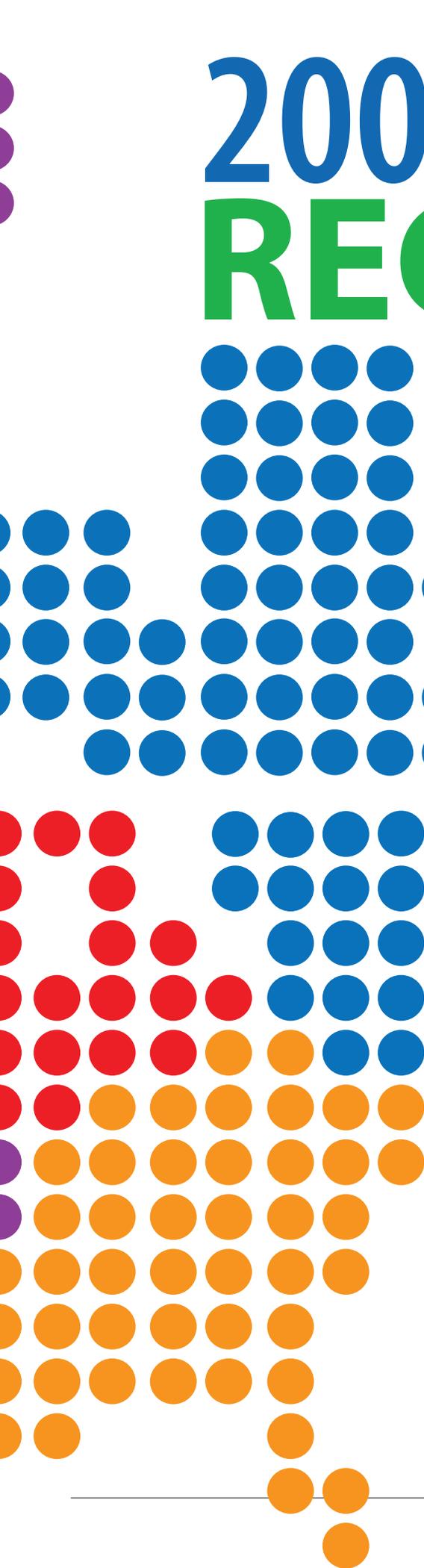


CAPPA  
ERAPPA  
MAPPA  
PCAPPA  
RMA  
SRAPPA



# 2007 REGIONAL REPORTS

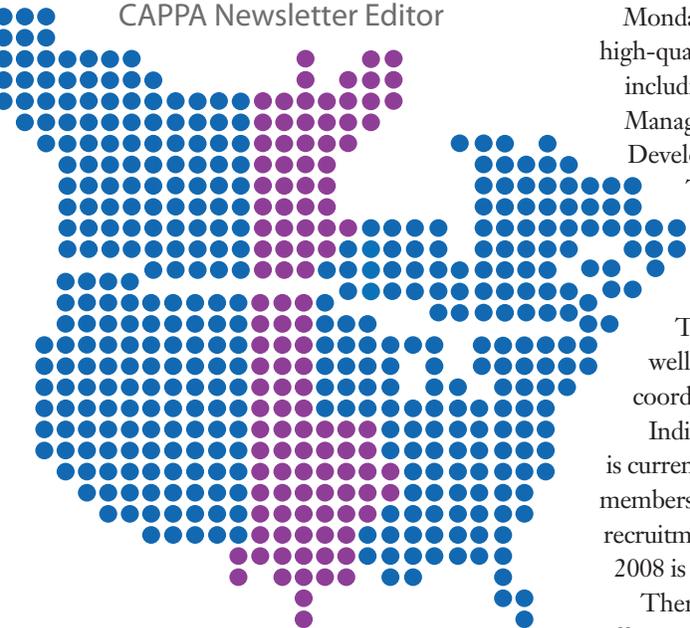
If you missed your regional conference last fall, this annual report will update you on what happened at the 2007 regional meetings.

APPA's six regions serve member institutions across the United States and Canada. They function independently from international APPA and offer their own educational programs, annual meetings, publications, and other benefits. Each region also maintains its own set of officers, committees, and activities.

