

APPA 2006 Regional Reports

Eastern Region

Keith Woodward

**ERAPPA Vice President of Technology
& Communications**

The 56th ERAPPA Annual Meeting, Preserve the Past, Chart the Future, was a milestone event, which took place October 15-18, 2006 in Mystic, Connecticut.

Plenty of exciting changes were implemented under the leadership of President Leon MacLellan.

The first major change was in how education programs are selected. The Education Committee took a more active role in the process to ensure quality education programs.

"Host committees often struggle in the early stages of developing the educational program. Early support and involvement from across the region will help significantly in sustaining a high quality program," said Willy Suter, president-elect.

Since ERAPPA has used the Internet, there has been a significant increase of communicating on the Web. The decision to post annual meeting information via the Internet



Ten of the last 13 ERAPPA presidents were on hand in Mystic, CT.

has been met with great enthusiasm. We were encouraged that 95 percent of call for presentations submissions came electronically and most of our business partners used our website for conference information. Based on those two successes, a decision was made to announce that registrations would open via the Web.

The keynote speaker for the annual meeting was the extraordinary Dr. Robert Ballard, best known for his 1985 discovery of the Titanic. Ballard has succeeded in finding other significant shipwrecks, including the German battleship Bismarck. He discussed how technology will advance not only underwater discoveries, but related the information to educational institutions.

"He was perhaps the best speaker we have ever had at ERAPPA," said Leon MacLellan. "He was absolutely captivating and his breadth of knowledge about how the world will be a different place in 10 to 20 years, based on technological changes that are in their infancy today, was incredible."

There was a productive and engaging town-hall style meeting at the annual business meeting on Tuesday.



Glenn Smith (1) accepts the ceremonial gavel from outgoing President Leon MacLellan.

This format gave members the first opportunity to speak about current issues facing ERAPPA and APPA in an open forum. Meeting attendees and ERAPPA Board members were impressed with the level of members' participation.

Four new officers were elected at the meeting: Willy Suter, president-elect; Jim Barbush, secretary; Dana Peterson, vice president of education; and Sarah High, vice president of membership. They were installed at the annual banquet with Glenn Smith,



President Leon MacLellan presents Norm Ricker with his certificate of emeritus membership.



The 2006 Host Committee breathes a sigh of a relief at the Tuesday night banquet.

president and junior APPA representative; Lou Dursi, treasurer; Fred Long, vice president for chapter affairs; Keith Woodward, vice president of technology and communication; and Leon MacLellan, past president and senior APPA representative.

Fred Klee and Norm Ricker were awarded emeritus status. Both have served ERAPPA well over their tenure in the organization as well as at the chapter level at Delaware Valley.

Other issues still being resolved include: bylaw revisions, an update to the annual meeting guide, an affiliate agreement with the chapters and APPA, membership, and first-time member initiatives.

Last fall, in response to feedback from ERAPPA members, the region's Education Committee worked to develop training sessions that explore one particular topic in depth. The goal is to develop a curriculum of education sessions that offer new management tools to professionals. The first training took place at Bryn Mawr College and discussed Stewardship of Building Envelopes.

The 57th Annual Meeting will be in Ottawa, September 30 - October 3, 2007. Themed "Capital Ideas for Sustainable Resource Management" the meeting will be held at the Ottawa Marriott & Crowne Plaza, and the closing banquet at the Museum of Civilization, located on the banks of the Ottawa River, near Parliament Hill.



Dana Peterson takes over as vice president of education.

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Southeastern Region

Kate Van Sant

SRAPPA Vice President for Communications

The 55th Annual SRAPPA Conference, "Green Leaders in the Bull City" was hosted by Duke University, October 14-17, 2006 in Durham, North Carolina. The Sheraton Imperial was the official Conference hotel, with excellent accommodations and facilities for exhibitors, and a dedicated and friendly staff anticipating every need.

Festivities began on Saturday with a golf tournament at the Duke University Golf Club—a course originally designed by Robert Trent Jones—

located at the Washington Duke Inn. Unfortunately no one made a hole-in-one on the 15th hole to win the grand prize (a new Toyota). Alternate activities included shopping trips; tours of the impressive Duke Gardens, Chapel, athletic facilities, and Nasher Art Museum; and the Duke vs. Florida State football game.



Duke's Blue Devil hams it up with APPA Executive Vice President Lander Medlin.

The Diversity Reception was a success; 46 attendees exchanged ideas and strategies for increasing diverse SRAPPA participation. The Early Bird Dinner was a "Ballpark Buffet" featuring Wool E. Bull of the Durham Bulls.

