



CAPPA
ERAPPA
MAPPA
PCAPPA
RMA
SRAPPA



2008 REGIONAL REPORTS

If you missed your regional conference last fall, this annual report will update you on what happened at the 2008 regional meetings.

APPA's six regions serve member institutions across the United States and Canada. They function independently from international APPA and offer their own educational programs, annual meetings, publications, and other benefits. Each region also maintains its own set of officers, committees, and activities.

Participating in regions and state and local chapters is a great way to become active with APPA. Many APPA board and committee members began their service at a regional meeting.

Central Region

J.B. Messer
CAPPA President

come Breakfast (keynote was Chancellor Dr. Glen Johnson, Oklahoma State Regents of Higher Education), Monday evening outing to the National Cowboy & Western Heritage Museum (with square dancing and caller), Tuesday morning tour of host institution Oklahoma City Community College (educational session "Campus Transformation" with The Trane Company), Tuesday evening



CAPPA 2008: Oklahoma City Community College Host Staff
Top to Bottom (L-R): Gary Belcher, Natalie Tobin, Tamara Duncan, Larry Barnes, Dave Anderson, Steve Duncan, Chris Snow, J.B. Messer, Paula Whitehead.

Wide open spaces. Songs around a campfire. Howls of a coyote in the night. It's what drew those first cowboys to Oklahoma, and it's the same spirit for adventure that brought us to Oklahoma City for the CAPPA 2008 Annual Educational Symposium & Business Exposition. The annual event reminded us that we're in it for leadership, in it for adventure, in it for self improvement. We provided an outstanding lineup of seminar speakers and exhibit business partners from throughout the country who are experts in their fields. And we still found plenty of time for fun – golf, tours and networking.

From October 10-15, the CAPPA 2008 event had over 400 higher education and business partner (63 exhibition booths) attendees at the Sheraton Hotel, a block from Oklahoma City's Bricktown Entertainment District. Major events included a Sunday Night Football Party, Monday morning Keynote/Wel-

Awards Banquet (entertainment Captain Jack Parker), and the Wednesday morning Annual Business Meeting.

On Monday and Tuesday, four concurrent training tracks were provided through the coordinated efforts of the University of Oklahoma, University of Central Oklahoma, Oklahoma State University, and Oklahoma City Community College facilities department staffs. CAPPA 2008 also hosted APPA's Supervisor's Toolkit (31 participants) provided by CAPPA's certified instructors Steve McClain and Bill Tam, and a two-day Project Management Workshop (19 participants) provided by Bob Casagrande (SMU) and Andy Hicks at Alpha Building Corporation.

The CAPPA committees are thriving and dynamic entities of the organization.

2008-2009 CAPPA Board of Officers:

President: **J.B. Messer**,
Oklahoma City Community College
1st Vice President: **Larry Zitzow**,
University of North Dakota
2nd Vice President: **Ted Weidner**,
University of Nebraska-Lincoln
3rd Vice President: **Bob Eckels**,
Missouri State University
Immediate Past President: **Mike Johnson**,
University of Arkansas
Senior Representative: **Dave Millay**,
University of Arkansas, Little Rock
Junior Representative: **John Greene**,
Trinity University
Treasurer: **Sue-Anna Miller**,
University of Oklahoma
Secretary: **Bobin Boley**,
Johnson County Community College
Professional Development: **Pat Apel**,
Maryville University of St. Louis
Information Services: **Terry Major**,
Southeast Missouri State University
Membership: **Matt Kadavy**,
Nebraska Wesleyan University
Newsletter Editor: **Vickie Younger**,
Missouri State University
Historian: **Ed Rice**,
Kansas State University

2009 Regional Conference

CAPPA's 2009 Regional Conference (Educational Symposium & Business Exposition hosted by the University of North Dakota staff) will be held September 26-30, 2009 in Grand Forks, ND.

CAPPA's annual Technology Conference will be held in San Antonio on February 27-March 3, 2009.



Willy Suter and Keith Woodward at the 2008 ERAPPA Conference.