Participating in regions and state and local chapters is a great way to become active with APPA. Many APPA board and committee members began their service at a regional meeting.

## Central Region

Vickie Younger  
CAPPA Newsletter Editor



Three hundred eighty members, business partners, guests, and other friends gathered October 20-24, 2007 in Fayetteville, Arkansas, for the 2007 CAPPA Annual Educational Symposium and Business Exposition. This outstanding meeting was hosted by Mike and Terry Johnson and the University of Arkansas staff.

Pre-conference activities began on Thursday with 32 participants in the APPA Supervisor's Toolkit, followed by the executive board meeting on Friday. Committees gathered early Saturday morning for a group breakfast and then broke out into individual sessions.

The Fayetteville team knows how to have a good time and showed us the area's hot spots through a variety of optional activities. Seventy-six golfers played the Stonebridge Meadows Golf Club on Sunday while others enjoyed the scenery on an Arkansas-Missouri Railroad Tour (robbed by masked horsemen) and took a Backyard Billionaires tour. A first-timers reception welcomed 95

attendees, which was followed by a welcome BBQ and the opening of the exhibition hall. Sunday night football and the Bead Queens wrapped up the evening.

Monday and Tuesday were filled with high-quality educational opportunities including four tracks: (1) Leadership, Management, and Workforce Development; (2) Sustainability—Today's Investment for Tomorrow's Future; (3) Stewardship—Life Cycle Perspectives; and (4) Innovation and Change.

The conference ran very well—excellent speakers and terrific coordination by the “home team.”

Individual CAPPA membership is currently at 634 and institutional membership numbers 164, with recruitment efforts continuing. Technology 2008 is being planned.

There will be many pre-conference offerings to include: grounds, custodial and maintenance rodeos; safety programs; and project management. Several programs were tested in 2007 and were very well received. Information services has continued enhancements to the website and considerably improved the Easy Post system for handling meetings and registration.

Elections were held during the business meeting, and the new CAPPA board includes:

- **Mike Johnson**, president
- **J.B. Messer**, First vice president
- **Larry Zitzow**, Second vice president
- **Ted Weidner**, Third vice president
- **Sue-Anna Miller**, Treasurer
- **Art Sykes**, Secretary
- **Darrel Meyer**, APPA senior regional representative
- **David Millay**, APPA junior regional representative
- **Pat Apel**, Education chair
- **Randy Culver**, Membership chair
- **Vickie Younger**, Newsletter editor
- **Terry Major**, Information services
- **John Greene**, Immediate past president

A special banquet honored graduates of the Supervisor's Toolkit; Larry Zitzow received the Newsletter award; Miles Abernathy, Neal Swarnes, and Julio Cisneros were given certificates of Meritorious Service; John Brake was given the President's Award; and Joe Phillips was honored with the Distinguished Member Award. We are so proud of the accomplishments of our members. It has been a very good year.

### 2008 Regional Conference ●●

CAPPA

OCTOBER 11-15, 2008

Oklahoma City, OK

[www.cappa.org](http://www.cappa.org)

The Central Region consists of Arkansas, Kansas, Manitoba, Missouri, Nebraska, North Dakota, Oklahoma, South Dakota, Texas

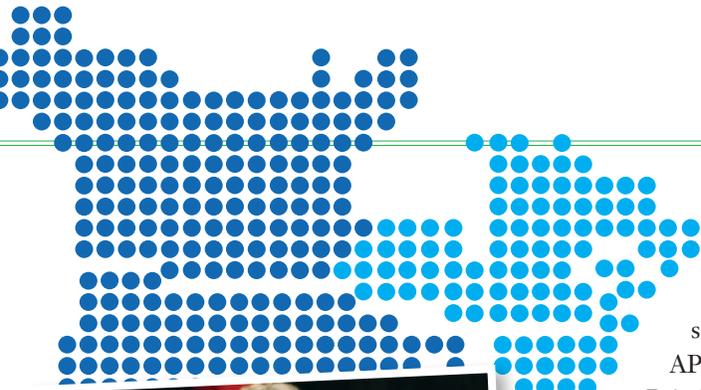
## Eastern Region

Dan Gearan  
ERAPPA VP of Technology & Communications

Ottawa was the backdrop for the 2007 ERAPPA annual meeting September 30 - October 3.

