

The Bookshelf

Book Review Editor: Theodore J. Weidner, Ph.D., P.E., AIA

Two books, briefly presented here, provide facility officers essential information for operations and growth. Enjoy.

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The Wisdom Network, An 8-Step Process for Identifying, Sharing, and Leveraging Individual Expertise, Steve Benton and Melissa Giovagnoli, AMACOM, 2006, \$27.95, hardcover, 216 pages.

While our campuses are full of experts in their field, including many facilities management leaders, there is no one that knows everything. So how do great, creative things occur? *The Wisdom Network* explains how great things are developed through knowledgeable people and how to create wisdom in an organization.

Wisdom is the last step in the *knowledge continuum* following data, information, ideas, and knowledge. Many experts have knowledge generated from information and ideas but true wisdom comes from a greater understanding and synthesis of wisdom.

We're all searching for some bit of wisdom to make our facilities more efficient and customer service more effective. The solution varies from campus to campus. While we can share ideas we have to convert the

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ideas to knowledge and then still have not achieved wisdom. The *Wisdom Network* provides a way to take advantage of experts and others who have information within an organization and turn it into knowledge and wisdom. While the wise ones among us understand that nothing great comes easily, we recognize leverage of good people can create great things. This book will help get there faster.

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Facility Management, second edition, Edmond Rondeau, Robert Kevin Brown, and Paul D. Lapidés, Wiley, 2006, \$90, hardcover, 573 pages.

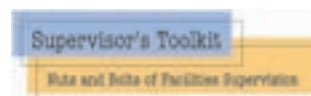
This book, now in its second edition, is more of a textbook than the usual reference for professional facility managers. The focus is on commercial facilities and ones where the landlord provides significant operational services. The typical issues of planning, design, construction, operations, maintenance, renewal, and use of outsourcing (both human resources and physical facilities) are discussed in depth.

While higher education facility managers are landlords of their facilities the approach to higher ed differ from some of the concepts present in *Facility Management*. It provides good information about processes and definitions of widely used terms and is therefore a good reference for professionals. 🏛️



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