

facilities digest

APPA'S FACILITIES MANAGEMENT EVALUATION PROGRAM (FMEP)



The quality of an educational organization's facilities has a major impact on attracting and keeping students. But how do the many people who depend on your facilities define quality?

How do your facilities meet their expectations? And how do they measure up against other campuses?

APPA's Facilities Management Evaluation Program (FMEP) helps you turn these questions into a powerful catalyst for improving how you manage your facilities. Modeled after the Baldrige National Quality Program Criteria for Performance Excellence, the FMEP criteria provide a framework for continuous improvement. This customized evaluation gives you the feedback and actions you need to transform your educational facilities program into one worthy of international recognition for quality.

The FMEP is not a cookie-cutter process. Each FMEP is customized and tailored to the specific institution for which it is conducted. The evaluation team is hand-picked so that each institution is evaluated by a select group of peers from campuses sharing similar educational, financial, and physical characteristics.

If you are interested in:

- Achieving continuous quality improvement
- Exceeding customer expectations
- Improving your understanding of facilities issues
- And changing your organization's responsiveness to the demands it faces...

Consider the APPA FMEP! For more information, visit ([URL](http://www.appa.org)) or contact Holly Judd at holly@appa.org.

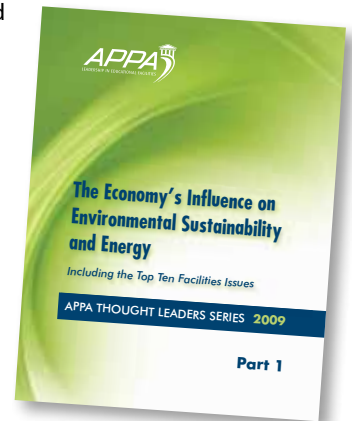
THE ECONOMY'S INFLUENCE ON ENVIRONMENTAL SUSTAINABILITY AND ENERGY

A Free Thought Leaders Resource

The 2009 Thought Leaders Symposium, sponsored in part by Haley & Aldrich, Inc., with sponsorship assistance from Delta Controls, focused on the specific topics of environmental sustainability and energy as seen through the prism of the economy. Included are resources and discussions on the identified top ten critical facilities issues:

1. Adjusting to the new sustainability reality
2. Developing an institutional vision of sustainability
3. Creating a leadership role in addressing sustainability
4. Confronting economic challenges
5. Fixing broken budget models
6. Managing rising energy costs and energy volatility
7. Engaging the campus to address energy challenges
8. Managing space
9. Prioritizing renewal needs
10. Meeting the challenges of workforce development

The report is available for download free of charge at <http://appa.org/tools/measures/documents/ThoughtLeaders2009ReportFinal.pdf>.



PROFESSIONAL DEVELOPMENT – THE KEY TO SUCCESS!

Looking for professional development for yourself and your staff? Looking to ensure that the steps for a viable succession plan are in place? Looking for top-notch programming and local delivery options? Well look no further – you have arrived!

This September will mark the beginning of delivery transition for APPA as we offer the Institute for Facilities Management along with Tracks 1 & 3 of the Leadership Academy September 12-16 in Scottsdale, Arizona. This Arizona event will also host a Supervisor's Toolkit program co-sponsored by RMA, as well as an offering of the Certification Prep course and exams.

Additionally, September and October will be full of opportunities to train your staff or yourself during the APPA regional meetings. Many of the regions will be offering the Supervisor's Toolkit program as well as Certification exams. We encourage you to check your regional website for the latest on what your regional leadership is offering!

Take advantage of the professional development and training opportunities that APPA and your region or chapter has to offer this fall. Your and your staff's development is critical to the success of a strong institution.

For the latest on APPA's training programs, visit us today at www.appa.org/training.

