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Editor-in-Chief: Alan S. Bigger, APPA Fellow

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Task Force Chair: Casey J. Wick, American International School/Dhaka

Includes the original concepts of the five levels of clean, staffing service levels, and information on such specialized facilities areas as residence halls, healthcare facilities, and 33 updated room categories.

**Grounds**
Task Force Chair: Tom Flood, Elon University

A comprehensive guide to maintaining and managing a grounds and landscaping operation. Contains information on sustainable grounds operations; environmental stewardship; staffing guidelines; contracting options; position descriptions; benchmarking, and environmental issues and laws.

**Maintenance**
Task Force Chair: Tom Becker, Philadelphia University

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