

# facilities digest

By Anita Dosik

## 2011 APPA AWARD RECIPIENTS ANNOUNCED

### EFFECTIVE AND INNOVATIVE PRACTICES

*Sponsored by Sodexo*

**Georgia Institute of Technology**  
*SMART M&V Process*

**Medaille College**  
*Medaille 100*

**Purdue University**  
*Brine/Beet-Juice Application System*

**San Diego Community College District**  
*Lean Enterprise Processes in Facilities Management*

**University of California Irvine**  
*Smart Labs Program*

### MERITORIOUS SERVICE

**Eakle Barfield Jr.**  
Director of Facilities Services  
Montana State University/Billings

**John P. Morris**  
Director of Operations  
University of Colorado

**Frederick W. Plant**  
Executive Director, Facilities  
Valparaiso University

### PACESETTER AWARD

**Mike Anthony**  
Senior Electrical Engineer  
University of Michigan

**Kevin P. Hansen**  
Associate VP, Facilities Management  
Weber State University

**Michael O'Connor**  
Physical Plant Director  
Appalachian State University

**John D. Ott**  
Facilities Manager  
Ohio State University

**Richard Storlie**  
Director of Administrative Services and  
Energy Management  
University of Nevada/Las Vegas

### 2011 FELLOW

**Jack Colby**  
Assistant Vice Chancellor,  
Facilities Operations  
North Carolina State University

### REX DILLOW AWARD FOR OUTSTANDING ARTICLE

**William A. Daigneau**  
University of Texas M.D. Anderson  
Cancer Center  
*Portfolio Based Management*

## APPAINFO: YOUR NETWORKING LINK

APPAINfo is an e-mail discussion list for educational facilities professionals where you can find the answers to many of your everyday problems simply by posing a question to your peers – 1,050 of them!

How should your school handle graffiti and vandalism? How can you creatively deal with customer service issues? What strategies are you using to tell the facilities story to your senior campus administrators? The possible discussion topics are endless. Just ask!

Subscribers can post their questions and responses to [appainfo@umich.edu](mailto:appainfo@umich.edu). To subscribe to the APPAINfo discussion list, go to [www.appa.org/discussionlists/index.cfm](http://www.appa.org/discussionlists/index.cfm).

Contact Steve Glazner at [steve@appa.org](mailto:steve@appa.org) if you have any questions.

## EFP AND CEFP: NOW ONLINE

The Educational Facilities Professional Credential (EFP) and the Certified Educational Facilities Professional (CEFP) Program are now offered online. You can apply, as well as take the test online and receive your test results the same day. All you have to do is choose a test date, time and proctor at your institution.

Find out more about the EFP Credential and CEFP Certification online at <http://credentialing.appa.org> or contact Christina Hills at [christina@appa.org](mailto:christina@appa.org).



## APPA'S FACILITIES MANAGEMENT EVALUATION PROGRAM (FMEP)

The quality of an educational organization's facilities has a major impact on attracting and keeping students. But how do the many people who depend on your facilities define quality? How do your facilities meet their expectations? And how do they measure up against other campuses?

APPA's Facilities Management Evaluation Program (FMEP) helps you turn these questions into a powerful catalyst for improving how you manage your facilities. Modeled after the Baldrige National Quality Program Criteria for Performance Excellence, the FMEP criteria provide a framework for continuous improvement. This customized evaluation gives you the feedback and actions you need to transform your educational facilities program into one worthy of international recognition for quality.

The FMEP is not a cookie-cutter process. Each FMEP is customized and tailored to the specific institution for which it is conducted. The evaluation team is hand-picked so that each institution is evaluated by a select group of peers from campuses sharing similar educational, financial, and physical characteristics.

If you are interested in:

- Achieving continuous quality improvement
- Exceeding customer expectations
- Improving your understanding of facilities issues
- And changing your organization's responsiveness to the demands it faces...

Consider the APPA FMEP! For more information, visit <http://appa.org/FMEP> or contact Holly Judd at [holly@appa.org](mailto:holly@appa.org).



**Jul 16-18** APPA 2011, Atlanta, GA

**Sep 18-23** APPA U - Institute for Facilities Management and Leadership Academy, Ft. Lauderdale, FL

**Oct 3-7** ACUHO-I/APPA Housing Facilities Conference, Orlando, FL

### REGION/CHAPTER EVENTS

**Sep 12-14** RMA 2011 Regional Conference, Regina, SK, Canada

**Sep 23-28** CAPP 2011 Regional Conference, Springfield, MO

**Oct 2-5** ERAPPA 2011 Regional Conference, Halifax, NS, Canada

**Oct 7-13** MAPPA 2011 Regional Conference, Cincinnati, OH

**Oct 16-18** PCAPPA 2011 Regional Conference, San Francisco, CA

**Oct 16-18** SRAPPA 2011 Regional Conference, Jackson, MS

### OTHER EVENTS

**Aug 7-9** Big Ten and Friends Trainers Conference, East Lansing, MI

**Oct 9-12** 2011 AASHE Conference & Expo, Pittsburgh, PA

**Oct 26-29** PGMS School of Grounds Management & GIE + Expo, Louisville, KY

**Nov 3-4** Campus Heritage Symposium, Washington, DC

For more information or to submit your organization's event, visit [www.appa.org/applications/calendar/events.cfm](http://www.appa.org/applications/calendar/events.cfm).

## Al Keith & Associates, Inc.

### Preventative Maintenance, Sustainability & Condition Assessment Services

Do you have good FPI (Facilities Performance Indicators) data? Do you know what your Facilities Operating Expenses (FOE), Current Replacement Value (CRV) of facilities, and General Institution Expense (GIE), as well as the usual costs for custodial, maintenance, and utilities are?

If you are an academic institution, did you know that research shows that students are evaluating an institution, in part, on their perceptions of the quality of the maintenance at the college or university that they are considering? How much deferred maintenance has been accumulated?

We at Al Keith & Associates can help you answer these questions and provide you with a roadmap for campus renewal, energy-efficient and sustainable buildings.

**Al Keith & Associates, Inc.**

**Tel: 205-423-9979**

#### Turn-Key MEP Services:

- Field Inventory Mechanical, Electrical, Plumbing Systems
- Apply Permanent Barcode Label
- Digital Photo of Equipment
- Record Data:
  - Type of Equipment
  - Manufacturer
  - Model
  - Serial Number
  - Customer Tag
  - Date of Manufacturer
  - Belt & Filter Size
  - Amps, Voltage, Phase
  - HP, RPM, GPM, CFM
  - Correlate Entire System (i.e. Chiller, Disconnect, Controls, Pumps)
- Provide Web-based CMMS/PM Software
- Input MEP Inventory Data into Preventative Maintenance System
- Setup PM Scheduled Tasks based on MEP Inventory Equipment Type
- Provide Estimated Total Labor Hours for PM Schedules
- Provide Estimated Stock Quantities for Belts, Filters
- Provide Facilities Condition Assessment

The Rogers Building  
Email: [sales@alkeith.com](mailto:sales@alkeith.com)

2700 Rogers Drive, Suite 200 Birmingham, Alabama 35209  
Web: [www.alkeith.com](http://www.alkeith.com)

Phone 205.423.9979 Fax 205.423.9799