



# 2019

# REGIONAL REPORTS



By Jessica Abbott  
ERAPPA President  
University of Hartford

A total of 478 attendees, with 210 of those participants representing 92 educational institutions, attended the 2019 ERAPPA Annual Meeting, themed “Chart Your Course” in Erie, Pennsylvania. This year’s annual conference was hosted by the Keystone Chapter of APPA (KAPPA) under the leadership of Beth Clark (Penn State University) and Pete Buchheit (University of Pittsburgh Bradford). Delegates enjoyed a thought-provoking and inspiring educational program that included keynote speaker Adam Kreek, a two-time Olympian, who spoke on failure and finding your next gold medal moment, and plenary speaker Jack Uldrich, a global futurist who educated the conference delegates on constructively thinking about the future through AHA—Awareness, Humility, and Action. On Monday morning, conference attendees had the opportunity to join Adam Kreek for an Olympic pre-breakfast workout— only 13 people were brave enough! The Monday night networking event took place at the Erie Maritime Museum, where delegates got to enjoy food, entertainment, and tours of the U.S. Brig Niagara.

Outgoing President Arthur Walsh presided over a robust awards banquet, while outgoing Past President Kevin Mann emceed and entertained the crowd. APPA Vice President for Professional Development Beth Clark was in attendance; she recognized ERAPPA members who received APPA awards and also installed the 2019-2020 ERAPPA Board.

## APPA AWARDS

- *Pacesetter Award*: Kevin Mann (Salisbury University) and Connie Simmons (Phillips Exeter)
- *Unsung Hero Award*: Phillip Melnick (Penn State University) and Amy Baker (DIGroupArchitecture)



ERAPPA President  
Jessica Abbott



Above: 2019 First-Time Attendees Reception



Left: 2019 Norman H. Bedell Award Recipient, Norman B. Young

## ERAPPA AWARDS

- *Rising Star Award*: Billy Gagnon (Phillips Exeter) and Marina Theriault (Dalhousie University)
- *Chapter Champion Award*: Sheri Vucci (Smithsonian Institution), Pat Whitney (Framingham State University), Amy Baker (DIGroupArchitecture), Bruce MacNeil (University of New Brunswick Fredericton), Kari Miller (DLA+ Architecture & Interior Design), and Anita Bailey (Phillips Exeter)
- *President's Award*: Billy Gagnon (Phillips Exeter), George Stooks (St. John Fisher College), and Patty Smith (College of New Jersey)
- *Norman H. Bedell Award*: Norman Young (University of Hartford)
- *Emeritus Status*: Dana Peterson (Retired, University of New Hampshire) and Holly Mussatti (Retired, American University)
- *Outgoing*: Chapter Presidents, Committee Members, 2019 Host

Committee Members, Liaisons to APPA Committees, and Board Members were recognized and thanked for this significant service and contribution.

## THE 2019-2020 ERAPPA OFFICERS

President/Junior Representative—  
**Jessica Abbott**, University of Hartford  
President-Elect—**Sheri Vucci**,  
Smithsonian Institution  
Past President/Senior Representative—  
**Arthur Walsh**, Dalhousie University  
Secretary—**Jon Terry**, Quinnipiac  
University  
Treasurer—**Phillip Melnick**, Penn State  
University  
APPA Liaison—**Lander Medlin**

To view ERAPPA's website and find a complete listing of the board of directors, please go to <https://www.erappa.org/board/boardmembers>.

**2020 CONFERENCE: September 27-30 - Saint John, New Brunswick, Canada**



By Katie McFarland  
SRAPPA VP for Communications  
College of Charleston

**N**orthern Kentucky University (NKU) served as host for the 68th annual SRAPPA Conference in the historic city of Covington, Kentucky. Located along the Ohio River across from Cincinnati, Covington provided the 318 attendees stunning views and unique tours. Twenty-seven breakout sessions focused on the four main areas of sustainability, technology, leadership and communication, and facilities planning and construction.

This year's conference theme was "Riding on Strengths and Jumping Barriers." Attendees visited the beautiful NKU campus and facilities, participated in the golf tournament at the Highland Country Club, toured the New Riff Distillery, Rumpke Recycling, and Ark Encounter. Spouses and guests of the attendees were treated to a special tour of the Cathedral Basilica of the Assumption.