The conference theme Capital Ideas for Sustainable Resource Management emphasized the need for all of us to become better stewards of our global environment. The Keynote speaker was Dr. David Suzuki—an award-winning scientist, environmentalist, and one of Canada's most recognizable and beloved public figures. The experience was one that made a lasting impression on all who attended.

The conference was hosted by the Ontario Universities and Ontario Colleges



Keynote speaker Dr. David Suzuki addresses ERAPPA members at their Capital Ideas for Sustainable Resource Management conference.

under the leadership of Mario Bouchard and Darryl Boyce. The host committee provided a stimulating education program and fantastic entertainment that took advantage of the sights in Ottawa. The conference finished with a wonderful awards banquet that was held in the Grand Hall of the Canadian Museum of Civilization. Outgoing President Glenn Smith thanked a multitude of people for the successes of the past year. It was an impressive venue and a tremendous culmination of the week's events.

"Ottawa was a tremendous host for the conference," said Smith. "It is clear that our commitment to the education program was, and continues to be, first rate. We received a tremendous amount of positive feedback and look forward to carrying that momentum to Baltimore next fall."

There were four new board members elected at the meeting:

- **Keith Woodward (Quinnipiac University)**, president-elect
- **Dan Gearin (Saint Joseph's College of Maine)**, VP of technology and communication
- **Terry Pellerin (Worcester Polytechnic Institute)**, VP of chapter affairs
- **Lou Dursi (Princeton University)**, treasurer (second term)

In addition to recognition of ERAPPA scholarship recipients and APPA award recipients, Don Briselden, Ron Dupuis, and Earl Smith were awarded Emeritus status.

Several bylaw changes and updates were passed at the meeting, which included a new Board position for our organization, Vice President of Annual Meetings. This position will work with host committees for our annual meetings to help coordinate and assist in planning the meetings. Anne Babcock (Carleton University) was appointed as the interim Vice President of Annual Meetings until the first election for this position which will be conducted in Baltimore next year.

New ERAPPA President Willy Suter (American University) looks forward to continuing to promote ERAPPA as the source for education and professional collaboration.

"I think ERAPPA has benefited from solid leadership over the years and a solid foundation for what we do has been established, Suter said. "My goal is to help ERAPPA members become part of the solution to the primary issue of our times."

### 2008 Regional Conference ●●

**ERAPPA**

**SEPTEMBER 28-OCTOBER 1, 2008**

Baltimore, MD

[www.erappa.org](http://www.erappa.org)

The Eastern Region consists of Connecticut, Delaware, District of Columbia, Maine, Maryland, Massachusetts, New Brunswick, New Hampshire, New Jersey, New York, Newfoundland, Nova Scotia, Ontario, Pennsylvania, Prince Edward Island, Quebec, Rhode Island, Vermont

# Midwest Region

Ernie McVay

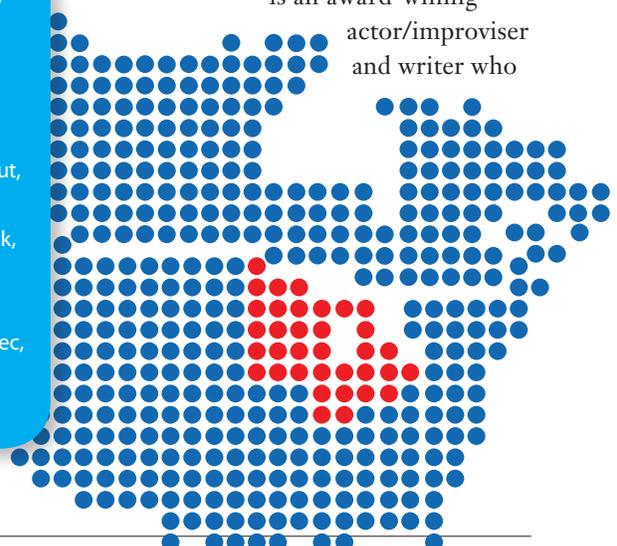
MAPPA Newsletter Editor

The salmon were making their autumn run up the Grand River as MAPPA gathered on its banks for the 2007 educational conference October 6-10 in Grand Rapids Michigan. A quartet of hosts—Ferris State University, Grand Valley State University, North Central Michigan College, and Western Michigan University—welcomed more than 500 attendees to this joint meeting of the region (MAPPA) and state organization (Michigan APPA, MiAPPA) in Grand Rapids.