Eastern Region

Dan Gearan
ERAPPA VP of Technology & Communications

More than 630 attended with 139 institutions represented at the 2008 ERAPPA Annual Meeting which took place September 28-October 1. The theme for the conference, ERAPPA 2008 Your Key to Success, offered many ways for the educational program and Business Partners to engage attendees and become part of their success. The keynote speaker was Dr. Ben Carson who brought us through his remarkable journey from a tough inner-city youth to a history making neurosurgeon. His talk celebrated the power we all have to excel and positively influence others.

The conference was hosted by the Maryland/DC Chapter under the leadership of Kevin Mann and Sheri Vucci. The host committee provided a 5-track education program and fantastic entertainment that took advantage of the host city of Baltimore. The conference finished with a wonderful Awards Banquet where outgoing President Willy Suter (American University) explored many types of "keys" and re-

lated how we are keys in our organizations with challenges that ERAPPA can help solve.

"I have been honored to serve as your president" said President Suter, "and as we look forward to the upcoming meeting in Portland, I encourage you to pick up on the theme of that meeting and imagine what we can become if we take full advantage of the keys to success ERAPPA represents."

At the Awards Banquet recognition was made to ERAPPA scholarship recipients and APPA award recipients. ERAPPA Certificates of Appreciation and Merit were awarded to Committee Members, retiring Board Members, and Past Chapter Presidents.

Bylaws changes and updates were passed at the annual meeting, which included changing the name of the Education Committee to the Professional Development Committee, changing the title of the Vice President for Education to the Vice President for Professional Development. The makeup of the Scholarship Committee changed adding the Treasurer and the Secretary to this committee. And finally, the ERAPPA Scholarship Committee will return the applications of those not receiving an ERAPPA scholarship to their home chapter for possible inclusion in any chapter scholarship process.

Keith Woodward (Quinnipiac University) took over the President's position at the end of the annual meeting and looks forward to continuing to promote ERAPPA as the source for education and professional collaboration.

"I am going to try to continue to steer the ERAPPA ship in the same positive direction of the men and women before me. This year I am going to focus on membership and I am going to ask for your help." Woodward said in his inaugural address. He went on to ask everyone in attendance to identify potential new members back on our campuses and to

encourage them to get involved.

In his closing remarks borrowed a phrase from Henry Wadsworth Longfellow, who was born and raised in Portland Maine (site of the 2009 meeting) and whose house is listed on the national registry of historic places and is a block away from where we will be staying next year.

"One if by land, and two if by sea, three if by air; and I on the ERAPPA shore will be, ready to ride and spread the news through every facilities department from Halifax to Ottawa to Pittsburgh to Washington, D.C. of your arrival to Portland.... down by the harbor...."

2008-2009 ERAPPA Officers:

President: **Keith Woodward**,
Quinnipiac University
President-Elect: **Jim Barbush**, Pennsylvania
State System of Higher Education
Secretary: **Kevin Mann**,
Salisbury University
Treasurer: **Lou Dursi**,
Princeton University
Vice President of Annual Meetings:
Anne Babcock, Carleton University
Vice President of Chapter Affairs:
Terry Pellerin, Worcester Polytechnic
Institute
Vice President of Membership:
Greg Clayton, University of Prince
Edward Island
Vice President of Technology &
Communications: **Dan Gearan**,
Saint Joseph's College of Maine

2009 Regional Conference ●●

The ERAPPA 2009 Annual Meeting will be held in Portland, Maine at the Holiday Inn By the Bay. The conference dates will be October 4 - 7, 2008. The theme is "Imagine."

Midwest Region

Gail Riese
MAPPA Newsletter Editor



Keynote Speaker Andrew L. Ulrich, right, describes five key steps in influencing others. Past President of MAPPA Jerry Carlson (above left) and President-Elect of MAPPA Chuck Scott (above right) welcome Jeff Bornemann from the Medical College of Wisconsin during the First Timers reception.