SRAPPA welcomed 120 business partners and enjoyed 51 booths in the Northern Kentucky Convention Center. The region is grateful for each of our business partners. Without the help of our business partners, these conferences would not be possible.

The highlight of this year's conference was a riverboat cruise aboard the River Queen. Guests enjoyed spectacular panoramic views along the Ohio River of downtown Cincinnati and northern Kentucky.

The conference was capped off Tuesday evening with the annual Awards Banquet and Board Installation ceremony. Guests were treated to the entertainment of comedian and professional pickpocket Bob Arno, who taught the audience the "Art of the Steal!" Outgoing SRAPPA President Tom Jones spoke about the



2019-2020 SRAPPA President  
Bill Moulton



Top: An overview of the SRAPPA Expo in the Northern Kentucky Convention Center



Left: Conference attendees speak with one of SRAPPA's business partners

Photos courtesy of SRAPPA

success the region has experienced in 2019 and its vision moving forward. He presented the Service Appreciation award to outgoing Senior APPA Representative Dave Maharrey for his dedicated service to the Board. VP for Education Andy Maddox received the President's Award.

Ruthann Manlet, APPA President, installed the new 2019-2020 SRAPPA Board.

Back by popular demand, motivational and leadership speaker Richard Flint spoke during the closing session Wednesday morning. President Bill Moulton and his team put on an informative and excellent conference and will continue to move the region forward in the coming year. We look forward seeing you at the 2020 conference in Tampa, Florida, September 24-29.

## THE 2019-2020 SRAPPA OFFICERS

- President—**Bill Moulton**, Northern Kentucky University
- President Elect—**Mike Steger**, Berkeley Preparatory School
- Treasurer—**Becky Griffith**, Embry-Riddle Aeronautical University
- VP of Communications/Secretary—**Katie McFarland**, College of Charleston
- APPA Senior Representative—**Dan Wooten**, Discipleship Ministries
- APPA Junior Representative—**David Smith**, University of North Carolina Charlotte
- APPA Liaison—**Steve Glazner**

To view SRAPPA's website and find a complete listing of the board of directors, please go to <http://srappa.org>.

**2020 CONFERENCE: September 24-29 • Tampa, Florida**



By Jim Bogan  
MAPPA Senior Representative  
University of Wisconsin Madison

The 2019 MAPPA annual conference welcomed over 300 attendees to the Radisson Blu Hotel at the Mall of America in Bloomington, Minnesota, from October 16-18. The host committee this year was an innovative team comprising Business Partner representatives with support from last year's host committee chair Brandon Dugan and many local facilities professionals from a variety of institutions in the Minneapolis area. Their participation made a very positive impact on the overall interaction between attendees of all kinds.

Business Partners showcased a range of essential services over 70 booths in the exhibitor hall. APPA's Supervisor's Toolkit and Leadership Academy Level One, offered at the conference, were both well attended. Twenty-eight breakout sessions offered individuals a variety of interesting and informative topics to expand their knowledge base. Another innovation was a social afternoon/evening event inviting all attendees, including Business Partners, to attend Topgolf, a sports amusement venue. This was a big hit in place of a traditional and formal gathering.

Instead of a traditional awards dinner, the meeting featured dinner on your own each night to enable personal choice for connecting with colleagues and business partners. The awards were presented at various points throughout the meeting, culminating with a performance by The Essentials, a music group comprising facilities professionals from Hamline University. They use classic hits to provide messages on topics such as work orders, snow removal, restroom cleaning, and pest control.

Steve Gilsdorf, 2018-2019 MAPPA President, presented awards and thanked outgoing Board members Tim Thim-



MAPPA 2019-2020 Board of Directors

mesch, Grand Valley State University; and Jamie Tran, Belfor Property Restoration. He recognized Brandon Dugan, Cleveland State University; Jamie Tran, Belfor Property Restoration; and Ruthann Manlet, University of Minnesota, with President's Awards. Steve congratulated the incoming president, George Hakim, University of Michigan Flint. New members taking a seat on the MAPPA Board for the upcoming year include Jeremy Johnston, Cleveland State University; and Miriam Weaver, University of Chicago.

