APPA 2005 Regional Reports

Eastern Region Keith Woodward ERAPPA Vice President of Technology & Communications

RAPPA had a productive and successful 2005 under the leadership of President Ron Dupuis. The board structure, which was implemented in 2004, is working as its creators had expected.

"I think it's a credit to the people who comprise the ERAPPA membership," said Dupuis. "We are fortunate to have a structure that allows volunteers to step up and participate in a growing organization. That said, we shouldn't rest on yesterday's success. Working for a thriving ERAPPA future is in everyone's best interest."

That success carried over to the 55th Annual Meeting in Atlantic City, New Jersey. The event, which had a host committee of 28 people, was led by Kevin Herron and Danny Fuchs as co-chairs.

"What a great experience hosting the annual meeting was," said Dan Fuchs (Middlesex County College). "It's funny, because after two years of planning the event, it is over in about five days. I know I speak for Kevin



Kevin Herron and Dan Fuchs received Certificates of Merit for their leadership as co-chairs of the Host Committee for the 55th Annual Meeting in Atlantic City.



At the end of the conference, everyone relaxed and had a good time, including Randel Edwards, APPA director of member services and ERAPPA liaison.

when I say we had a fantastic group of volunteers and our business partners played a key role in our success. I'm very proud to be associated with ERAPPA."

Part of the annual meeting consisted of the installation of new officers. Those officers took office on the Tuesday night of the installation. They are President and Junior APPA representative Leon MacLellan (St. Francis Xavier University), President-Elect Glenn Smith (Bryn Mawr College), Past President Ron Dupuis (Wilfrid Laurier University), Vice President of Education Willy Suter (American University), Vice President of Chapter Affairs Fred Long (LaSalle University), Vice President of Membership Sarah High (American University), Vice President of Technology Keith Woodward (Quinnipiac University), Secretary Jim Barbush (Pennsylvania State System of Higher Education), and Treasurer Lou Dursi (Princeton University).

For only the 4th time in ERAPPA's proud history, the Norman H. Bedell Award for Distinguished Service was presented. The award memorializes the contributions by recognizing another member who has served with distinction and exemplifies the leadership qualities of the late Norman H, Bedell. Presented by former ERAPPA and APPA President Phil Cox (Cornell University), Joe Rubertone (Quinnipiac University) was recognized with a standing ovation. Rubertone truly represents the spirit of ERAPPA. He has attended the last 25 consecutive ERAPPA Annual Meetings, and 27 of the last 28. He routinely gives his time to mentor and guide others from all



ERAPPA President Ron Dupuis presents Anita Bailey (Philips Exeter Academy) with a Certificate of Merit for her contributions from ERAPPA to the APPA education committee.

levels of the association in a quiet and unassuming way.

Willy Suter (American University) and the Education Committee announced that Carol Doscher will be the ERAPPA circuit speaker for 2006. The education opportunities at Annual Meeting City, under the committee of Carol Trexler (Rutgers University), and Patty Smith (Princeton University) Don Durst (Middlesex County



College), Rick Frazier (New Jersey City University), and Amy Baker (Spiezle Group), were top notch and extremely inspiring and timely.

The scholarship committee approved five scholarships for 2006, and the recipients are Gene Berrio, SNEAPPA; Michelle Frederick, DVAPPA; Leo Deon, NNEC ERAPPA; Claudia Runciman, OAPPA; and Connie Simmons, NNEC ERAPPA.

The website (www.erappa.org) continues to draw members for the latest information on what's happening. Mystic, Connecticut is the host site for the 56th annual meeting October 15-18th. The Mystic Marriott is the host hotel and host committee chair Terry Pellerin (Worcester Polytechnic Institute) encourages all attending to make their reservations early as space is limited. Check the website for complete details.

Planning for a successful 2006 is underway under the leadership of Leon MacLellan who outlined the operating plan at the annual meeting.

"I look forward to continuing the work of the men and women who have come before me to keep ERAPPA moving forward," said MacLellan. "Though the operating plan touches on a lot of different areas, I think it's fair to say that I would like to focus on promoting membership retention, recruitment, and diversity. That combined with developing a new model for our educational programming at annual meetings, and creating an accurate, user-friendly database for accurate membership information are tops on the list of things to work on this year."

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Pacific Coast Region John Schulze PCAPPA Newsletter Editor

he University of Puget Sound

hosted PCAP-PA's 54th Annual Meeting and Educational Conference in Tacoma. Washington on October 1-5, 2005. The conference had 312 total registrants and over 140 first-time attendees. The host committee made every effort to make each attendee feel welcome and to ensure that

around. The kind words directed to the host committee at the conference and the supportive messages received since then have been appreciated and valued.

