

facilities digest

By Anita Dosik

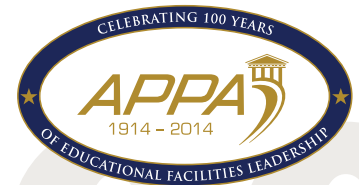
APPA LANDS' END STORE OPEN FOR BUSINESS

Show the world you are part of the educational facilities world's top professional organizations. At the new APPA Land's End store, you can purchase high-quality apparel and other gear of your choice and have it personalized with the APPA logo. All personalized products are backed 100 percent by the Land's End's product guarantee. Polo shirts and caps are now available. They are ready to have the APPA logo added—and product offerings are growing. Visit <http://ces.landsend.com/APPASTORE> today to fulfill your APPA gear needs—and those of your staff—at the APPA Land's End store.



HELP APPA CELEBRATE ITS 100 YEAR ANNIVERSARY: CONTRIBUTE TO THE CENTENNIAL PROJECT TODAY!

The year 2014 marks APPA's 100th anniversary. The APPA Centennial Project Site at <http://100years.appa.org/> offers all APPA members the opportunity to share their memories of APPA as it has evolved. These may include written insights, photos, videos, and other resources. APPA will use this material to celebrate our anniversary on the APPA website, in *Facilities Manager* magazine, in commemorative videos, and more. All are encouraged to participate! Share your "APPA Journey!"



OPERATIONAL GUIDELINES TRILOGY NOW AVAILABLE AS E-BOOKS

APPA's popular book series, *Operational Guidelines for Educational Facilities*, is now available in an easy-to-download, easy-to-use e-book format. The e-book can be read on your computer, tablet, or smartphone.

The books in the Operational Guidelines Trilogy include Custodial (third edition), Grounds (second edition), and Maintenance (second edition). The new "flip-file" e-books allow you to easily navigate to the chapter or section you need, and the text is completely keyword searchable.

Certain voluminous appendices in the Custodial and Maintenance books (mostly forms and charts) are not included in the e-book, but instead are linked directly from the text to a website for easy review or printing.

The price for the new flip-file e-books will be the same as the printed book—each title costs \$85 for APPA member institutions, or \$110 for nonmembers.

SPECIAL INTRODUCTORY PRICE—10% OFF!

Offer expires May 1, 2014!

\$76.50 members / \$99.00 nonmembers

Order at www.appa.org/bookstore.



Through the years...



CONGRATULATIONS TO THE PGMS GREEN STAR AWARD-WINNING CAMPUSES!



professional grounds management society

The Professional Grounds Management Society has announced the winner of the Green Star Awards, and these feature several sited in the University Grounds category. This awards program brings recognition to grounds maintained with a high degree of excellence and complements other landscape award programs that recognize outstanding landscape design and construction.

The winners are:

University and College Grounds

- Grand Award – University of Mississippi
- Honor Award – Baylor University
- Honor Award – Marymount College
- Honor Award – Ohio Northern University
- Honor Award – Queens University of Charlotte
- Honor Award – Southern Methodist University
- Honor Award – Texas Woman's University
- Honor Award – University of Rochester – Mount Hope Campus
- Honor Award – University of Texas at Dallas
- Honor Award – Western Kentucky University
- Merit Award – Franklin W. Olin College of Engineering
- Merit Award – University of Iowa
- Merit Award – University of the Cumberlands
- Merit Award – Virginia Wesleyan College



Urban University Grounds

- Grand Award – University of Guelph
- Honor Award – Southern Baptist Theological Seminary
- Honor Award – University of Alberta
- Honor Award – University of Nevada
- Honor Award – University of Puget Sound

School Grounds

- Honor Award – Lake Forest (IL) Academy
- Small Site
- Honor Award – University of Missouri – Francis Quadrangle

Residential Landscape

- Honor Award – North Carolina State University – Chancellor's Residence

Visit <http://pgms.org/2013-green-star-award-winner-descriptions/> to learn more about the winners.