A Barney Fife impersonator was the featured guest at Sunday's luncheon. He doled out citations for a number of frivolous transgressions and showed everyone how nice and shiny he kept his one bullet.



The Duke University Team worked hard to organize a fabulous conference.



Sam Polk from Tennessee State University makes a point.

The First Timers' meeting was very well attended and a large Burt's Bees basket was awarded as a door prize.

Sunday evening's reception and dinner were held at the gorgeous Washington Duke Inn, with entertainment by the Fabulous Hot Dog Daddios.

Attendance was high at the educational sessions Monday and Tuesday. There was a NASCAR theme at Monday's luncheon and the Duke Blue Devil mascot was the special guest at Tuesday's luncheon.

APPA President Chris Ahoy was present to swear in SRAPPA elected officers for 2006-2007: Ron Brooks, president; Glenn Reynolds, president-elect; Larry Blake, first vice president; John Malmrose, second vice president; Jeff Turner, vice president for long-range planning; Kate Van Sant, vice president for communications; Sylvester Johnson, vice president at-large; Curtis Reynolds, secretary/treasurer; Marion Bracy, APPA representative-elect; Joseph Fisher, junior APPA representative; Robert McMains, senior APPA representative; and Steve Glazner, APPA liaison to SRAPPA.

Tuesday's reception was held in the Crystal Coast Ballroom, followed by

the annual banquet. Brian Davis, managing partner of the Blue Devil Ventures, LLC, and former co-captain of the Duke Basketball team, gave an inspiring talk about his company's role in urban renewal, renovation and giving back to the community. James Adams of Fisk University won two round-trip airline tickets (valued at \$500 each) and Martin "Dale" Masuda of Sewanee University won the grand prize of two Carnival Cruises (valued at \$2,500 each). AAA Travel provided these prizes.

The 2007 Conference will be at Northern Kentucky University, and in 2008, SRAPPA will meet at the Medical University of South Carolina in Charleston.

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MAPPA Region Ernie McVay MAPPA Newsletter Editor

Autumnal warmth accompanied MAPPA in the "Race to Indy"—home of the Indy 500 and the NCAA Hall of Champions—October 1-4, 2006 for the Educational Conference and Annual Meeting, host-

ed by Indiana University-Purdue University Indianapolis (IUPUI).

With its central location, Indianapolis was the ideal venue for 194 attendees, 5 spouses, and 138 vendors. Early Sunday morning 64 MAPPA members enjoyed the extraordinary opportunity to golf at the Brickyard Crossing. This unique course has two holes located within the track of the Indianapolis 500 and dazzled those who participated.

The official kickoff for the conference was the opening reception held at the NCAA Hall of Champions. Surrounded by exhibits extolling the



The conference took place in the heart of downtown Indianapolis, across the street from the Indiana State Capitol building.

efforts of scholar-athletes, we were all inspired to reach for our goals as we attended the educational sessions on Monday and Tuesday.

During Monday's welcome breakfast, Emily Wren of IUPUI introduced representatives from the Ronald McDonald House, the charity for the conference. Through donations from our members, the organization was presented with a check for \$1,280, to assist families with hospitalized children.

Keynote speaker Walt Stasinski, entertained us with magic and humor. He advised the audience that "being serious to be a success" is a myth; instead, humor promotes creative thinking by activating the right side of the brain. He recommended everyone



MAPPA members listen to updates and relevant committee information at the business meeting.

live by the African word “moomba” which means, “let’s get together and have fun.”

Three concurrent educational sessions were offered and it was difficult to choose from these pertinent and timely topics: Custodial Staffing by Kirk Campbell (Carleton University); Sustainability by Art Chonko (Denison University); and Buildings . . . The Gift That Keeps On Taking by Terry Ruprecht (University of Illinois). Additional stimulating workshops

included: Best Practices in HR-Hiring and Exit Interviews with Terry Burke (Ball State University); LEED Projects with Dave Hall (Geupel Demarrs Hagerman, LLC), Steven Park (Moake-Park, Inc.) and Thomas Werling (Hagerman Construction Corporation); and a facilitated learning environment session.

Participants browsed through the 54 exhibits and booths of our valued business partners. The extended hours of the tradeshow gave all attendees a



Past President Jerry Carlson (l) from Butler University passed the presidential gavel to new President Fred Plant of Valparaiso University.

chance to interact with our business partners. The afternoon was spent in the perennial favorite—the experience exchanges. The exchanges were well attended and members shared many experiences offered various solutions to problems. Becky Hines (Ohio State University) facilitated the large-school session and Ralph Zia (Northeastern Illinois University) facilitated the small-school exchange.

