

facilities digest

By Anita Dosik



APPA U

APPA U IN SEPTEMBER

Join us for a week-long professional development experience that is unlike any other for the educational facilities professional. Comprising the Institute for Facilities Management and the Leadership Academy, APPA U is designed with you in mind and delivered by experts in our community. The networking opportunities are unsurpassed.

Feel free to contact the APPA Professional Development staff at education@appa.org any time with questions as you prepare to join us!

September 8 - 12, 2013

Fort Lauderdale, FL

Register at www.appa.org/training/eventregistration.cfm

February 2 - 6, 2014

Dallas, TX

Registration will open on November 1, 2013



2013

APPA 2013 – Celebrating Innovation & Preparing for the Next Horizon

Make sure to attend APPA 2013, August 2-4 in Minneapolis



APPA WELCOMES NEW CONTENT COORDINATOR FOR BOK PDC SECTION



Guckert

Don Guckert, associate vice president and director of facilities management at the University of Iowa, has agreed to serve as the new content coordinator for the Planning, Design, and Construction section of APPA's online BOK (Body of Knowledge). As a longtime faculty member and dean for PDC for APPA's Institute for Facilities Management, Don is well qualified to serve as a content coordinator for the BOK. His responsibilities with the BOK will include reviewing chapters and topics for updating, and identifying and working with subject matter experts and chapter authors.

Don replaces **Bill Daigneau**, who recently retired as chief facilities officer at the University of Texas M.D. Anderson Cancer Center and now serves as an educational facilities consultant.

APPA and Maggie Kinnaman, BOK's editor-in-chief, welcome Don to the BOK Editorial Board, and thank Bill for his many years of service on the BOK and its predecessor, the *Facilities Management* manual. Learn more about the BOK at www.appa.org/bok.



Daigneau

APPAINFO: JUST ASK!

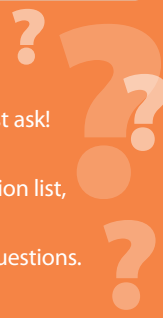
APPAINFO is an e-mail discussion list for educational facilities professionals where you can find the answers to many of your everyday problems simply by posing a question to your peers—1,100 of them!

How should your school handle graffiti and vandalism? How can you creatively deal with customer service issues? What strategies

are you using to tell the facilities story to your senior campus administrators? The possible discussion topics are endless. Just ask!

Subscribers can post their questions and responses to appainfo@lyris.appa.org. To subscribe to the APPAINFO discussion list, go to www.appa.org/discussionlists/index.cfm.

Contact Steve Glazner at steve@appa.org if you have any questions.



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HELP APPA CELEBRATE ITS 100 YEAR ANNIVERSARY: CONTRIBUTE TO THE CENTENNIAL PROJECT TODAY!

The year 2014 will mark APPA's 100th anniversary. The APPA Centennial Project Site at <http://100years.appa.org/> offers all APPA members the opportunity to share their memories of APPA as it has evolved. These may include written insights, photos, videos, and other resources. APPA will use this material to celebrate our anniversary on the APPA website, in *Facilities Manager* magazine, in commemorative videos, and more. All are encouraged to participate! Share your "APPA Journey!"

A Family Affair:

Sons and Daughter of APPA Office Staff Pitch In

The APPA office has been busy scanning images and photographing items to capture 100 years of APPA history. And who's doing all this work? None other than the kids of four of our own staff members.



Meet the interns: L-R Front: Carlton Yancey and Burt Brown-Glazner Back: Mike Dosik and Lindsay Bernhards

EVENTS

APPA EVENTS

- Aug 1, 2013** SFO Summit, *Minneapolis, MN*
- Aug 1, 2013** Emerging Professionals Summit, *Minneapolis, MN*
- Aug 2-4, 2013** APPA 2013: Annual Conference & Exhibition, *Minneapolis, MN*
- Aug 5-6, 2013** CEFP/EFP Credentialing Prep Course and Exam, *Minneapolis, MN*
- Sep 8-12, 2013** APPA U: Institute for Facilities Management and Leadership Academy, *Fort Lauderdale, FL*
- Sep 19-20, 2013** CEFP/EFP Credentialing Prep Course and Exam, *San Diego, CA*
- Sep 26, 2013** CEFP/EFP Credentialing Prep Course and Exam, *Colorado Springs, CO*
- Sep 28-29, 2013** CEFP/EFP Credentialing Prep Course and Exam, *Galveston, TX*
- Oct 15-18, 2013** ACUHO-I/APPA Housing Facilities Conference, *Providence, RI*
- Oct 31-Nov 1, 2013** CEFP/EFP Credentialing Prep Course and Exam, *Grand Rapids, MI*
- Feb 2-6, 2014** APPA U: Institute for Facilities Management and Leadership Academy, *Dallas, TX*

APPA 2013 REGIONAL MEETINGS

- Sep 14-18, 2013** PCAPPA, *San Diego, CA*
- Sep 23-25, 2013** RMA, *Colorado Springs, CO*
- Sep 29-Oct 2, 2013** ERAPPA, *Rochester, NY*
- Sep 29-Oct 2, 2013** CAPPA, *Galveston, TX*
- Oct 12-15, 2013** SRAPPA, *Lake Lanier Islands, GA*
- Oct 27-31, 2013** MAPPA, *Grand Rapids, MI*

For more information or to submit your organization's event, visit www.appa.org/calendar.

