

facilities digest

By Anita Dosik

APPA ELECTION RESULTS

2015-2016 ELECTION RESULTS

Thank you for voting! We are pleased to announce the newly elected officers for APPA's 2015-2016 administrative year:

President-Elect

Chuck Scott, Illinois State University

Vice President for Information and Research

Norm Young, University of Hartford

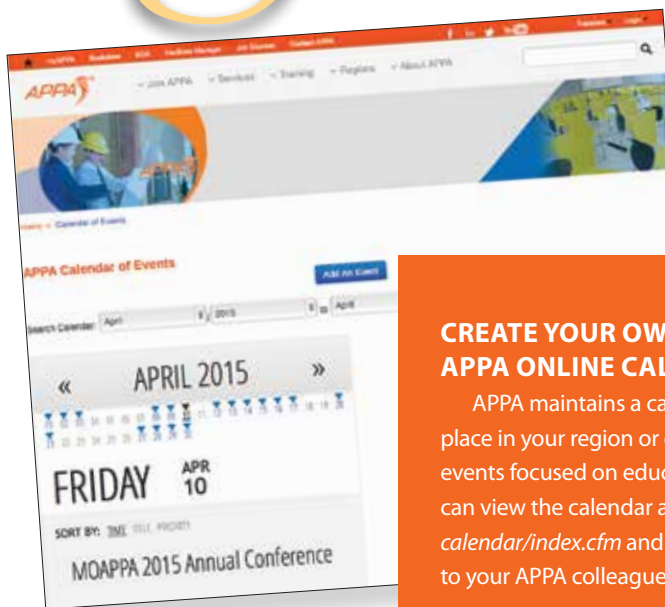
Vice President for Professional Development

Ruthann Manlet, University of Minnesota

The successful candidates will take office at the APPA 2015 annual conference in Chicago, Illinois, August 4-6, 2015.

Many thanks to the Tally Committee for counting and verifying the votes:

- Al Stearns, member emeritus, chair
- Patrick Andriuk, CBRE



CREATE YOUR OWN EVENT ON THE APPA ONLINE CALENDAR

APPA maintains a calendar of events taking place in your region or chapter, as well as other events focused on educational facilities. You can view the calendar at <http://www.appa.org/calendar/index.cfm> and also add events of interest to your APPA colleagues.

APPA'S FACILITIES MANAGEMENT EVALUATION PROGRAM (FMEP)

The quality of an educational organization's facilities has a major impact on attracting and keeping students. But how do the many people who depend on your facilities define quality?

How do your facilities meet their expectations? And how do they measure up against other campuses?

APPA's Facilities Management Evaluation Program (FMEP) helps you turn these questions into a powerful catalyst for improving how you manage your facilities. Modeled after the Baldrige National Quality Program Criteria for Performance Excellence, the FMEP criteria provide a framework for continuous improvement. This customized evaluation gives you the feedback and actions you need to transform your educational facilities program into one worthy of international recognition for quality.

The FMEP is not a cookie-cutter process. Each FMEP is customized and tailored to the specific institution for which it is conducted. The evaluation team is handpicked so that each institution is evaluated by a select group of peers from campuses sharing similar educational, financial, and physical characteristics.

If you are interested in:

- Achieving continuous quality improvement
- Exceeding customer expectations
- Improving your understanding of facilities issues
- Changing your organization's responsiveness to the demands it faces

Consider the APPA FMEP! For more information, visit www.appa.org/fmep/ or contact Holly Judd at holly@appa.org.



EVENTS

APPA EVENTS

June 1-4, 2015 ACUI/APPA Facilities Essentials, Virginia Tech University, Blacksburg, VA

Aug 3, 2015 Emerging Professionals (EP) Summit, Chicago, IL

Aug 3, 2015 Senior Facilities Officers (SFO) Summit, Chicago, IL

Aug 4-6, 2015 APPA 2015 Conference and Exposition, Chicago, IL

Sep 13-17, 2015 APPA U: Institute for Facilities Management and Leadership Academy, Scottsdale, AZ

Oct 19-22, 2015 ACUHO-I/APPA Housing Facilities Conference, St. Petersburg Beach, FL

REGION/CHAPTER EVENTS

May 18-22, 2015 SRAPPA Supervisor's Toolkit, Tallahassee, FL

May 21-22, 2015 AAPPA Conference, Halifax, NS

May 23-27, 2015 GAPPA Conference, Jekyll Island, GA

Jun 9-12, 2015 OAPPA Conference, Thunderbay, ON

Sep 8-11, 2015 RMA 2015 Conference, Big Sky, MT

Sep 19-23, 2015 MAPPA 2015 Conference, Milwaukee, WI

Oct 4-7, 2015 ERAPPA 2015 Conference, Providence, RI

Oct 9-15, 2015 PCAPPA 2015 Conference, Portland, OR

Oct 10-13, 2015 SRAPPA 2015 Conference, Baton Rouge, LA

Oct 11-14, 2015 CAPP 2015 Conference, Manhattan, KS

For more information or to submit your organization's event, visit www.appa.org/calendar.

2013-2014 FPI REPORT NOW AVAILABLE

The 2013-2014 FPI Report is now available to help you assess, measure, and lead your institution to success. With over 233 learning institutions now participating, the report will empower you with the vital data, statistical references, and reporting tools needed to measure operations and performance. The report will also help identify capital asset realities and lead a successful facilities strategy that supports your institution's mission and vision.