EVENTS

APPA EVENTS

- Feb 7, 2014** Credentialing Prep Course and Exam, *Dallas, TX*
- Mar 17-21, 2014** APPA's Supervisor's Toolkit (sponsored by SRAPPA), *Charlotte, NC (UNC Charlotte)*
- Apr 12-13, 2014** Credentialing Prep Course & Exam (CEFP & EFP), *El Paso, TX*
- Jul 21-23, 2014** APPA 2014: Centennial Celebration & Annual Conference, *San Diego, CA*
- Sept 7-11, 2014** APPA U Institute for Facilities Management and Leadership Academy, *Orlando, FL*
- Sept 7-12-13, 2014** Credentialing Prep Course & Exam (CEFP & EFP), *El Paso, TX*

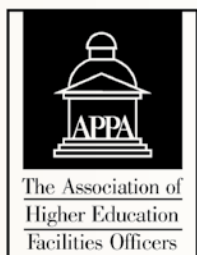
OTHER EVENTS

- Mar 3-4, 2014** 9th Annual Smart & Sustainable Campuses Conferences, *Baltimore, MD*

REGIONAL EVENTS

- Feb 25 – Mar 1, 2014** CAPP 2014 Technology & Leadership Conference, *San Antonio, TX*
- Mar 6-7, 2014** NCAPPA Chapter Conference, *Buies Creek, NC (Campbell University)*
- Mar 12, 2014** VAPPA Chapter Conference, *Charlottesville, VA (University of Virginia)*
- Mar 17-21, 2014** APPA's Supervisor's Toolkit (spons. By SRAPPA), *Charlotte, NC (UNC Charlotte)*
- Apr 2-4, 2014** MOAPPA Chapter Conference, *Springfield, MO (Missouri State University)*
- May 14-16, 2014** FLAPPA Chapter Conference, *Daytona Beach, FL (Embry-Riddle Aeronautical University)*
- Sep 16-20, 2014** MAPPA 2014 Conference, *West Lafayette, IN*
- Sep 21-24, 2014** ERAPPA 2014 Conference, *Atlantic City, NJ*
- Sep 21-24, 2014** CAPP 2014 Conference, *El Paso, TX*
- Sep 22-24, 2014** RMA 2014 Conference, *Santa Fe, NM*
- Oct 4-7, 2014** SRAPPA 2014 Conference, *Huntington, WV*
- Oct 4-8, 2014** PCAPPA 2014 Conference, *Vancouver, BC*

For more information or to submit your organization's event, visit www.appa.org/calendar.



facilities digest



APPA'S FACILITIES MANAGEMENT EVALUATION PROGRAM (FMEP)

The quality of an educational organization's facilities has a major impact on attracting and keeping students. But how do the many people who depend on your facilities define quality? How do your facilities meet their expectations? And how do they measure up against other campuses?

APPA's Facilities Management Evaluation Program (FMEP) helps you turn these questions into a powerful catalyst for improving how you manage your facilities. Modeled after the Baldrige National Quality Program Criteria for Performance Excellence, the FMEP criteria provide a framework for continuous improvement. This customized evaluation gives you the feedback and actions you need to transform your educational facilities program into one worthy of international recognition for quality.

The FMEP is not a cookie-cutter process. Each FMEP is customized and tailored to the specific institution for which it is conducted. The evaluation team is handpicked so that each institution is evaluated by a select group of peers from campuses sharing similar educational, financial, and physical characteristics.

If you are interested in:

- Achieving continuous quality improvement
- Exceeding customer expectations
- Improving your understanding of facilities issues
- And changing your organization's responsiveness to the demands it faces...

Consider the APPA FMEP! For more information, visit [www.http://appa.org/fmep/](http://appa.org/fmep/) or contact Holly Judd at holly@appa.org.

APPA CONGRATULATES EFP & CEFP RECIPIENTS

The following professionals have successfully completed the requirements for APPA's CEFP and EFP credentials, from October 14, 2013 to January 1, 2014. Congratulations on their personal accomplishments.



CEFP RECIPIENTS

Pamela Barrett, *Kalamazoo College*
James Bogan, *University of Wisconsin/Madison*
Gerald Carlson, *Butler University*
John Coggins, *Spirotherm, Inc.*
David Dent, *George Washington University*
Ned Frank, *University of Colorado/Denver*
Jeffrey Gardner, *North Central Michigan College*
Joe Hitt, *Louisiana State University*
Kevin Kenyon, *Ball State University*
Melinda Lamoureux, *Bridgewater State University*
Bill McBride, *Colorado State University Housing Operations Management*
Michael Merriam, *University of Virginia*
Jim Nelson, *University of Colorado/Denver*
Steven Orlando, *Western Michigan University*
Russell Pierson, *Lane Community College*
Andy Reihl, *Central Michigan University*
Tom Sullivan, *University of Michigan/Ann Arbor*
Gary Taylor, *University of Michigan/Dearborn*
James Thams, *Northern Michigan University*
David Turnquist, *University of Colorado/Denver*
Sara VanderVeen, *Central Michigan University*
Jesse Walklett, *University of Colorado/Denver*
Marcie Weathers, *Kalamazoo College*
Wayne Zdrojkowski, *University of Michigan/Ann Arbor*