A golf outing to the Egypt Valley Country Club—a PGA senior course—was on the agenda Sunday morning for 80 early arriving attendees. That evening the conference kicked off with a welcome reception at the Gerald R. Ford Presidential Museum. Surrounded by exhibits and artifacts from the life of the late President, the museum was an inspiring venue for beginning the "Networking on the Grand."

Monday morning began with breakfast, followed by the Keynote Speaker: Mary Jane Pories. An alumna of the comedy troupe Second City, Pories is an award-winning

actor/improviser and writer who



founded Fish-ladder Inc. She uses improvisation to improve teambuilding, communication and creativity, and she emphasized the application of these tools for use in our workplace:

1. Focus
2. Yes (say yes and build on it)
3. Be in the moment

The educational sessions began after the keynote, which also happened to include Tim Thimmesch, a co-host from Grand Valley State University. Monday sessions included:

- **Your Consultant Works for You** by Craig Scully (Design Collaborative)
- **The Latest Trends with LEED** by Jim Nicolow (Lord, Aeck & Sargent)
- **Cool Trends on Campus** by John Andrepont (The Cool Solutions Company)
- **Access Management/Security Info Exchange** by Joseph White (A-1 Corporate Hardware)
- **Seven Habits of a Highly Effective Maintenance & Operations Director and the Seven Deadly Signs** by Herb Crawford (SchoolDude);

The exhibit hall was filled with more than 100 booths and filled with exhibits from our valued business partners. The afternoon wrapped-up with the always-popular Large/Small School Discussion Sessions with topics that ranged from bio-fuels to sustainability to waterless urinals to the University President's Climate Letter. Kris Ackerbauer from the University of Wisconsin—Madison facilitated the Large School Discussion and Ralph Zia



**Above:** Terry Burke, Mappa Education Committee, converses with colleagues as they showcase Mappa resources. **Right:** President-Elect Martha May, Purdue University, attends the opening Mappa reception at the Ford Museum.



final choice was a trip to the Steelcase University Learning Center's Classroom of the Future. Regardless of which tour was taken, participants were rewarded with an enriching experience.

The Mappa 2007 Educational Conference ended with dinner at the world-renowned VanAndel Museum on the banks of the Grand River. Following a wonderful dinner, Fred Plant of Valparaiso University passed the presidential gavel to Martha May from Purdue University. Martha looks forward to the challenges the upcoming year brings and took the opportunity to express her sincere thanks to her colleagues who have entrusted her with this leadership opportunity. The following Mappa Officers for 2007-2008 were installed:

- **Martha May (Purdue University)**, president
- **John Ott (The Ohio State University OARDC)**, president-elect
- **Brandon Baswell (Michigan State University)**, treasurer
- **Ralph Zia (Northeastern Illinois University)**, secretary
- **Greg Fichter from (Indiana University)**, senior representative
- **Jerry Carlson of (Butler University)**, junior representative

from Northeastern Illinois University facilitated the Small School Discussion.

Tuesday morning began with the annual business meetings being conducted for both Mappa and MiAPPA. Following the breakfast and business meetings, educational sessions continued with various Conflict Management sessions. During Tuesday's lunch, our co-hosts were recognized for the outstanding conference they coordinated. The Mappa Officer Election was also held with John Ott (Ohio State University—OARDC) being unanimously supported for President-Elect and Ralph Zia (Northeastern Illinois University) being unanimously selected as Secretary.

