# Facilities Manager

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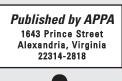
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## From the Editor

#### by Steve Glazner

PPA has a number of new staff members working to serve you and your institutions. Following is a list of APPA's professional staff, along with their contact information and short description of their roles and responsibilities. To reach APPA, call 703-684-1446, or visit on the Web at www.appa.org.

#### E. Lander Medlin

Executive Vice President, ext. 229 lander@appa.org Chief staff officer of the association. Contact for the Facilities Management Evaluation Program (FMEP). Serves as staff liaison to the Board of Directors, the Executive Committee, and the CAPPA region.

#### Jill Amstutz

Director of Communications and Marketing, ext. 238 jill@appa.org Directs communications and marketing efforts. Staff liaison to the RMA region, Professional Affairs Committee, and Awards and Recognition Committee.

#### **Cotrenia Aytch**

Publication Sales Manager, ext. 235 cotrenia@appa.org Manages publication sales, magazine subscriptions, and Job Express. Contact for Supervisor's Toolkit: Nuts and Bolts of Facilities Supervision.

#### **Colin Chetson**

Membership & Outreach Manager, ext. 227 colin@appa.org Manages the administrative function of membership and outreach and serves as contact for member invoicing, corrections, and information.

#### Chong-Hie Choi

Senior Director of Finance and Administration, ext. 223 choi@appa.org Manages financial and administrative functions of the APPA office. Staff liaison to the PCAPPA region and the Board of Directors.

#### William J. D'Costa

Accounting Associate, ext. 222 william@appa.org Supports accounting function of the association. Contact for invoices/payments and accounts receivable.

#### Kisha D. DeSandies

Publications Manager, ext. 237 kisha@appa.org Coordinates production of APPA's print and electronic publications. Assistant editor of Facilities Manager magazine; editor of Inside APPA e-newsletter. Provides marketing assistance.

#### Randel Edwards

Director of Membership & Outreach, ext. 232 randel@appa.org Directs membership retention and recruitment efforts. Responsible for APPA's membership database. Staff liaison to the ERAPPA region and

Membership Committee.

#### **Betty Farley**

Administrative & Program Support, ext. 221 betty@appa.org Provides administrative and secretarial support to APPA programs. Serves as first point of contact for

### incoming calls. Steve Glazner

Director of Knowledge Management, ext. 236 steve@appa.org Directs book, periodical, and research development (including the Facilities Core Data Survey). Editor of Facilities Manager. Staff liaison to the SRAPPA region, Information and Research Committee, and the Center for Facilities Research (CFaR).

#### **Suzanne Healy**

Director of Educational Programming, ext. 233 suzanne@appa.org Directs APPA's educational programming initiatives, tradeshow, and sponsorship opportunities. Primary contact for Supervisor's Toolkit: Nuts and

Bolts of Facilities Supervision. Staff liaison to the MAPPA region and Educational Programs Committee.

#### **R. Holly Judd**

Executive Assistant to the Executive Vice President, ext. 234 holly@appa.org Supports general administrative functions. Coordinates the Facilities Management Evaluation Program. Works with the APPA Board of Directors and Executive Committee.

#### Maxine Mauldin-Chappell

Information Services Manager, ext. 245 mmauldin@appa.org Provides administrative support to APPA programs. Provides support for APPA conference exhibits.

#### Leslie Young

Web & Database Systems Manager, ext. 230 leslie@appa.org Manages APPA's databases and provides technical assistance to members, committees, and staff. Directs oversight of the website.