



APPA Honors Five for Career-Spanning Accomplishments

APPA Fellows

- Joseph K. Han
- Jeri Ripley King

Meritorious Service Award

- Shelton Riley
- Jodie Sweat
- Keith Woodward

By Mark Crawford

APPA is recognized around the world as the top professional organization for educational facilities management. A big reason for this is the commitment and dedication of its members to the profession of facilities management and to APPA, the association that represents it. Every year, APPA recognizes some of its top individual achievers with the APPA Fellow designation and the Meritorious Service. The 2017 APPA Fellow recipients are Joseph K. Han and Jeri Ripley King; and the Meritorious Service Award winners in 2017 are Shelton Riley, Jodie Sweat, and Keith Woodward.

Their accomplishments are many and span decades of leadership at state, regional, and international levels. And they are always willing to do more.

As you read through their profiles, you will see the many ways their dedication to service, at all levels of leadership, has strengthened their facilities management departments, their institutions, and APPA.



From left: APPA President Chuck Scott, 2017 APPA Fellows Jeri King and Joseph Han; and previous Fellows Jack Hug, Gary Reynolds, Don Guckert, John Morris, and Jack Colby.

APPA Fellows—Class of 2017

Jeri Ripley King

University of Iowa

Jeri Ripley King is assistant director of facilities management for the University of Iowa in Iowa City. She has worked on college campuses for over 30 years. For the past 16 years she has worked in facilities management.

King has been active in APPA for more than 15 years, including serving as APPA's elected Vice President for Information and Research. She attended and taught at the APPA Institute. "Because I started working in facilities management late in my university career," she says, "the Institute gave me a valuable quick-start by providing current best practices in each of the major areas. I was able to attend various cores in planning, design and construction, energy management and utilities, and operations and maintenance—exactly when I needed the information the most."

Her CFaR research project, co-published with Don Guckert, is entitled "Structuring In-House Construction Rates in Colleges and Universities." The study provided an in-depth exploration and understanding of rate setting, benchmarks, and interrelationship of facilities units that continues to provide a framework for understanding. "Even though we cannot have ultimate control over the rates that are set for any of our for-fee services, we need to understand how they are set and what that means for our department, and for the university community," says King. "This includes identifying underlying assumptions and making conscious decisions about subsidization."

Other research and writing projects she has undertaken for APPA include editing the successful anthology *Effective and Innovative Practices for the Strategic Facilities Manager*, and writing several *Facilities Manager* articles.

What is especially gratifying for King is simplifying a complex topic and communicating it in ways that resonate with others, and then watching them expand on the idea to make it better. These interactions have helped her build meaningful relationships with other members through APPA and MAPPa committee work and the Institute for Facilities Management—she finds they are always willing to share their experiences and expertise.

As an APPA Fellow, one of King's roles is to encourage others to become Fellows too. A major step toward fellowship is completing a CFaR research project. "The research should benefit the individual, the individual's department, and the APPA community," she says. "I will continue to encourage interested APPA members to work on a CFaR project and contribute to our knowledge base."

Joseph K. Han

Central Washington University

Joseph K. Han's career as a college administrator spans 27 years. In January 2017 he joined Central Washington University as vice president of operations, after five years serving as associate vice president of administration and operations for Cleveland State University in Ohio.

During his time at Cleveland State, Han was in charge of the campus police department. To better understand the public safety staff's needs and responsibilities, he enrolled in the police academy and became a commissioned officer. In 2016, Han was awarded the Medal of Excellence by the National Association of Campus Safety Administrators.

Han has also received APPA's President's Award, and his division received the Cleveland State University President's Award for Excellence in Diversity (2015-16). Han has been a member of APPA for 20 years, currently teaches at APPA U as a volunteer, and has participated in several Thought Leaders symposiums.

Han's research project under the auspices of APPA's Center for Facilities Research (CFaR)—a requirement for the APPA Fellow Award—explored the relationship between leadership style and achieving and sustaining excellence. There is no right or wrong leadership style, he maintains. The important factor is employing the best style to achieve the best outcome, given the situation and people involved. "At the end of the day," Han says, "excellence is achieved in an environment of high trust. Trust is fostered through mutual trust. Mutual trust develops from awareness, empathy, competency, and willingness. These four self-discipline activities must be fed daily."

Future plans include continuing to teach at the APPA Institute, undertaking another CFaR project, and writing several articles for *Facilities Manager*. "APPA helps develop and support professionals who improve academic quality and enhance student experience, leading to student success," says Han. "It is so rewarding that my team and I can make a positive difference in the lives of others, every day."

2017 Meritorious Service Award Recipients

Shelton Riley

Texas Christian University

Shelton Riley is director of facility services, physical plant, for Texas Christian University (TCU) in Fort Worth. He has been with APPA for 11 years and took his first leadership position in 2009.

“Shelton has served the DFWAPPA/TAPPA/CAPPA family of APPA at nearly every service level,” says Glen Haubold, associate vice president for facilities and services for New Mexico State University.

Some of the positions Riley has held include membership on the TAPPA and CAPPA (Texas APPA and Central Region APPA) boards, regional president for CAPPA and president for DFWAPPA (Dallas-Fort Worth APPA), and membership on the APPA Regional Relationship Task Force. In 2014 and 2015, he also served as CAPPA representative to the APPA Board of Directors. In addition, “Shelton has hosted and planned so many DFWAPPA chapter quarterly meetings that we can’t count them all,” says Haubold.

Riley is grateful for the unwavering support of TCU, which has allowed him take his commitment to APPA to a much higher level. “I have been very fortunate that TCU has always encouraged me and provided funds to attend many of the APPA training programs,” says Riley.