EFP RECIPIENTS

Eugene Dykes, *Shenandoah County Public Schools*
Rob McChesney, *Eureka College*
Kevin McDougall, *Oakland University*
Rence Meredith, *Grand Valley State University*
Gary Saak, *University of Northern Iowa*
Edward Simon, *Grand Valley State University*
Jeff VanderWeide, *Cornerstone University*
Ed Wierzbicki, *Grand Valley State University*
Phillip Moessner, *Idaho State University*
Robert Deskins, *University of Michigan/Ann Arbor*
Jesse Walklett, *University of Colorado/Denver*

Upcoming Prep Courses and Exams

Feb 7 & 8, 2014..... Dallas, TX
Feb 21 & 22, 2014 University Park, PA (Penn State)
March 1, 2014..... San Antonio, TX
March 13 & 14, 2014... Charlottesville, VA (UVA)
April 12 & 13, 2014 El Paso, TX

For further details, got to www.appa.org/ click on training.

STAFF CONTACT INFORMATION

Contact APPA's staff for any questions regarding membership, programs, or publications via phone or e-mail.



E. Lander Medlin, lander@appa.org
Executive Vice President, 703-542-3829
Chief staff officer of the association. Contact for the Facilities Management Evaluation Program (FMEP). Serves as staff liaison to the Board of Directors, the Executive Committee, and the RMA and PCAPPA regions.



John F. Bernhards, john@appa.org
Associate Vice President, 703-542-3848
Oversees operations and management of APPA programs and services, supports the Executive Vice President in association governance functions. Staff liaison to the ERAPPA Region, the APPA Membership Committee, the Bylaws Committee, and the APPA Standards and Codes Council.



Karen Aguilar, karen@appa.org
IT/Web Services and Facilities Specialist, 703-542-3847
Provides IT, telecommunications, and help desk support to APPA staff. Assists with Web and print design. Provides support to Associate Vice President with building facilities and vendor relations.



William J. D'Costa, william@appa.org
Associate Accountant, 703-542-3822
Supports accounting function of the association. Contact for invoices, payments, and accounts receivable.



Anita Dosik, anita@appa.org
Publications Manager, 703-542-3837
Managing editor of *Facilities Manager*, production manager of the BOK (Body of Knowledge), and manager of the APPA Bookstore. Responsible for coordinating, design, and production of publications, including books and reports.



Steve Glazner, steve@appa.org
Director of Knowledge Management, 703-542-3836
Directs book, periodical, and research development, including the BOK (Body of Knowledge). Editor of *Facilities Manager* and *Inside APPA*. Staff liaison to the SRAPPA region, Information and Research Committee, the Center for Facilities Research (CFaR), and the BOK Editorial Board.



Suzanne Healy, suzanne@appa.org
Director of Professional Development, 703-542-3833
Directs APPA's professional development programming initiatives through APPA U (the Institute for Facilities Management and Leadership Academy). Additionally, directs the Annual Conference programming and coordinates corporate development opportunities through the APPA's tradeshow and sponsorship initiatives. Staff liaison to the MAPPA region, the Professional Development Committee, and the Housing Facilities Committee with ACUHO-I.



Christina Hills, christina@appa.org
Director of Credentialing and Benchmarking, 703-542-3844
Manages APPA's credentialing and certification effort, including the Educational Facilities Professional (EFP) and Certified Educational Facilities Professional (CEFP). Directs the annual Facilities Performance Indicators (FPI) survey and report. Staff liaison to the CAPPA region, Credentialing Board, the Professional Affairs Committee, and the Awards and Recognition Committee.



R. Holly Judd, holly@appa.org
Executive Assistant and FMEP Coordinator, 703-542-3834
Supports general administrative functions. Coordinates the Facilities Management Evaluation Program (FMEP). Works with the APPA Board of Directors and Executive Committee.



Corey Newman, corey@appa.org
Professional Development Manager, 703-542-3828
Directs APPA's professional development programming initiatives through the Supervisor's Toolkit and Drive-In Workshop programs. Manages logistics for APPA U, which includes the Institute for Facilities Management and Leadership Academy, as well as APPA's Annual Conference and Exhibition. Staff liaison to the Professional Development Committee.



Santianna Stewart, santianna@appa.org
Membership and Outreach Manager, 703-542-3846
Manages membership recruitment and retention, new member inquires, invoicing, and other customer service questions. Maintains accuracy of APPA's member records database; provides outreach support for regional and chapter events and projects.