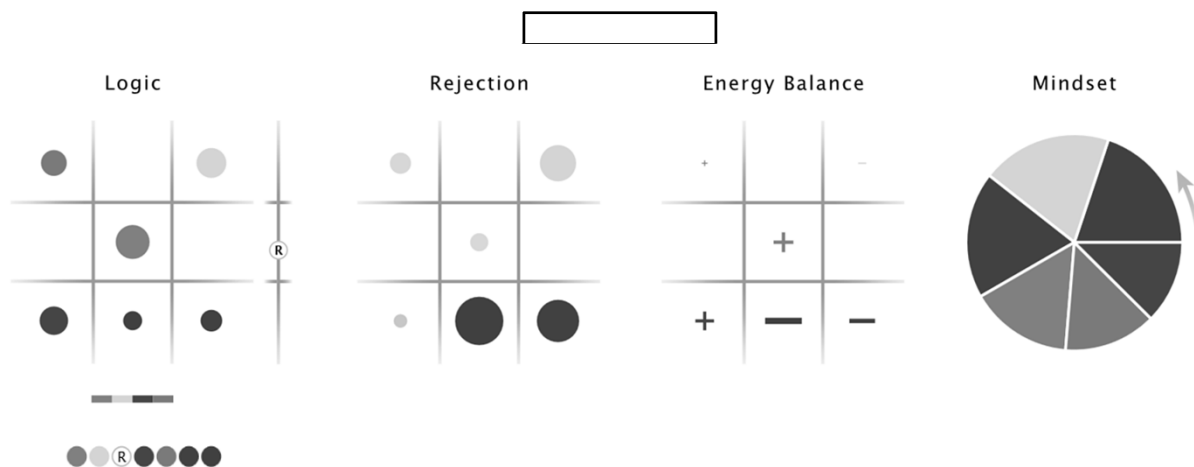
A Management Drives profile: Meredith



12

HALEY
ALDRICH

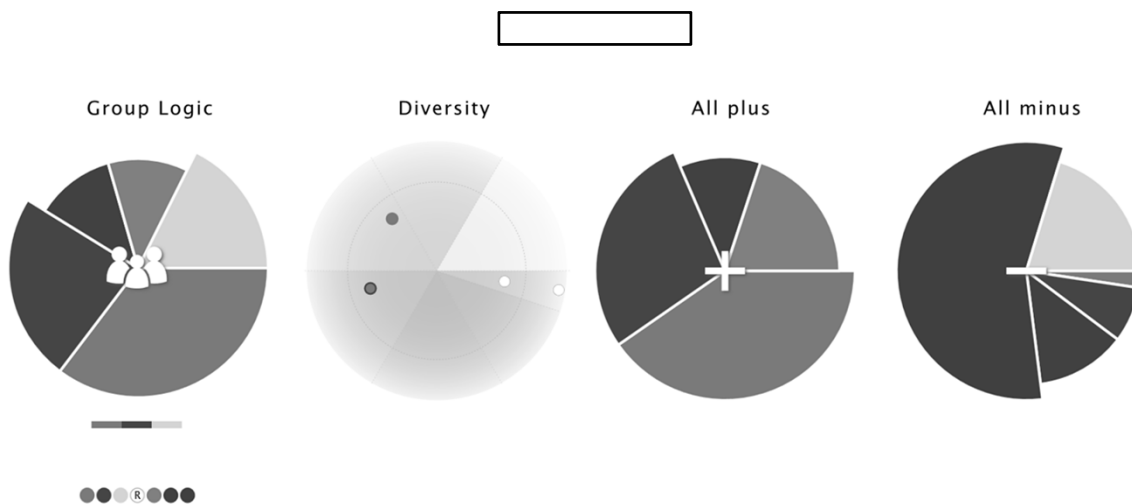
A Management Drives profile: Patti



13

HALEY
ALDRICH

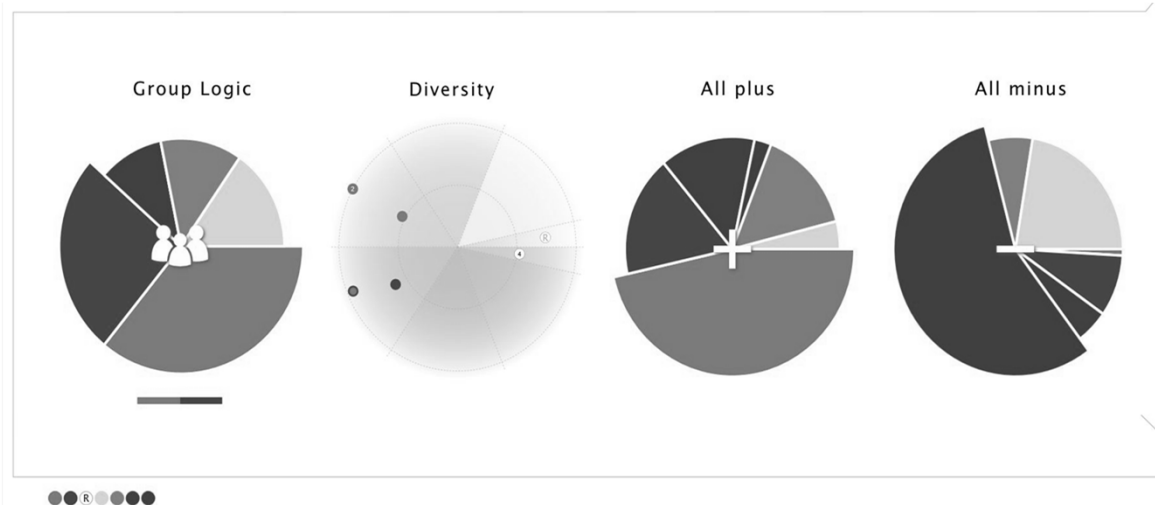
A Management Drives team profile



14

HALEY
ALDRICH

A Management Drives team profile



15

HALEY
ALDRICH

Key takeaways:

1. The human element *can* be **measured**
2. Helps maintain the **awareness** that we're all different and need to respect and appreciate the diversity of the group
3. Can enable teams to create **effective communication** by knowing each other's communication preferences, styles, motivations, and what annoys them



16

HALEY
ALDRICH

Questions or comments? Contact:



Meredith Hargreaves

Senior Lean Practitioner
mhargreaves@haleyaldrich.com

Patti Michell

Associate Director – West Zone
Patti.Mitchell@ucsf.edu



**HALEY
ALDRICH**