

# Facilities Manager

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## From the Editor

by Steve Glazner

We are pleased to announce that the 2005-06 Facilities Performance Indicators (FPI) report is now available for purchase at the APPA website. The report—based on information gathered from the 2005-06 Facilities Core Data Survey—includes charts, graphs, and a peer-to-peer comparison tool to review results from up to three different schools at one time.

*AT PRESS TIME, Virginia Tech was struck with tragedy in the April 16, 2007 shooting massacre when 32 promising students and committed faculty died. The entire APPA community (the membership and its staff) extends its deepest sympathies to the families of these victims and the entire Virginia Tech community.*

the range of peer responses and to insert your own goal for each particular indicator.

We thank APPA's Information and Research Committee for their leadership and direction throughout the FCDS/FPI process. We also thank consultants Laura Long, Ann Palmer, Heather Lukes, and Brad Peterson and his ARCHIBUS team for their many contributions to our efforts.



Schools that participated in the survey have the added benefit of reviewing data from other participating schools by name. You'll also find critical continuous improvement measures presented in a balanced scorecard format:

- Financial
- Internal processes
- Customer satisfaction
- Innovation and learning

A bonus feature added to this year's report is a set of nearly 400 dashboard indicators showing the minimum, maximum, and average for each of the report's performance measures. With the assistance of ARCHIBUS, APPA has raised the value and usefulness of the FPI report, by enabling you to see

To purchase the 2005-06 FPI report and dashboard indicators, visit [www.appa.org/research/fcdfs](http://www.appa.org/research/fcdfs). The 2006-07 Facilities Core Data Survey will open in late-August 2007. We look forward to your participation in the survey. 🏛️

## COMING

IN JULY/AUGUST ISSUE OF  
**FACILITIES MANAGER**

- APPA 2007  
**Back to the Future:**  
What's Next for  
Educational Facilities?
- APPA 2006-07  
**Annual Report**