In between sessions, attendees visited with our valued business partners at 58 exhibitor booths. The ever-popular large school/small school exchange

discussions concluded Monday's sessions. Later that evening all enjoyed the NFL Monday night

port. She then recognized outgoing MAPPA Board Member Greg Fichter (Indiana University) for his contributions and presented the MAPPA Meritorious Service Award to past MAPPA and APPA President Alan Bigger (Earlham College). She also presented Presidential Service Awards to Chuck Scott (Illinois State University), past MAPPA president Fred Plant (Valparaiso University), and past MAPPA Newsletter Editor Ernie McVay (Ohio State University).

A special tiara was presented to "Queen" Martha, who then presented the presidential gavel and a scepter to "King" John Ott (Ohio State University).

The banquet closed with a performance by folk singers Lou and Peter Berryman.

Wednesday morning featured closing remarks and walking tours of the UW-Madison historic central campus and west campus cogeneration plant.

The 2008 MAPPA "Partners in Success" Educational Conference and Annual Meeting was held Sunday, October 5 through Wednesday, October 8 at the Frank Lloyd Wright-designed Monona Terrace and Convention Center on the shores of Lake Monona in Madison, Wisconsin. The meeting was co-hosted by the University of Wisconsin-Madison, the University of Wisconsin-Milwaukee, and the Medical College of Wisconsin and was attended by 361 participants from 77 colleges and universities throughout the Midwest.

The activities on Sunday evening featured a reception for first-time attendees and a general welcome session. On Monday, meeting keynote speaker Professor Andrew Ulrich of Oklahoma State University used humor to describe five effective persuasion strategies. This was followed by concurrent educational sessions focused on topics ranging from sustainability to customer service best practices and employee motivation techniques.

football game along with faux gaming activities using currency with familiar MAPPA faces.

The annual general business meeting for both MAPPA and MiAPPA was conducted on Tuesday morning. It included committee and officer reports and enthusiastic remarks by APPA Vice President for Professional Affairs Kevin Folsom and APPA Executive Vice President Lander Medlin. Concurrent educational sessions followed until lunch. During lunch, members of the 2008 meeting host committee were recognized for their efforts and officer elections were conducted. Chuck Scott (Illinois State University) was unanimously chosen President-Elect and Brandon Baswell (Michigan State University) was elected Treasurer. Additional concurrent educational sessions followed lunch.

During Tuesday's banquet, outgoing MAPPA President Martha May expressed her heartfelt appreciation to colleagues and mentors for their sup-

The 2008-2009 MAPPA Officers:

President: **John Ott**, Ohio State University
President-elect: **Chuck Scott**, Illinois State University
Treasurer: **Brandon Baswell**, Michigan State University
Secretary: **Ralph Zia**, Northeastern Illinois University
Newsletter Editor: **Gail Riese**, Purdue University
Senior Representative: **Jerry Carlson**, Butler University
Junior Representative: **Fred Plant**, Valparaiso University

2009 Regional Conference

The 2009 MAPPA regional conference will take place September 27-30 in Iowa City, Iowa.

Pacific Coast Region

Robyn Pierce
PCAPPA Vice President

This year's PCAPPA conference was held October 8-10, 2008 in Portland, Oregon, and was hosted by Portland State University. The conference theme was "Bridging Public-Private Partnerships for a Sustainable Future." Over 200 participants were able to enjoy the annual conference in one of the west coasts most livable cities. They were able to enjoy Oregon's natural beauty in the scenery on the Oregon Country Side Tour, while the golfers enjoyed the tree lined course at Charbonneau Golf Course. Portland has a bustling local scene with a large selection of restaurants and shopping, all enjoyed via eco-friendly mass transportation options including the light rail, street car, tram, and pedi-cabs. Evening and afternoon activities included the Shanghai Tunnel Tour, the Best of Portland (Green & Historical) Tour, and the Bridges to Blues Party.