The MAPPA Board continues to support educational opportunities for the region, awarding approximately \$19,000 in scholarships this year. The region also continues to sponsor various offerings of the Supervisor's Toolkit and the Academy on Campus. Plan to join us next year at the MAPPA conference in Grand Rapids, Michigan, October 26-28, 2020 (Supervisor's Toolkit October 25-28). Hope to see you there!

#### 2019-2020 MAPPA OFFICERS:

President—**George Hakim**, University of Michigan  
President-Elect—**Doug Laditka**, Albion College  
Secretary—**Nicole Corll**, Kent State University  
Treasurer—**Art Chonko**, Denison University



Attendees enjoying Topgolf



Mobile raffle cart being employed for group engagement with the business partner displays

Senior Representative—**Jim Bogan**, University of Wisconsin Madison  
Junior Representative—**Steve Gilsdorf**, Western Michigan University  
APPA Liaison—**Suzanne Healy**

To view MAPPA's website and find a complete listing of the board of directors, please go to <http://mappa.appa.org>.

**2020 CONFERENCE: October 26-28 - Grand Rapids, Michigan (Supervisor's Toolkit October 25-28)**



By Barry Mielke  
CAPPA President  
South Dakota State University

The 2019 CAPPA Annual Conference drew 129 attendees to Winnipeg, Manitoba, Canada from September 29-October 1. Our theme for 2019 was “Centered on Progress for Facilities Management.” There were 18 educational sessions covering a gamut of facilities management topics.

This year’s conference began with Committee and Executive Board meetings on Saturday. Sunday included a tour of the Canadian Museum for Human Rights, the first museum solely dedicated to human rights, and the Manitoba Legislative Building Hermetic Code tour with Dr. Frank Albo.

A new format for the first-timers attendee reception included testimonials from past and present CAPPA Board members. The Exhibit Hall opened to attendees and the evening wrapped up with a Manitoba Social and football watch party hosted by the IMEG Corporation.

The Exhibit Hall featured 48 Business Partners representing 26 businesses. Our Business Partners sponsored many of our special activities and shared pertinent information for the benefit of our CAPPA Region facilities administrators.

CAPPA President Barry Mielke welcomed attendees to the conference Monday morning and introduced APPA Immediate Past President Don Guckert as our keynote speaker. Monday night concluded with a progressive dinner at the Manitoba Museum.

Tuesday morning began with the CAPPA business meeting and a round robin campus tour of the University of Winnipeg Biomass Plant–Solar Array and the Red River College Skilled Trades and Technology Centre.

The conference closed with the Awards Banquet and the installation of new officers by APPA President-Elect Jim



CAPPA President  
Barry Mielke



Photos courtesy of CAPPA.



Above: Group photo

Left: CAPPA Officers

Jackson, and followed with entertainment by comedian Matt Falk.

### THE 2019 ANNUAL BANQUET AWARDS

- *APPA Unsung Hero Award*: Randy Culver, Black Hills State University
- *APPA Pacesetter Award*: Ian Hadden, University of Arkansas at Little Rock
- *APPA Meritorious Service Award*: David Handwork, Arkansas State University
- *APPA Sustainability Innovation Award*: University of Texas at Dallas
- *APPA Award for Excellence*: University of Kansas Medical Center
- *CAPPA Meritorious Service Award*: Armand Harpin, IMEG Corporation
- *CAPPA Distinguished Member Award*: Art Jones, Black Hills State University
- *CAPPA President’s Award*: Scott Turley, University of Arkansas Fayetteville

### THE 2019-2020 CAPPA OFFICERS

- President—**Barry Mielke**, South Dakota State University  
 First Vice President—**Markus Hogue**, University of Texas at Austin  
 Secretary—**Virginia Smith**, University of Texas at Dallas  
 Treasurer—**Jennifer Kindt**, South Dakota State University  
 APPA Senior Representative—**Angela Meyer**, Southeast Missouri State University  
 APPA Junior Representative—**Barry Mielke**, South Dakota State University  
 APPA Liaison—**Christina Hills**

To view CAPPA’s website and find a complete listing of the board of directors, please go to <https://www.cappaedu.org>.