The first half of the annual business meeting session was held Tuesday morning. MAPPA leadership provided updates and relevant committee information. The minutes and budget were also approved. Educational sessions continued Tuesday with Leadership Characteristics—Panel Discussion by Emily Wren, Jeff Plawecki and Jon Ray (all from IUPUI); Commissioning with Scott Bowman (KJWW); and Inventory Management—a facilitated discussion. The morning’s sessions were rounded out with Conflict Management by Dan Griffith (IUPUI); and facilitated discussions on Energy Savings and Quality Work Environments.

The second half of the business meeting continued during lunch, when we also recognized our gracious hosts for coordinating the first-class conference and displaying sound financial stewardship. The meeting concluded with the election of new officers for the coming year. The MAPPA officers for 2006-2007 include: President Fred Plant (Valparaiso University), President-elect Martha May (Purdue University), Secretary John Ott (The Ohio State University OARDC), and Treasurer Brandon Baswell (Michigan State University).

The educational sessions ended Tuesday afternoon with: Managing Customer Expectations co-presented by Marshall Skule and Ruthann Manlet (both from the University of Minnesota); Making the Case for Strategic Funding of Facilities with Pat Walsh and Michael Quickle

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(both with Sightlines, LLC); and HR Genre/Issues in Managing Human Resources—a facilitated discussion.

The conference concluded with dinner at the Dolphin Pavilion at the Indianapolis Zoo. Jerry Carlson from Butler University passed the presidential gavel to incoming President Fred Plant of Valparaiso University. After dinner, attendees enjoyed a delightful and educational program featuring the zoo's dolphins.

Special thanks to our educational programs and host committee members whose hard work resulted in MAPPA Race to Indy.

Save the date! MAPPA will be “navigating the Grand Rapids of facilities” October 7-9, 2007.

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Central Region

Vickie Younger

CAPPA Newsletter Editor

Four hundred and four members, business partners, guests, and other friends gathered September 29 - October 4, in San Antonio, Texas, for the 2006 Annual CAPPA Conference. Hosted by John Greene and his outstanding staff at Trinity University, the theme was River of Knowledge.

The conference began on Friday with the executive board meeting and 14 participants in the APPA Supervisor's Toolkit. Committees gathered Saturday morning for a group breakfast session, where David Millay and John Greene gave committee members direction and encouragement for the coming year.

San Antonio is a beautiful city and a bustling cosmopolitan area. However, the rich history and tradition has been retained and attendees happily submersed themselves in the culture (and the food). Trinity University staff arranged tours of the Riverwalk, the



Entertainment at the banquet included country music and the song “Davy Crockett.” Past President David Millay got to wear the honored raccoon hat.

Mission Trails, the Alamo and time to play golf at the Pecan Valley Golf Club. There was also a tour of Trinity's



Members take a break from playing golf at the Pecan Valley Golf Club.

campus, which included an old fashioned chuck wagon breakfast.

Monday and Tuesday were filled with high-quality educational sessions on Geo-Thermal Heating and Cooling, Effect of Educational Facilities on Students, Commissioning Facilities Equipment Using In-House Maintenance Personnel, A Primer on University Finances-Public and Private, Holistic Vision-Casting for Facilities, Campus GIS Applications, Customer-oriented Custodial Services,

and Campus Feral Cat Management: The Trinity Experience. Attendees included distinguished guests Lander Medlin, APPA executive vice president; Jack Colby, APPA past president; and Gary Reynolds, one of the principle investigators who presented “The Effect of Educational Facilities on Recruitment and Retention of Students.”

There are 651 CAPPA members and 198 institutional members. More than 170 people attended Technology 2006, which included the Supervisor's Toolkit and a well-attended Custodial Program. In addition, scholarship information was provided and drive-in workshops offerings were presented.

Information Services continues to provide an excellent forum for communication between members by supporting the listserv and Web pages. Terry Major and Miles Abernathy are responsible for the smooth operation of these electronic programs.

During the banquet, Supervisor's Toolkit graduates were recognized; John Greene received the Newsletter award; Matt T. Kadavy and Terry Major were honored with Certificates of Meritorious Service; Darrel Meyer and Pat Apel each received the President's Award; and Kevin B. Folsom was honored with a Distinguished Member Award.

The 2006-2007 officers are: John Greene, president;



Supervisor's Toolkit class, missing the St. Mary's crew.



Pat Apel was given a President's Award for the many contributions he's made to the organization in various capacities, including the CAPPA Technology Conference.