Conference participants from throughout our region listened to keynote speakers and participated in educational sessions covering public private partnerships and sustainability. With emphasis on helping our members through the challenges they face from increasing demands for campus expansion despite declining public

financial support, Dr. Lindsay Desrochers, PSU Vice President, spoke about creating opportunities to partner with public agencies, local government and private entities. Christine Ervin, former Assistant US Secretary for Energy and CEO and President of the US Green Building Council, presented on incorporating all facets of sustainability into the campus environment to facilitate efficiency and conservation in operations and construction.

Educational sessions were diverse within the major themes of Public-Private Partnerships and Sustainability. As part of the conference, the PCAPPA Board also hosted sessions on "getting to know PCAPPA" and "Small Facilities Forum: Getting it down with limited staff wearing multiple hats." There was also a presentation on the Joint Apprenticeship Program at Cal State University and SETC-United Skilled Trades. Also, this year's conference also provided the first regional delivery

of the Supervisor's Toolkit. PCAPPA is in the process of having three campus level professionals trained and certified by APPA.

Our Business Partners played a big role in the success of the conference again this year. We received significant participation and funding contributions, and the conference facility layout wove the partner booths through the large ballroom, creating great ability for informal discussions and lots of face time.

The Business meeting began with a welcome by President Tony Valenzuela. PCAPPA officers each then briefly took the stage to provide a status update. Members heard that the treasury is

sound, the scholarship program is successful and available, and membership is growing.

2008-2009 PCAPPA Officers:

President: **Mark Hunter**,
California Polytechnic State University
President-Elect: **Robyn Pierce**,
Portland State University
Vice President: **Robyn Pierce**,
Portland State University
Conference Coordinator: **James Vance**,
University of Puget Sound
Secretary/Treasurer: **Brian Worley**,
Claremont McKenna College
Newsletter Editor: **Richard Storlie**,
University of Nevada, Las Vegas
College Rep: **Towny Angell**,
Linfield College
Vice President Elect Annual Meeting:
Tom Brown, California State
University – Northridge
Awards & Recognition Committee Chair:
Tony Guerrero, University of
Washington, Bothell
Education Committee Chair:
Kathleen Schedler, P.E.,
University of Alaska, Fairbanks
Membership Chair: **John Wong**,
British Columbia Institute of Technology
Information Services Chair:
Richard Storlie, University of Nevada,
Las Vegas
Professional Affairs Chair: **Tony Ichsan**,
Santa Rosa Junior College
Senior Representative: **Berger "Buzz"**
Nelson, University of Nevada/Reno
Junior Representative: **Tony S. Valenzuela**,
San Jose State University



PCAPPA Board members, James Vance and Brian Worley, reflecting on campus facility needs as they tour the Nike Headquarters campus in Beaverton.

2009 Regional Conference

October 6-9, 2009

California State University – Northridge

Rocky Mountain Region

Kevin P. Hansen
RMA President

Weber State University had the distinct honor of hosting the 56th annual meeting of RMA, which was held at the beautiful Canyons Resort in Park City, Utah on September 28th through October 1. Almost 300 RMA members, guests, business partners, and friends enjoyed the unseasonably warm weather, the fabulous mountain and alpine vistas, and an incredible array of presentations and activities during the event. The theme for the event was “Achieving Excellence,” and the theme was demonstrated in the venue, in the presentations, and in the activities. Park City was the host city during the 2002 Winter Olympics for several events, including the ski jumping, bobsled, luge, and snowboard aerials. It is home to the Utah Olympic Park, one of only a very few training sites for winter Olympic athletes in the United States.

Among the distinguished guests were Alan Bigger, Immediate Past President of APPA, and Lander Medlin, Executive Vice President of APPA. Also among our distinguished guests were the new RMA members from Idaho. Idaho transferred from PCAPPA to RMA this past year, and we welcome the great folks from Idaho to RMA.