Educational sessions continued Tuesday afternoon and the end of the session day concluded with participants having to make the tough choice of which of three terrific tours to take. The first was a tour of LEED sites within Grand Rapids. Another choice was a tour of the Grand Valley State University's Pew Campus. The

## 2008 Regional Conference ●●●

MAPPA

October 5-8, 2008

Madison, WI

[www.m-appa.org](http://www.m-appa.org)

The Midwest Region consists of Illinois, Indiana, Iowa, Michigan, Minnesota, Ohio, Wisconsin

# Pacific Coast Region

Mark Hunter  
PCAPPA Newsletter Editor

The joint annual PCAPPA & RMA conference October 10-13 in Albuquerque, New Mexico was a successful conference as had by all. Strong educational sessions formed the heart of three very full days; book-ended by first class golfing, a truly unique banquet, and surrounded by the incredible spectacle of a balloon fiesta.

If there was one message that rang out loud and clear in all of the educational sessions, it was sustainability. Eleven of 21 educational sessions and one of two keynotes focused on the many aspects of this broad topic. Throw in another three energy related presentations, and nearly 67 percent of the educational opportunities spoke to the important responsibilities of facility professionals in facing these serious challenges to our world today. What made the sessions so valuable was the positive thread that ran through many of the presentations, represented most clearly by the title of one session; "It's Easy Being Green." Still, education facilities professionals are nothing if not realists. Salas O'Brian Engineering presented the gory details of one LEED project that went drastically wrong (not one of theirs!). A wise man once said that we learn more from our failures than our successes...this conference let us learn from both.

Another area of significant focus at the conference was the largest resource managed by every facilities professional; our people. Keynote speaker Cecy Kuruvilla of Sodexo primed the group by describing the company's diversity and inclusion journey. She opened Sodexo's playbook and shared key staff development

strategies, highlighting their approach to the new generational challenges affecting business and higher education. The following sessions covered challenges in recruitment and retention, and building a new facilities organizational culture.

Leadership in educational facilities cannot be distilled into two topics, and there were plenty of additional sessions to demonstrate the breadth of knowledge necessary in our endeavors. Topics ranged from Doug Christensen introducing Life Cycle Management of the Facility portfolio, to Jeri King's work on reimbursement rates. One goal of the combined PCAPPA/RMA conference was sharing experiences from our two regions. The many and diverse sessions achieved this goal admirably by mixing presenters from across the western states and Canada.



PCAPPA attendees enjoy the International Balloon Fiesta.

The business meeting began with a welcome by President "Buzz" Nelson. PCAPPA officers each then briefly took the stage and provided a status update. Members heard that the treasury is sound, the scholarship program is successful and

available, membership is growing, and that next year our host is Robyn Pierce of Portland State.

Those individuals who have contributed outstanding service to PCAPPA were honored at the meeting, as well. This year the gentlemen so honored were Towny Angel and Dan Johnson. Towny received the warm thanks from PCAPPA for his six continual years of service to the PCAPPA Board. Dan received the Meritorious Service award for many years of dedicated efforts on both the PCAPPA board and the APPA board.

Finally, APPA's international board was ably represented by President Alan Bigger. President Bigger congratulated PCAPPA on its many successes both at the conference and in its wider support of facilities managers. He also took the opportunity to share the results of APPA's new branding endeavor.

The unique structure of this joint conference provided new opportunities for our business partners and new opportunities for our membership to meet vendors from the Rocky Mountain region. The conference facility layout wove the partner booths throughout the hotel, creating great ability for informal discussions and lots of face time. The closing meeting between business partner representatives and conference management staff was a very positive affair, with much praise for the style and amount of interaction possible.

## 2008 Regional Conference

PCAPPA

October 5-7, 2008 (tentatively)

Portland, OR

[www.pcappa.org](http://www.pcappa.org)

The Pacific Coast Region consists of Alaska, American Samoa, British Columbia, California, Guam, Hawaii, Idaho, Nevada, Oregon, Washington, Yukon Territory

# Rocky Mountain Region

Mary Vosevich  
RMA President

New Mexico was the host site for the joint RMA-PCAPPA annual meeting October 10-13 in Albuquerque. What a treat it was for RMA to host this year's conference with our colleagues to the west. It was quite an event as over five hundred attendees, including 60-plus business partners, came together to share knowledge and expertise.