APPA EVENTS – 2010

- Sep 12-16** Institute for Facilities Management, Scottsdale, AZ
- Sep 12-16** Track 1 & 3 of APPA's Leadership Academy, Scottsdale, AZ
- Sep 17** EFP Prep Course, Scottsdale, AZ
- Sep 17** CEFP Exam, Scottsdale, AZ
- Sep 17** EFP Exam, Scottsdale, AZ
- Sep 18** EFP Exam, Scottsdale, AZ
- Sep 24-27** APPA's Supervisor's Toolkit, Lincoln, NE
- Sep 24-27** Track 1 of APPA's Leadership Academy: Individual Effectiveness Skills, Lincoln, NE
- Sep 25-29** CAPP Regional Meeting, Lincoln, NE
- Sep 26-29** PCAPP Regional Meeting, Seattle, WA
- Oct 2-6** MAPPA Regional Meeting, Moline, IL of the Quad Cities
- Oct 3-5** SRAPP Regional Meeting, Point Clear, AL
- Oct 3-6** ERAPP Regional Conference, Pittsburgh, PA
- Oct 16-20** APPA's Supervisor's Toolkit, Coeur d'Alene, ID
- Oct 18-20** RMA Regional Conference, Coeur d'Alene, ID

OTHER EVENTS

- Sep 21-22** BedBug University North American Summit 2010, Chicago, IL
- Sep 28-30** Labs 21 2010 Annual Conference, Albuquerque, NM
- Oct 10-12** AASHE Annual Conference, Denver, CO
- Oct 26-27** Human Error Prevention, San Antonio, TX

For more information or to submit your organization's event, visit www.appa.org/applications/calendar/events.cfm.

BOK OPPORTUNITIES!**Purchase the BOK for Yourself and Your Organization's Use**

Imagine having the most authoritative and up-to-date information on the practice of educational facilities right at your fingertips... 24 hours a day, seven days a week... and made available online to you and every staff member at your institution!

APPA's online Body of Knowledge provides your entire facilities organization with instant access to practical guidance, best practices and proven solutions from the educational facilities profession's most respected and recognized leaders.

APPA members can enjoy this benefit (a 12-month subscription) at the member price of \$199 per institution. This one low subscription price provides online access to your entire staff.

Sponsor a BOK Chapter!**Reach the Higher Ed and K-12 Facilities Market with This Exceptional New Media Service from APPA!**

University and college campuses and K-12 school systems are now subscribing to the Body of Knowledge to easily access best practices, practical guidance and proven solutions from the education facilities profession's most respected and recognized leaders.

Corporate sponsorship of one or more chapters within the Body of Knowledge is a valuable opportunity you cannot afford to miss!

BOK

Body of Knowledge

- Company name and logo positioned on your sponsored chapters.
- BOK subscribers notified of your sponsorship by e-mail.
- Sponsors are listed on APPA's website with company logo.
- Sponsors are recognized in APPA's *Facilities Manager* magazine (published 6 times annually) and *Inside APPA* (electronic newsletter).
- E-mail notifications to BOK subscribers feature your company's logo.
- Recognition as BOK sponsor at APPA Annual Conference (APPA 2010).
- Recognition in *BOK Update*, which notifies subscribers regularly of content updates.
- Over 60 chapters are available for sponsorship.

View an online demo of the APPA Body of Knowledge at the following link:

www.appa.org/bok

For more details and a list of available chapters for sponsorship, contact Gerry Van Treeck at gvtgvt@earthlink.net or 847-562-8633.

FPI ONLINE DATA COLLECTION AND REPORTING TOOLS – DESIGNED BY FACILITIES PROFESSIONALS

Share Your Facilities Story. Answer your campus administrators' questions with hard data and visual graphics that neatly summarize your project support requirements.

You'll gain from FPI's state-of-the-art, Web-based data resource center – complete with visual dashboards, graphics, and analysis reports that you can customize to your institution's needs. These easily understood reports and summaries are available to you online, and may be shared with your institution's business officers, decision-makers, and other campus stakeholders.

NOW AVAILABLE! Access to the 2008-09 *FPI Reports and Dashboard Indicators* are FREE to APPA members participating in the FPI survey data collection process!

- Member/Participant Report: Free
- Member/Nonparticipant Report: \$500
- Nonmember/Participant Report: \$895
- Nonmember/Nonparticipant Report: \$1,000

For more information, visit www.appa.org/research/FPI.cfm.



Coming Soon!
2009-2010 Survey will open in
late August 2010