**2020 CONFERENCE: October 4-6 • Tulsa, Oklahoma**

# Rocky Mountain Region

# RMA



By Kent Andersen  
RMA President  
Sheridan College

The 2019 Rocky Mountain APPA conference was held September 16-18 in Banff, Alberta, in Banff National Park, Canada's first national park, with the majestic Rocky Mountains as a backdrop. The University of Calgary, led by Michael Love, director of caretaking, hosted the conference, with a record attendance of over 430 RMA members along with Business Partners and spouses, including more than 130 first-time attendees.

The RMA conference was a phenomenal success, with the first day full of networking opportunities ranging from fly fishing on the Bow River south of Calgary, to golf at the Canmore Golf & Curling Club and three spectacular hikes in the Alberta Rockies. The conference kicked off with Calgary's own "Jungle Jim" Hunter as a keynote speaker. Hunter is the original "Crazy Canuck," and was a member of the 1979 Canadian Olympic Men's Alpine Ski Team; he was the first Canadian man to win a medal in downhill skiing. He inspired RMA members with his life lesson on "One Kind Thing" we can do for others, a lesson that is very applicable in today's conversation around employee engagement. The final keynote speaker was Caroline Hedin, Bison Public Outreach and Education Officer at Banff National Park. Hedin enthused RMA members with her presentation on the Canadian National Park system, the history of Banff National Park, and her personal experiences with the reintroduction of bison to the park for the first time in 140 years.

The RMA educational sessions were supported with 79 speakers from RMA institutions and Business Partners, presenting on topics ranging from leadership to best management practices in education. APPA President Ruthann Manlet offered insights into APPA's plans



RMA President Kent Andersen



Banff hiking

Images courtesy of RMA.

for the upcoming year and inducted the new RMA board.

The University of Calgary Host Committee capped off the conference with some superb events, including the meet and greet featuring Elder John Snow, who gave an indigenous blessing, and the Wild Mint Arts Dancers, who performed a celebration of powwow dance styles and Métis Nation jigging. The Western-themed dinner was hosted at the Mount View BBQ, featuring two Royal Canadian Mounted Police in full-dress uniform, 15 synchronous fiddlers, a fantastic hip-of-beef buffet, a DJ, and entertainment provided by RMA members trying their feet at line dancing.

The Awards Banquet was a great success. Wayne Clark, outgoing President, presented honors to the following for their outstanding support to RMA:

- *H. Val Petersen Award*: presented to Clint Lords
- *Elevating the Leadership and Influence of Facilities Professionals*: Presented to Chris Kopach
- *President's Award*: Presented to Lisa Potter and Marie Wells
- *Lee Newman Award*: Presented to WAXIE
- *Acknowledging Work by Host Committee*: presented to University of Calgary



Banff conference center

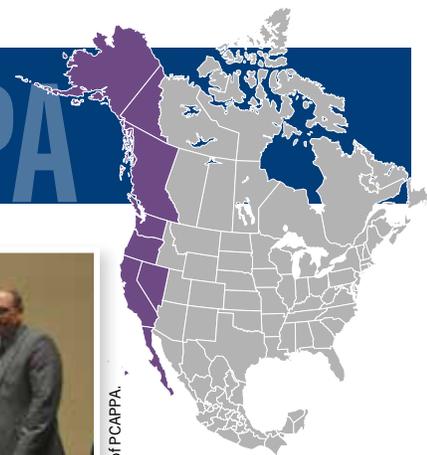
The gavel was then passed to Kent Andersen, incoming 2019-2020 RMA President.

## THE 2019-2020 RMA OFFICERS

President—**Kent Andersen**, Sheridan College  
President-Elect—**Timothy Dobson**, New Mexico State University  
Secretary—**Wim Chalmet**, University of Lethbridge  
Treasurer—**Marie Wells**, BYU Idaho  
APPAs Senior Representative—**Luis Rocha**, University of Arizona  
APPAs Junior Representative—**Wayne Clark**, BYU Idaho  
APPAs Liaison—**Kristin Witters**

To view RMA's website and find a complete listing of the board of directors, please go to <http://rma.appa.org>.