We were honored to have APPA President, Alan Bigger, Immediate Past President, Christopher Ahoy, and Executive Vice President Lander Medlin in attendance. We were also fortunate to hold the meeting while the International Balloon Fiesta was taking place in Albuquerque. And, as is typical for any APPA affiliated event, we were all up at the crack of dawn the first day to play golf or go to the balloon fiesta.

Our conference theme—Sustaining a Balanced Mission—was very timely, as we are all challenged with operating our respective facilities in a more efficient manner. For many, sustainability means energy conservation. But it is important to note that it truly transcends all operations. Sustainability is about good human resources, good business practices, good customer relations, being accountable, and in short, doing the right thing. If we look around our organizations, there are opportunities galore to function in a more sustainable manner. To that end, I think our speakers and topics were right on point. The challenge now is to use the information that was presented and share it with our colleagues throughout our region.

We were honored to have Cecy Kuruville and Edward Mazria as our keynote speakers. Ms. Kuruville, Sodexo's Higher-Education Market Senior Director of Diversity, discussed this international mega-firm's "diversity journey." Most of us learned that we were traditionalists-in-boomer-clothing, exhibiting some Gen X and Y behaviors.

Ed Mazria, Principal of Mazria and Associates Architectural Consultants, delivered a presentation on Global Warming. Ed drew great applause for his riveting, non-political assessment. Few APPA audiences have been so deeply moved by a scientific and sociological review of the sustainability challenge we are facing.

The educational sessions that followed the keynote addresses were equally provocative and informative. We rallied PCAPPA's and RMA's most dynamic thought-leaders and innovators to deliver cutting edge presentations. Delegates had access to a balance of presentations from nationally recognized authorities on physical plant staff development, resource management, and sustainability. Most popular were sessions on early campus successes in advancing sustainability programs, new approaches to strategic asset management, and case studies that linked academic success to facility condition. Congratulations to those who designed an education program that

successfully competed with the "Land of Enchantment's" many attractions and distractions.

Boredom was not an option at this year's conference. In addition to outstanding educational sessions, our opening social and closing banquet dinner at the Hotel Albuquerque located in historic Old Town, along with our New Mexican fiesta-themed dinner at the beautiful Sandia Resort and Casino, a variety of special events and activities were offered. Delegates were treated to excursions to the 2007 International Balloon Fiesta which included the dawn patrol and special shapes rodeo, the Glowdeo and fireworks show, and the always exciting Saturday morning mass ascension of over 700 hot air balloons. New Mexico's incredible fall weather provided for a great day of golf for those playing in our conference golf tournament which was held at UNM's nationally recognized Championship Golf Course.

For those wishing to experience our southwestern culture, a day trip to Santa Fe or shopping in Old Town Albuquerque was just the ticket. In addition, conference attendees could choose an afternoon of New Mexico wine tasting at the beautiful



RMA mingled at the Welcome Reception with the background sounds of a Mariachi band.

## 2008 Regional Conference ●●

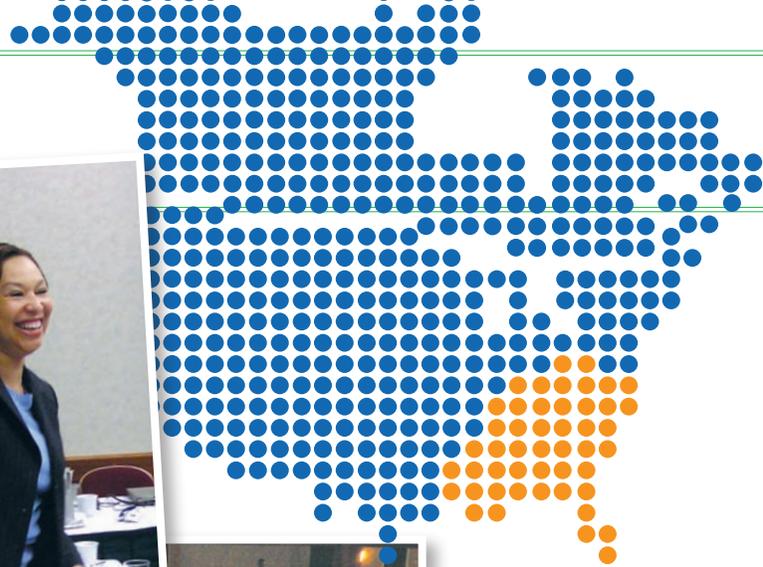
RMA

September 28-October 1, 2008

Park City, UT

[www.rmappa.org](http://www.rmappa.org)