Our conference theme, “Achieving Excellence,” relates to the necessity we have as facility professionals to maintain our campuses to world class standards to attract high quality students, faculty, and staff and to create the atmosphere and environment where learning and research can occur unimpeded. This theme was tied into the

level of effort and dedication that Olympic athletes must achieve if they are to be successful in competing on the world stage. Both Olympic achievement and facilities achievement are predicated on the same basic principles; a clear vision of what we want to achieve, dedication and persistence in the face of numerous obstacles, and an unwavering desire to be the very best we can be, coupled with lots of hard work. Olympic Gold Medalist Nikki Stone, the first American to win a gold medal in aerial skiing at any Olympics, was our keynote speaker and related her story in earning her gold medal to our challenges as facilities professionals in achieving our goals and making our facilities world class. She was exceptional, and really motivated everyone to greater levels of achievement and success.

The many educational sessions that were presented during the conference highlighted other areas where excellence has been achieved by institutions or business partners, or a partnership of both. For example, Southern Utah University gave a presentation on using native plants to conserve resources, turn problem landscaping areas into stunning water-conserving natural art, and make their campus much more appealing. Utah State University showed how, through a systematic program of preventive and predictive maintenance, safety, and comprehensive performance measurement, they made time available to craftspeople and



Golfers get ready to start the day on the picturesque course prior to the RMA 2008 Annual Conference.

managers and improved the campus environment for students and faculty. Other presentations covered other essential aspects of facilities management, including long range strategic planning, carbon footprint reduction, electric power management, contractor relations and the synergism that is possible with common goals and understanding, commissioning and recommissioning buildings, and community and higher educational institutions partnership opportunities to assist each other in achieving their goals. We even had a presentation on what we can learn from Mickey Mouse in terms of customer service, creating a culture of success, and employee loyalty.

Personal excellence that leads to organizational excellence was addressed by Kirk Duncan, a local entrepreneur who enthralled his audience with his story of the skunk stuck in a jar. Without personal excellence, professional and institutional excellence is much more difficult to accomplish.

Besides the powerful impact of the educational sessions, other events promoted networking, socializing, and an appreciation of the splendor of Utah. Many attendees enjoyed the quiet, relaxing ride on the Heber Creeper railroad through some stunning mountain vistas. Others enjoyed golf on the renowned Mountain Dell golf course. The theme dinner for the conference was a progressive dinner at

2009 Regional Conference ●●

Our next RMA annual meeting will be held September 20 to 23, 2009 in Tucson Arizona and is being hosted by the University of Arizona.

the Utah Olympic Park museum. Guests were able to leisurely stroll through the museum while enjoying various food items set up at several different food stations. The history and impact of winter sports on Utah was evident in the museum, as well as the artifacts and history of the 2002 Winter Olympics. The highlight of the evening was the Flying Aces All Stars ski-jumping show. Several Olympic athletes and Olympic hopefuls presented a dazzling aerial ski-jumping exhibition from various ski jumps into a pool of water. Reaching altitudes of up to 50 feet above the water, the athletes demonstrated the skills, training, dedication and commitment they have had to make to achieve world-class excellence in their sport. Adding to the excitement was the fact that the show was presented at the training facility they use to hone those skills for Olympic level competition. It was an electrifying display of talent and skill for everyone present.

Southeastern Region

John Malmrose
SRAPPA 2008 Conference Host

The Medical University of South Carolina, MUSC, hosted the 2008 SRAPPA conference in Charleston, South Carolina, October 25-28, 2008. Conference goals were for attendees to make new contacts and friends, learn something new, and have fun. The Conference Theme was "The Diverse Work Place." There were seven hours dedicated to interaction among attendees and exhibitors, and nine hours dedicated to educational sessions with three concurrent sessions during each of those nine hours.

An essential element of the conference was the Business Partners Exhibit Hall. Thirty-eight business partners joined us for the conference and demonstrated new products, acquainted us with their services, and made presentations to keep us current on events in our industry. We truly owe a debt of gratitude to our business partners who contribute in such a meaningful way to the success of the RMA annual meetings.