2020 CONFERENCE: September 21-23 • Salt Lake City, Utah



**Eric Johnson**  
PCAPPA President  
University of Southern California

The 2019 PCAPPA Annual Conference was held in Las Vegas, Nevada, from September 29-October 1. This year's host institute was University of Nevada, Las Vegas (UNLV). Special thanks to Kim Case-Nichols, executive director of space and facilities management, and her team at UNLV, for hosting this event. The conference brought together over 246 participants and 97 Business Partners; over half of the attendees were first-timers. The conference theme, "Sharpen Your Tools," showcased diversity, leadership, creativity, and knowledge as tools to address key challenges in facilities management.

The opening keynote speaker was Patti Dobrowolski whose high-energy presentation was titled "Boost Your Organizational Genius!" Dobrowolski captivated and inspired the PCAPPA audience using the business leadership tool of the future: Drawing Solutions. This was an innovative exercise designed to inspire creative leadership through clearly identifying and communicating what's changing in your business. Patti's "Snapshot of the Big Picture" process showed PCAPPA members a transformational method for getting leaders to learn to communicate their vision of the future, using a simple, effective visual. This simple technique helps you set goals, create positive change, enhance your culture, and accelerate your team performance for a better bottom line.

Our closing speaker was Avish Parashar, who weaved together humorous stories, jokes, audience interaction, and improv into a routine that engaged the conference audience. He imparted a key lesson: "Planning is Important, but Improvising is Essential!" No matter how well you plan, things will go wrong, surprises will



2019-2020 PCAPPA Board

Photos courtesy of PCAPPA.



Opening keynote speaker—communicating vision

arise, and the universe will throw you a curveball. Avish gave PCAPPA members essential tools to help them deal with all that life can bring. He encouraged them to start using the phrase "yes, and!" instead of "yes, but!" Changing that one word, he said, can change our interactions.

Conference activities included a tour of UNLV, speed networking with Business Partners, and a football-themed welcome reception, which also included Business Partners. The conference included various educational sessions on diversity and leadership, a Hall of Resources, networking opportunities with Business Partners, and the Awards Banquet.

Some notable award recipients included Tony Ichsan, honored with PCAPPA's President's Exemplary Leadership Award; and Alvaro De Sousa and Steve Yeadon, presented with the 2018-2019 PCAPPA Champion Award. Special "Thank You" awards were given to Nicole Sanderson

and Kristin Witters for exemplary support of PCAPPA. Allison Bustos, UNLV, received the 2018-2019 San Joaquin Chemicals, Inc. scholarship.

## THE 2017-2018 PCAPPA OFFICERS

President—**Eric Johnson**, University of Southern California  
President-Elect—**Victor Pesiri**, Brentwood School  
Treasurer—**Alvaro De Sousa**, California State University Stanislaus  
Junior Representative/Secretary—**Winnie Kwofie**, California State University East Bay  
Senior Representative—**Robert Andrews**, California State University East Bay  
APPA Liaison—**Kristin Witters**

To view PCAPPA's website and find a complete listing of the board of directors, please go to <http://www.pcappa.org>.

2020 CONFERENCE: October 11-13 • Portland, Oregon



# APPA's Monthly Free Webinars

APPA's free monthly webinar series keeps our members informed and connected in the world of facilities. To date, APPA has issued over 2,000 continuing education certificates to attendees, and keeps a library of past webinars for you to view at your leisure.



APPA is also an AIA Provider, and when appropriate, Continuing Learning Units (CLUs) for AIA credentialing programs are given.

## Upcoming Webinars – Sign up Soon!

- **February 27, 2020** - Trends in Classroom Configuration & Technology
- **March 12, 2020** - Developing Mold Literacy: Lessons Learned from the Mold Crisis on Campus
- **April 2, 2020** - Build Better for Education
- **April 23, 2020** - How smart is your campus? Preparing your buildings and organization for the next decade with smart building intelligence
- **May 7, 2020** - Making BIM Work For You
- **June 18, 2020** - How to design a Smart, Connected Campus with STEM to Business Ecosystem Model

Questions regarding certificates, or other past webinar sessions, should be directed to Billie Zidek Standards & Codes Administrator at [billie@appa.org](mailto:billie@appa.org).