2013 APPA AWARD RECIPIENTS ANNOUNCED

2013 AWARD FOR EXCELLENCE IN FACILITIES MANAGEMENT

- **Texas Tech University**
- **University of Arizona**

2013 SUSTAINABILITY AWARD

Private Institutions:

- **Duke University**

Public Institutions:

- **University of Colorado Boulder**
- **University of Iowa**

Small Colleges and Universities Institutions:

- **Oberlin College**
- **Philadelphia University**

2013 EFFECTIVE AND INNOVATIVE PRACTICES AWARD

- **Carleton University** Rating the Sustainability of Campus Facilities Management: A Foundation for Action Using ESAT
- **North Carolina State University** NC State Facilities Management Feedback & Coaching Initiative
- **Seattle University** Professionals Without Borders (PWOB)
- **Stanford University** Stanford Energy System Innovations (SESI)
- **University of California Irvine** UC Irvine Field Laboratory for Energy Studies

2013 MERITORIOUS SERVICE AWARD

- **Dave Button**, University of Regina
- **John P. Harrod Jr.**, University of Wisconsin – Madison
- **Michael R. Johnson**, University of Arkansas

2013 PACESETTER AWARD

- **Bob Andrews**, California State University – East Bay
- **Greg Clayton**, University of Prince Edward Island
- **Tony Guerrero**, University of Washington – Bothell
- **Glen Haubold**, New Mexico State University
- **Chuck Scott**, Illinois State University
- **Chris Snow**, Oklahoma City Community College
- **Lindsay Wagner**, Northern Arizona University





Supervisor's Toolkit

Nuts and Bolts of Facilities Supervision

Upcoming dates and locations for the Supervisor's Toolkit are:

PCAPPA 2013

San Diego, CA
September 14-17, 2013
Cost: \$599

Western Kentucky University

Bowling Green, KY
September 30 - October 4, 2013
Cost: \$549
Register before September 13, 2013

Learn more at www.appa.org and register today!

NEW CREDENTIALING SITE MAKES IT EASY TO LEARN ABOUT THE BENEFITS OF APPA CERTIFICATION

A newly launched credentialing website at <http://credentialing.appa.org/> offers all you need to know about APPA's Educational Facilities Professional (EFP) and Certified Educational Facilities Professional (CEFP) certifications. You'll discover what the credentialing program specifically accomplishes for you and your institution. You'll learn which credential applies to you. And, you'll have information on pricing, current offerings, and more all at your fingertips. Access the APPA credentialing site today!

Upcoming Offerings for the CEFP and EFP Prep Course and Exam:

Aug 5-6, 2013.....*Minneapolis, MN*
Sep 13-14, 2013*Ft. Lauderdale, FL*
Sep 19-20, 2013*San Diego, CA*
Sep 26, 2013.....*Colorado Springs, CO*
Sep 28-29, 2013*Galveston, TX*
Oct 15-18, 2013*Providence, RI*
Oct 15-16, 2013.....*Lake Lanier Islands, GA*
Oct 19-20, 2013.....*Norfolk, VA*
Oct 31- Nov 1, 2013.....*Grand Rapids, MI*
Apr 12-13, 2014*El Paso, TX*



APPA'S FACILITIES MANAGEMENT EVALUATION PROGRAM (FMFP)

The quality of an educational organization's facilities has a major impact on attracting and keeping students. But how do the many people who depend on your facilities define quality? How do your facilities meet their expectations? And how do they measure up against other campuses?

APPAs Facilities Management Evaluation Program (FMFP) helps you turn these questions into a powerful catalyst for improving how you manage your facilities. Modeled after the Baldrige National Quality Program Criteria for Performance Excellence, the FMFP criteria provide a framework for continuous improvement. This customized evaluation gives you the feedback and actions you need to transform your educational facilities program into one worthy of international recognition for quality.

The FMFP is not a cookie-cutter process. Each FMFP is customized and tailored to the specific institution for which it is conducted. The

evaluation team is handpicked so that each institution is evaluated by a select group of peers from campuses sharing similar educational, financial, and physical characteristics.

If you are interested in:

- Achieving continuous quality improvement
- Exceeding customer expectations
- Improving your understanding of facilities issues
- And changing your organization's responsiveness to the demands it faces...

Consider the APPA FMFP! For more information, visit www.appa.org/fmfp/ or contact Holly Judd at holly@appa.org.