In 2015-16 Riley served on the APPA Mentoring Task Force. He strongly believes that mentorship is a life-changing event and is critical to the success of individuals and their organizations. “We are all mentors, whether we know it or not,” he says. “Someone is always watching. Our actions or reactions are what we mentor. The attitude we display when faced by the challenges and struggles of this world tells our story to others.”

Outside of APPA, Riley has served on several committees for ISSA/CIMS (Cleaning Industry Management Standards). Also, under his leadership, TCU became the first university in Texas to earn CIMS Green Building Certification with Honors (and the third in the United States).

Currently Riley is developing a sustainable succession-planning project that educational sectors can duplicate. “We have around 11,000 baby boomers retiring every day,” he says. “As they leave the workforce, there is a wealth of knowledge that walks out our doors. We need to be more vigilant about retaining that knowledge—just another reason why mentoring is so important to our industry.”



Jodie Sweat

Kennesaw State University

Jodie Sweat is senior director of facilities management at Kennesaw State University in Georgia, and has supported APPA for 27 years.

Her first service to APPA was representing SRAPPA (Southeastern Region APPA) on the College Task Force from 1999 to 2001. Since then she has participated in Thought Leaders symposiums, led GAPPA (Georgia APPA) committees, served as president of GAPPA and SRAPPA, and hosted an annual SRAPPA conference. She has encouraged her staff to attend annual APPA meetings and utilize resources such as the Supervisor’s Toolkit.

Sweat has served on several APPA committees. As a member of the Professional Affairs Committee, she helped shape the criteria and processes used today to assess schools and universities. She conducted countless site visits and provided valuable feedback to universities. Her tireless efforts to advocate for APPA and SRAPPA across Georgia have helped GAPPA become one of APPA’s most active state chapters. Sweat is currently SRAPPA senior representative to the APPA Board.

“As a host committee chair on both state and regional levels, Jodie has worked on several membership recruitments and given selflessly of her time and talents,” states Dan Wooten, assistant director of construction maintenance for Tennessee State University and current SRAPPA president. “She has also served on APPA’s task force for small colleges and community colleges to engage and enhance participation.”

Sweat is also passionate about sustainability, and helped develop APPA’s Sustainability Award. She was recently awarded the R.C. Paul Excellence in Sustainability Award by Kennesaw State University for her leadership in implementing and promoting sustainable practices, especially through energy-saving and recycling initiatives. “We will continue to add new ways to incorporate more sustainable practices,” says Sweat. “Although it is work that will never be finished, benefits from small continuous improvement efforts will continue to add up.”

Receiving the Meritorious Service Award has been both gratifying and humbling for Sweat. “The award validates how Kennesaw State University and its leadership value the participation of its personnel in organizational governance and operations,” she says. “The leadership opportunities and growth I have been afforded through APPA, SRAPPA, and GAPPA, and share with my staff, have allowed us to create a culture of innovation and continuous improvement in facilities management.”



Keith Woodward

Quinnipiac University

Keith Woodward is associate vice president of facilities operations for Quinnipiac University in Connecticut. He has been part of APPA for 27 years, starting with his membership in his local chapter, SNEAPPA (Southern New England APPA), in 1989.

Since then Woodward has been a highly active APPA supporter. He served SNEAPPA as treasurer representative to the ERAPPA Tech and Communications Committee. His positions with ERAPPA (Eastern Region APPA) include vice president for technology and communications (2003-07), president-elect, president, and past president (2007-11), and junior and senior representative to the APPA Board during same time period. Woodward was instrumental in the creation of ERAPPA's vice president for annual meetings position—a role that has proven vital to the organization's continued success and has served as a model for other APPA regions.

Perhaps Woodward is best known for being the ERAPPA liaison for the APPA Awards and Recognition Committee from 2010 to 2016. Audiences have come to appreciate his humor and much-appreciated sense of expediency at the ERAPPA awards banquet every year. "Newer attendees of ERAPPA's annual meetings know Keith as 'the banquet emcee'—the one who makes the awards banquet not only enjoyable, but also efficient," says Steve Peary, assistant director for technology and innovation at the University of Vermont and current ERAPPA president.

For the past several years Woodward has been a member of the APPA Annual Conference Planning Committee. "Keith always pushes us to think outside the box on programming offerings, as they directly relate to the development of our general session offerings," says Suzanne Healy, director of professional development for APPA. Woodward has also recently taken on the role of chair of APPA's Thought Leaders Series.

One reason Woodward has accomplished so much for SNEAPPA/ERAPPA/ APPA is his ability to get others to share his vision and enthusiasm. "I find his ability to recruit and inspire others to get



involved in the organization remarkable," says former SNEAPPA president John Michalewicz.

"Success is about creating a great team," says Woodward. "Hiring great people matters. So does listening, communicating, being transparent, and delivering on what you said you would. Don't get caught up in being the boss—just collaborate to find the best solution and move forward." 

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Nominations and applications are now being taken for APPA's 2018 institutional and individual awards: Award for Excellence, Sustainability Award, Effective and Innovative Practices Award, APPA Fellow Award, Meritorious Service Award, and Pacesetter Award. The deadline for consideration for the 2018 awards is November 30, 2017.

An advertisement for Facility Management Metrics. The background is a grayscale image of hands pointing at architectural blueprints. In the top left, the text "COMPREHENSIVE FACILITY EXPERTS" is written in a bold, italicized font. In the top right, there is a white rounded square containing the stylized lowercase letters "fm" with a superscript "2". In the center, the words "FACILITY MANAGEMENT METRICS" are written in large, bold, black, sans-serif capital letters, slanted upwards. At the bottom, a dark gray banner contains the contact information: "888-887-9995, ext. 201", "www.adamsfm2.com", and "info@adamsfm2.com".