The Rocky Mountain Region consists of Alberta, Arizona, Colorado, Montana, New Mexico, Saskatchewan, Utah, Wyoming



Casa Rodeña Winery, take on an adventurous day trip to the Albuquerque Biological Park and Rio Grande Zoo, or spend the afternoon touring the University of New Mexico Campus, renowned for its pueblo-style architecture and high desert campus arboretum. In keeping with our New Mexico heritage, conference entertainment provided by Mariachi Nuevo Sonido, UNM's Alma Flamenca, and The New Mexican Marimba Band was enjoyed by all.

## Southeastern Region

Kate Van Sant  
SRAPPA Vice President for Communications

The 56<sup>th</sup> Annual SRAPPA Conference—*Win, Place or Show*—was hosted by Northern Kentucky University, October 6-9 in Covington, Kentucky. The Riverfront Marriott was the official Conference hotel, a beautiful facility connected to the Northern Kentucky Convention Center offering ideal convenience for attendees, presenters, and exhibitors.

The festivities began on Saturday with the obligatory golf tournament, and the first official social event was an evening reception featuring shrimp cocktail, burgoo, pecan pie, and generous helpings of many other delicacies, held next to the lobby gazebo of the Marriott.

The traditional SRAPPA diversity reception and women in facilities session were combined for a very successful presentation and workshop given by Deborah Love, Vice President for Institutional Equity at Tulane University. Many interesting educational sessions were offered, including several on sustainability and one on pandemic planning for higher education institutions.

Spouse tours included an up-close-and-personal look at a brewery and a historical



**Above:** Deborah Love, Vice President for Institutional Equity at Tulane University, and Sylvester Johnson, also of Tulane and Vice President at-Large of SRAPPA. **Right:** The members reconnected during the opening SRAPPA reception at the host hotel.



intrepid conference reporter dripped seawater all over the bus back to the hotel but enjoyed herself thoroughly.

President Brooks gave the President's Award to Northern Kentucky University and congratulated Larry Blake's staff

tour of Cincinnati. One of the highlights of the Conference was a trip to Keeneland Racetrack, where we ate lunch in the exclusive top floor of the club house and had a chance to bet on the horses. One of our members won \$400, but he paid me not to divulge his name.

SRAPPA officers selected for 2007-2008:

- **Glenn Reynolds**, President
- **Larry Blake**, President-elect
- **John Malmrose**, First vice president
- **Dan Young**, Second vice president
- **Jeff Turner**, VP for long-range planning
- **Kate Van Sant**, VP for communications;
- **Sylvester Johnson**, VP-at-large
- **Curtis Reynolds**, Secretary/treasurer
- **Ron Brooks**, APPA representative-elect
- **Marion Bracy**, Junior APPA representative
- **Joe Fisher**, Senior APPA representative

Tuesday's reception was held at the Newport Aquarium, followed by banquet and address from the president of Northern Kentucky University. Attendees had an opportunity to explore the Aquarium, including the chance to pet a shark. Your

on an excellent conference, resulting in a standing ovation. The SRAPPA Service Award was presented to Bob McMains of Emory University, and Appreciation Awards went to David Gray and Brenda Dressler of Middle Tennessee State University.

The grand prize was an Alaskan cruise for two, won by Alyson Goff, Program Manager for Finance and Facilities for the South Carolina Commission on Higher Education.

Next year's Conference will be held at the Medical University of South Carolina in Charleston, and in 2009 SRAPPA will meet at Embry-Riddle Aeronautical University in Daytona Beach, Florida. ☎

### 2008 Regional Conference ●●

SRAPPA  
October 25-28, 2008  
Charleston, SC  
[www.srappa.org](http://www.srappa.org)

The Southeastern Region consists:  
Alabama, Florida, Georgia, Kentucky,  
Louisiana, Mississippi, North Carolina,  
Puerto Rico, South Carolina, Tennessee,  
Virginia, West Virginia, Virgin Islands