2008-2009 RMA Officers:

President: **Kevin Hansen**, Weber State University; President-Elect: **John P. Morris**, University of Colorado at Boulder; Secretary/Treasurer: **Erik van de Boogaard**, Adams State College; Newsletter Editor: **Joseph Metzger**, Arizona State University; APPA Senior Representative: **Eakle Barfield**, Montana State University – Billings; APPA Junior Representative: **Mary**

Vosevich, University of New Mexico; Awards and Recognition Committee Chair: **Jeff Butler**, Montana State University – Bozeman; Membership Committee Chair: **Viron Lynch**, Weber State University; Information and Research Committee Chair: **Greg Wiens**, Athabasca University; Professional Affairs Committee Chair: **Dave Button**, University of Regina; Professional Development Committee Chair: **Shawna Rowley**, Weber State University; Annual Meeting Coordinator: **Wayne White**, Utah State University; Historian: **Mark Shively**, University of Wyoming



A reception and dinner were held on the Aircraft Carrier USS Yorktown.

Social events included: A golf tournament at a course fronting the Charleston Harbor. A traditional low country meal at the American LaFrance Fire Museum, a wonderful display of fully restored historic fire engines and associated equipment. Campus tours of MUSC and Citadel, including a bagpipe performance at Citadel. A wonderful reception and dinner on the aircraft carrier USS Yorktown overlooking the Charleston Harbor was followed by music and dancing. The annual banquet was well attended, the host

committee was recognized for a great job, officers for the new year were sworn in, the gavel was passed, Embry Riddle gave a preview of the 2009 conference to be held in Daytona Beach October 22-28, and the conference grand prize, a 2008 Smart Car, was awarded by drawing to Dan Wolfe, University of Alabama.

Special plenary speakers were Neal Petersen, an around-the-world-alone sailor born in Cape Town South Africa, who inspired us with this life story of over-

coming adversity by engaging barriers as opportunities, and the Honorable Senator Glenn McConnell who gave an impressive and entertaining presentation about the history, recovery, and restoration of the Confederate Submarine H. L. Hunley.

Special companion events included: Wares from selected representatives of the Charleston Market. A story teller who told stories in both Gullah and English just outside the exhibit hall. Two Shag dance lessons in preparation for the Tuesday night banquet. Breakfast with NY Times Best Selling Author, Mary Alice Monroe. Attendance at the keynote address. And a tour of historic Charleston with lunch at Magnolias, a top-notch Charleston restaurant.

The conference started out great and got better as the week went on. At the

banquet, the host committee began to relax, the Rick Strickland Band began playing beach music, and folks flooded the dance floor to try out their newly acquired Shagging skills. Servers began taking up tables while diehards continued to dance, and the band played on.

2008-2009 SRAPPA Officers:

President: **Larry Blake**, Northern Kentucky University, KY
 President Elect: **John Malmrose**, Medical University of South Carolina, SC
 1st Vice President: **F. Dan Young**, Embry Riddle Aeronautical University, FL
 2nd Vice President: **Nels Strickland**, University of Alabama, AL
 Vice President at Large: **Sylvester Johnson**, Tulane University, LA

Vice President for Long Range Planning: **Jeff Turner**, Ohio County Schools, WV
 Secretary Treasurer: **Curtis Reynolds**, Miami Dade College, FL
 Vice President for Communications: **Heather Hargrave**, Tulane University, LA
 Senior APPA Representative: **Marion Bracy**, Xavier University, LA
 Junior APPA Representative: **Ron Brooks**, Tennessee State University, TN
 Past President: **Glenn Reynolds**, Duke University, NC

2009 Regional Conference

The 2009 SRAPPA regional conference will take place October 24-27, 2009 in Daytona Beach, FL.

Service and Support.

It's how Bartlett Tree Experts improves the landscape of commercial tree care



We can make a significant difference in the beauty and value of the trees and shrubs on your property. Bartlett innovations lead the industry in hazard prevention, soil management, root care and pest control. Our services include pruning, fertilization, lightning protection, tree removal, bracing, cabling and detailed inspections.

Bartlett has been dedicated to caring for trees on commercial properties since we first broke ground in 1907.



877-BARTLETT (877-227-8538) or visit our website www.bartlett.com