

Steve Gilsdorf is the 2019 Recipient of the Rex Dillow Award

We are happy to announce that the 2019 recipient of the Rex Dillow Award for Outstanding Article is Steven D. Gilsdorf for his article, "The Custodian's Role in Student Success," originally published in the November/December 2018 issue of *Facilities Manager*.



APPA's Information and Communications Committee,

led by Vice President David Handwork of Arkansas State University, made its selection from the seven eligible articles published in the six issues of *Facilities Manager* within the past year.

Since 1987, APPA has presented the annual Rex Dillow for Outstanding Article in *Facilities Manager* to the feature article deemed most relevant, readable, and valuable from the previous year's eligible articles. Gilsdorf, director of custodial building services at Western Michigan University in Kalamazoo, received his award during the Awards Reception at the APPA 2019 conference in Denver, Colorado.

With greater pressures on students and their well-being, Gilsdorf sees the custodian as a key ally in an institution's accountability to the student and the campus community. An excerpt follows:

The custodian works in every place and sees every face on campus, in the classrooms and hallways of academic buildings and in the living and lounging areas of the residence halls. Often, custodians see where students are more vulnerable, open to, and possibly in need of influence. It is the custodian's special role that allows them to be overlooked—as well as placing them in a unique position to help students in need.

To read the entire article, visit <https://www1.appa.org/FacilitiesManager/article.cfm?ItemNumber=4268&parentid=2731>. Congratulations to Steve on receiving the

2019 Rex Dillow Award. If you have an article, case study, or ideas to share with fellow APPA members and readers of *Facilities Manager*, please contact me directly at steve@appa.org. I welcome your contributions.

INNOVATION AND ENTREPRENEURSHIP ARE FOCUS OF 2019 THOUGHT LEADERS REPORT

APPA has just published the 2019 Thought Leaders report, entitled *Innovation in an Age of Disruption*, and made it available first to attendees of the July 15-17 APPA conference in Denver. The free PDF of the report will be available to all members following the conference via the APPA Bookstore and at <https://www.appa.org/thought-leaders-series/>.



Contents of the new TLS report include:

- Key takeaways about innovation and entrepreneurship
- Common approaches to higher education challenges
- Using innovation and entrepreneurship to tackle adaptive challenges
- Applying an innovative and entrepreneurial mindset to higher education's challenges
- Applying the mindset to facilities' adaptive challenges
- Questions for campus discussion

Many thanks to Thought Leaders sponsors Jacobs and Johnson Controls Inc. for their continued support and helping APPA provide the valuable Thought Leaders reports to all at no charge. 💰

COMING IN SEP/OCT 2019

- Profile of President Ruthann Manlet
- APPA 2019 Conference Highlights
- Managing Trees on Campus

FACILITIES manager

President

Donald J. Guckert, University of Iowa

Executive Vice President

E. Lander Medlin, lander@appa.org

Editor

Steve Glazner, steve@appa.org

Managing Editor

Anita Dosik, anita@appa.org

Design & Production

www.touch3.com

Digital Printing

Corporate Communications Group

Editorial Office

703-542-3837

Fax: 703-542-3782

Advertising and New Products

Gerry Van Treeck, 847-347-7851

gvtgvt@earthlink.net

www.appa.org/facilitiesmanager

Facilities Manager (ISSN 0882-7249) is published six times a year (January, March, May, July, September, and November). Send editorial submissions to steve@appa.org. A portion of APPA's annual membership dues (\$53) pays for the subscription to *Facilities Manager*. Contact the editorial office for article reprints.

Copyright © 2019 by APPA. Contents may not be reprinted or reproduced in any form without written permission. The opinions expressed are those of the authors and do not necessarily reflect the views of APPA. Editorial mention of companies or products is for informational purposes only and should not be construed as an endorsement, actual or implied, by APPA.

About APPA

APPA promotes leadership in educational facilities for professionals seeking to build their careers, transform their institutions, and elevate the value and recognition of facilities in education.

Founded in 1914, APPA provides members the opportunity to explore trends, issues, and best practices in educational facilities through research, publications, professional development, and credentialing. Formerly the Association of Physical Plant Administrators, APPA is the association of choice for more than 20,000 educational facilities professionals at more than 1,500 learning institutions throughout the United States, Canada, and abroad.

For more information, visit us at www.appa.org.

Facilities Manager

1643 Prince Street
Alexandria, Virginia 22314



Access control Open, flexible and secure.

NEW!

Our access control solutions are truly open and matches your pace. So they give you the freedom to mix and match best-of-breed hardware and software and to integrate them seamlessly with other systems, including your surveillance system. You can use them for everything from basic identification and entry control to advanced access management.

Our access control portfolio includes network door controllers, network door stations, network I/O relays, card readers and more, and they all bring the benefits of open IP.

www.axis.com/products/access-control