The FPI report answers to the following questions, and more:

- How well is your facilities portfolio in alignment with your institution's strategic direction and academic focus?
- What are your facilities inventory, square footage, and building ownership costs?
- How efficiently do your facilities operate?
- How does your campus facility performance contrast with its peer institutions?
- Is my campus adequately funding the facilities annual management budget?



To access the report, log in to your myAPPA account page, go to the myResearch heading, and under it, click the link titled "FPI Report Access."

The report is free to APPA members who also participated in the survey, or it can be purchased:

- APPA Member/Non-survey Participant Report: \$500
- APPA Nonmember/Survey Participant Report: \$895
- APPA Nonmember/Non-survey Participant Report: \$1,000

For additional information, or to purchase the FPI report, please visit <http://www.appa.org/research/FPI/index.cfm>.

Save the Date!

APPA 2015 Annual Meeting & Exposition
August 4-6, 2015 • Chicago, Illinois



Mark your calendars to attend the 2015 APPA Annual Meeting & Exposition!

APPA 2015 will be held August 4-6, in Chicago, Illinois. You won't want to miss this exciting gathering of fellow facilities professionals and exceptional speakers!
<http://www.appa.org/training/APPA2015/index.cfm>

COMING
THIS FALL!

APPA U

DON'T MISS THE ESSENTIALS OF FACILITIES MANAGEMENT TRAINING SEMINAR JUNE 1-4, 2015

The Essentials of Facilities Management Training Seminar is a foundational development program for college student union professionals and other facility administrators. This inaugural event, co-presented by the Association of College Unions International (ACUI) and APPA, will take place June 1-4 hosted at Virginia Tech University in Blacksburg. The program is designed for professionals who are new to facility management or are transitioning into responsibilities of overseeing facilities.

New in 2015, this partner program will bring together facilities professionals from across campus to discuss trends and best practices. Mid-level professionals and those who are new to facilities management will benefit from attending. This seminar also is recommended for anyone who is charged with oversight of a facility and who has not previously had such responsibilities within their portfolio.

While the content will be especially topical for campus student union professionals, the curriculum has been planned to ensure those from other campus areas will benefit as well. Content will center on the four facility management learning domains, based on skill sets and learning domains from APPA and ACUI:

- General Administration & Management
- Operations & Maintenance
- Environmental & Energy/Utilities Management
- Building Design & Construction

Specific topics include:

- Facility condition assessment, deferred maintenance, and capital planning
- Technology upgrades
- Custodial management and standards
- Project management
- Emergency preparedness and continuity planning
- Chiller, air handlers, and HVAC software

Learn more at <http://www.appa.org/training/EFMSeminar/index.cfm>.



Association of College Unions International



APPA U OFFERS GRADUATE PROGRAMMING TO INSTITUTE AND ACADEMY GRADUATES

The most fundamental mission of APPA is the delivery of professional development courses that address the needs of the facilities management community—from that of the front-line supervisor, to the most senior of our facilities officers. To that end, we are pleased to announce the addition of a new program to our portfolio: APPA U Graduate Programming.

The offering is intended to provide graduates of the APPA Institute for Facilities Management or the Leadership Academy an environment to engage at a higher level of planning and strategic thinking. The program is delivered in a framework that allows for real-world challenges and diverse issues to be addressed in a collaborative setting, thus allowing for the opportunity to put into play the strategic solutions learned in previous APPA programs.

Participants will receive a first-hand experience in broad scope analysis, decision making, collaboration, and presentation at a senior administrative level, including:

- Critical thinking
- Systems thinking
- Clearing the path/setting the stage
- Negotiating
- Strategic communication to leadership and staff
- And much more!

Registration will open alongside the APPA U offering on June 1, and more information will be available to prospective participants.

For additional questions prior to registration opening, please contact Suzanne Healy, APPA's director of professional development, at suzanne@appa.org.

APPA MEMBERSHIP RENEWAL NOTICES SENT— PAY BY MAIL OR ONLINE

The 2014-15 APPA membership year began April 1, 2015 and runs through March 31, 2016.

APPA accepts dues payments by major credit card through the APPA website at www.appa.org via myAPPA, your personalized APPA website account. Renew your organization's membership today! Remember, current membership expires **March 31, 2016**.

For assistance or more information, contact Sam Waymire at swaymire@appa.org. Thank you for continued support of APPA!



APPA's Operational Guidelines Trilogy!

All three areas of operations are available for purchase from the APPA website at www.appa.org/bookstore.



Editor-in-Chief: Alan S. Bigger, APPA Fellow

The Trilogy covers the following areas of operation:

Custodial

Task Force Chair: Casey J. Wick, American International School/Dhaka

Includes the original concepts of the five levels of clean, staffing service levels, and information on such specialized facilities areas as residence halls, healthcare facilities, and 33 updated room categories.

Grounds

Task Force Chair: Tom Flood, Elon University

A comprehensive guide to maintaining and managing a grounds and landscaping operation. Contains information on sustainable grounds operations; environmental stewardship; staffing guidelines; contracting options; position descriptions; benchmarking, and environmental issues and laws.

Maintenance

Task Force Chair: Tom Becker, Philadelphia University

A guide for maintenance in facilities. Subjects include maintenance of buildings; levels of maintenance and benchmarking; case studies; compliance, safety, and sustainability; zero-based staffing buildup; career ladder and job descriptions; and much more.

Individual Books:

APPA Member: \$85 Non-Member: \$110

3-Volume Set (15% discount!):

(offer available for print format only.)

APPA Member: \$217 Non-Member: \$281

Visit www.appa.org/bookstore to purchase your copy!