David Millay, immediate past president; Mike Johnson, first vice president; J.B. Messer, second vice president; Larry Zitzow, third vice president; Arthur Sykes, secretary; Ron Smith, senior representative to APPA; Darrel Meyer, junior representative to APPA; Neal Swarnes, treasurer; Pat Apel, education chair; Randy Culver, membership chair; Terry Major, information services chair; and Vickie Younger, newsletter editor.

We are so proud of the accomplishments of our members; it has been a wonderful year in CAPPA-land!

Mark your calendars! CAPPA 2007 will be October 20 - 24, 2007, in Fayetteville, Arkansas, and will be hosted by University of Arkansas.

* * *

Rocky Mountain Region

Eakle Barfield

RMA President

The 54th RMA Meeting was held October 20-22, 2006 in the new Downtown Confer-

ence Center at Montana State University—Billings. Our theme was "Seeking New Frontiers" in celebration of the Lewis & Clark bicentennial.

The conference was preceded by an offering of "The Supervisor's Toolkit." The first official conference activity was an early Friday morning 10-boat fly fishing trip down the renowned Big Horn River. Then a group of golfers set out to conquer the Eagle Ridge course with the first three holes being played in the snow. Later in the day, a bus full of adventurers traveled to Pompey's Pillar, a major landmark from Lewis and Clark's epic "Corps of Discovery" journey, followed by a tour of the historic Little Big Horn battlefield. That evening our fabulous



Early morning fly fishing excursion on Big Horn River nets a big catch.

business partners hosted a reception at the Crowne Plaza Hotel.

APPA representatives Lander Medlin (executive vice president) and Alan Bigger (president-elect) welcomed the attendees at the opening breakfast Saturday morning. Futurist David Pearce Snyder delivered the keynote address on the "Future of Higher Education."

Thirteen educational sessions presented a broad range of topics from Energy Management (Mo Quoyami, University of California, Eastbay) to the Impact of Facilities on Student Recruitment and Retention (Gary Reynolds, Colorado College), which



Contestant rides a fierce bull at the National Finals Rodeo.

highlighted an outstanding educational venue. Additionally, 30 of our business partners showcased the latest technology advancements, products, and services. That evening, after a western BBQ, we attended the National Finals Rodeo.

At our annual business meeting, held on Sunday, members approved a major restructure of our organization by separating leadership roles from the responsibility of hosting our annual educational conference and adding our APPA committee chairs as members of the Board. These changes provide significant new opportunities for members to get more involved in our organization in a shorter time frame. We also approved the 14ers Club which recognizes a member's longevity and commitment to advancing the goals of RMA, as well as fostering communication and camaraderie within the region.

New officers installed during our awards banquet include: Mark Shively, senior APPA representative; Tommy Moss, junior representative; Eakle Barfield, president; Mary Vosevich, first vice president; Kevin Hansen, second vice president; John Morris, secretary/treasurer; Joseph Metzger, newsletter editor; George Stumpf, awards & recognition committee chair; Nancy Hurt, membership committee chair; Lorenzo Cotton, information & research committee chair; Dave Button, professional affairs committee chair; Sharilyn Philpott, educational programs committee

chair; and Wayne White, annual meeting coordinator.

The following were recognized for receiving APPA awards: Nancy Hurt (Colorado State University) and John Morris (University of Colorado) received APPA's Pacesetter Award; Harvey Chace (University of New Mexico) received APPA's Meritorious Service Award; and Gary Reynolds (Colorado College) received APPA's Fellow Award.

RMA awards were presented to the following: Jonathan Ford (Montana State University—Bozeman) received the Val Peterson Award; GLHN Architects & Engineers received the Lee Newman Award; and Harvey Chace (University of New Mexico) received the President's Award.

The recipients of the Golden Nugget Award, which recognizes universities (by enrollment category) registering the most participants at the conference, were Sheridan College (enrollment under 5,000), Montana State University—Bozeman (5,000-10,000), and the University of New Mexico (over 10,000).

We also recognized loyal business partners for five consecutive years of participating in our annual forums: J.E. Dunn Construction, Spirotherm Incorporated, and Maximus. Nalco Company, Waxie Sanitary Supply, NSS Enterprises Incorporated, Arizona Group & GLHN, Chevron Energy Solutions, Stanley Consultants, Johnson Controls, Lerch Bates & Associates, and SSR/Gordon Gumeson and Associates have participated for ten consecutive years.

The highlight of the banquet dinner entertainment was Alan Bigger revealing his "cowboy legs" and joining in a rousing rendition of "Bob the Ram" with our country western entertainment, the Ringling 7.

