

Facilities Manager

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From the Editor

by Steve Glazner

APPA's annual Facilities Core Data Survey is well underway at this time, and we invite all educational institutions to complete the survey for the 2005-06 fiscal year. You do not have to be a member institution of APPA to participate.

Developed by APPA's Information & Research Committee, the Facilities Core Data Survey contains 12 modules that collect data on strategic financial measures, costs per square foot for several facilities functions, building age and space use, personnel costs and staffing levels, and much more.

The Facilities Core Data Survey is conducted on an annual basis, and the resulting Web-based reports, published as *Facilities Performance Indicators*, include both costs-per-square-foot comparisons as well as Balanced Scorecard strategic measures.

The format of the Facilities Core Data Survey allows you to complete as many or as few of the modules as you wish, depending upon your interest or institutional need or strategy. This important data raises awareness of current facilities conditions and encourages careful and judicious planning for future capital needs and spending. With solid data from the Facilities Core Data Survey, you will be better equipped to tell your story to campus decision makers and to budget and plan more effectively.

The 12 modules are:

- I: General Data
- II: Operating Costs
- III: Strategic Financial Measures
- IV: Financial Performance Self-Evaluation
- V: Internal Processes
- VI: Internal Processes Performance Self-Evaluation
- VII: Innovation and Learning
- VIII: Innovation and Learning Perfor-

- mance Self-Evaluation
- IX: Customer Satisfaction
- X: Customer Satisfaction Performance Self-Evaluation
- XI: Personnel Data and Costs
- XII: Comments for Survey Improvement

Upon completion of several modules you will have access to a number of instant reports based upon your responses. When all the data has been analyzed, all participating institutions will receive a customized report showing comparisons of their data to other participants.

The *Facilities Performance Indicators* report for the 2005-06 survey will be published as a Web-only document and database, and survey participants receive a discount. In addition, schools that participate are able to view a "private" version of the database that identifies the participating schools and their responses. We urge you to participate in the 2005-06 data collection effort, and to urge your system or aspirational peer institutions to participate as well.

APPA is very pleased to recognize Archibus, Inc. [www.archibus.com] as a partner in providing an extensive set of dashboard indicators as part of our *Facilities Performance Indicators* report. When you order the current *FPI* report, for 2004-05, you will find a series of dashboard gauges that enhance the already rich results of the survey. To order, visit www.appa.org/research/fcds/index.cfm.

To participate in the 2005-06 Facilities Core Data Survey, visit www.appa.org/research/fcds.cfm. Thank you for contributing to the educational facilities body of knowledge. 🏛️