Special recognition and thanks to Lea Geraud, all our conference committee members, and the staff of our Downtown Campus for an outstanding conference.

The RMA 2007 Educational Forum will be held jointly with our neighbors PCAPPA October 11-14, 2007, in Albuquerque, New Mexico. See you there!

* * *

Pacific Coast Region

Scott Burns

PCAPPA President

Learn, Implement, Evolve was the theme of the 55th PCAPPA Annual Meeting and Educational Conference held in San Jose, California, September 30 to October 4, 2006. It was a successful, meaningful, and memorable event which offered dynamic speakers and sessions on key issues and trends in facilities management and plant organization.

The well-organized conference was hosted by Tony Valenzuela, vice president of the annual meeting and associate vice president, Facilities Development and Operations at San Jose State University.

work." It was clear that this event was the place to share with peers what works.

Monday and Tuesday sessions provided further thought and instruction on leadership and employee development. The conference theme was reinforced in Monday's keynote session "The Leader Within" presented by Tom Hinton, founder and CEO of California Quality and Excellence.

Additional concurrent sessions ranged from topics on Creating a Hero Mentality to Preparing Operating Engineers for the Latest in Energy Efficiency and Technology. Information on conservation and effective use of energy was also presented in several sessions, with particular attention to LEED certification projects, photovoltaic cell installations, GIS technology implementation.

The popular discussion "What Can PCAPPA Do for You?" resulted in valuable comments and observations which will help membership outreach efforts and organizational goal development.



(From l to r) Bob Brown, Mary D'Agui Wells, and Laura Tantillo, of CSU Monterey Bay, are recognized for their work on the annual meeting by Scott Burns, PCAPPA President.

World renowned keynote speaker John Alston delivered the opening address Sunday, outlining the principles of altering how employees think, approach life, and meet challenges. With humor and engaging storytelling Alston illustrated that "what works, works and what doesn't work, doesn't

The conference ended with the banquet Tuesday evening. We were pleasantly entertained by the jazz quintet, Terminal 5. In his closing keynote address, John Alston admonished attendees that if they returned to their workplace after the conference and continue to approach



The host committee from San Jose State University, in blue shirts (l to r) Dennis Suit, Bob Andrews, Cindy Soto, Betty Luna, and Rosemary Kokes, with Scott Burns, PCAPPA President and Dorothy Love of Loyola Marymount.

projects as they did before, then the conference would be a waste of their time. With an event so varied and rich in content, it is unlikely that anyone returned to work to do things in the same way.

At the banquet, new officers were installed and charged with leading the organization through another year of challenges and rewards. Officers for the next year are: Towny Angell, APPA senior representative (Reed Col-

lege); Scott Burns, APPA junior representative (San Diego State University); Berger "Buzz" Nelson, president (University of Nevada/Reno); Tony S. Valenzuela, president-elect (San Jose State University); Mark Hunter, vice president Annual Meeting (Cal Poly, San Luis Obispo); Robyn Pierce, vice president-elect annual meeting (Portland State University); and Brian Worley, secretary/treasurer (University of La Verne).

PCAPPA recognizes, and sincerely thanks, our 21 sponsors and 39 business partners, who continually make it possible for its members to learn, implement, and evolve. San Joaquin Chemicals, Inc. has also been a generous supporter of our efforts to gather



Tony Valenzuela of San Jose State University, accepts a recognition plaque from Scott Burns of San Diego State University.

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Special thanks to San Jose State University, our host campus, and the host committee (Betty Luna, Robert Andrews, Dennis Suit, Cindy Soto and Rosemary Kokes of SJSU; Bob Brown and Mary D'Agui Wells of CSU Monterey Bay), for a wonderful schedule of events.

We also thank the educational committee chaired by John Eaddy, SDSU (Paige Macias, UCI; Kathleen Schedler, University of Alaska, Fair-



Bob Notary of the University of New Mexico (left) shares ideas for the 2007 annual meeting with Dennis Suit of San Jose State University.

Don't miss the 56th Annual Meeting October 11-14, 2007 in Albuquerque, New Mexico. The 56th conference promises to be informative and will provide new networking opportunities as PCAPPA will be co-hosting the event with RMA. 

banks; Jeffrey Madsen, Idaho State University; Robert Andrews and Dennis Suit, SJSU) for an agenda of good speakers on topics of current interest.

Finally, we thank APPA President Chris Ahoy for his attendance and support throughout the conference and especially appreciate his remarks on APPA's Seven Key Strategies and participating in the swearing in of the new PCAPPA officers.

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