The conference began with a cruise to Blake Island that included sun, wind, rain, hail, and rainbows, and ended with an awards banquet and installation of new officers four days later. The friendly atmosphere of Tacoma provided many opportunities to reconnect with old friends and network with others for the first time. Great reports about the educational sessions and speakers were received.

With distinctly different styles, messages, and personalities, those who gave our keynote addresses urged us to consider how we think and how we act. The attendees were called upon to consider their roles as, and in the development of, excellent people and to inspire those around them. They were asked to consider how their thinking and planning can



Scholarship check received from San Joaquin Chemical.

everyone who came expecting something excellent left realizing their expectations. Exceptional teamwork from the education committee, the speakers, the ever supportive business partners, and the attendees at large made the event a success. Clearly a conference is only as good as those who attend and participate in its program. This was an engaging and encouraging group that exhibited patience and were a pleasure to be impact their institutions and communities from the outside in and from the inside out and to offer compelling visions for the future. The message to see our places, our campuses and facilities, through the eyes of others; to recognize that what we do to make things better ultimately impacts real people with real experiences. We, as facilities professionals were urged to realize that we can and do make a difference and that it is in being excellent of our kind, that we find fulfillment in service.

The leadership of PCAPPA was placed in the capable hands of a new board as APPA President Jack Colby installed APPA Senior Representative Chris Christofferson, APPA Junior Representative Towny Angell, PCAP-PA President Scott Burns, PCAPPA President-Elect Buzz Nelson, PCAPPA Vice President for Annual Meeting, Tony Valenzuela, PCAPPA Vice President-Elect for Annual Meeting Mark Hunter, and our committee chairs. The conference attendees then took their future into their own hands by pledging their support to the board and to the committee chairs.

A special thank you goes to San Joaquin Chemical. Their commitment to PCAPPA and our annual conference remains stellar. From having a booth, to sponsoring the banquet, to providing scholarship funds (this year's recipient of the San Joaquin Chemical Scholarship was Robyn Pierce from Portland State University), to their hospitality suite, to



Passing the mantle of leadership and gavel to Scott Burns.

contributing to the Katrina and Rita relief, their support is invaluable for the continued success of our PCAPPA conferences. And finally, they offered a friendly challenge to other business partners to join them in this commitment. Other sponsors this year were Sellen Construction, Spirotherm, Primex Wireless, Architects BCRA, Ameresco, and SRG Partnership.



Johnny Torres—now Emeritus being honored.

The 2006 conference will be hosted by Tony Valenzuela and his staff from San Jose State University. With all of Silicon Valley and nearby San Francisco to explore, this promises to be a great venue and great conference. Amongst their many accomplishments, San Jose State has partnered with the City of San Jose to build a spectacular new library that is a must see, and their new multi-story student housing building has received wide acclaim. The theme of the conference will be "Learn, Implement, and Evolve."

The conference host, Craig Benjamin, summed up his feelings about the conference when he stated: "May each of us be encouraged to make a difference. As Walt Stasinski said, 'Great Leaders Touch the Heart.' And per the video clip, 'It's So Simple.' Thank you for the opportunity to serve you for this brief period. I look forward to seeing you again."

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Southeastern Region Kate Van Sant SRAPPA Vice President for Communications

The 54th Annual SRAPPA Conference, "Takin' Care of Business in Memphis," held at the famous Peabody Hotel in downtown Memphis, was a great success. Early arrivals enjoyed a golf tournament at the Cherokee Valley Golf Club, and the conference kicked off with a Rock 'n' Roll Reception in The Skyway, an elegant nightclub at the top of the Peabody, with Elvis himself in attendance. Other social events included a barbecue picnic at the University of Memphis, followed by a spectacular show of the University of



Sylvester Johnson of Tulane and Marion Bracy of Xavier admire the display of T-shirts donated by SRAPPA institutions. Rather than hold the customary T-shirt exchange, the membership voted unanimously to donate all the shirts to SRAPPA's member schools affected by Hurricane Katrina.

Memphis' most musically talented students. We know we'll be hearing more from them!

Everyone enjoyed the Peabody Duck March, as five of our most pampered feathered friends traveled by elevator from their penthouse home each morning and waddled along the red carpet to the lovely lobby fountain, then returned each evening, accompanied by a rousing John Phillips Sousa tune.

Members were offered complimentary tickets to The Art of the Motorcycle, a once-in-a-lifetime exhibit held in the famous Memphis Pyramid. Over 90 vendors exhibited at the conference; visits to the vendor booths in the exhibit hall were rewarded with bingo chips, and each "bingo!" was good for one entry in the raffle of a brand-new Harley Davidson Sportster motorcycle. Chris Willis of the University of Virginia was the lucky winner.



SRAPPA 2005-2006 Board members elected at the conference. Left to right, David Gray, Sylvester Johnson, Jeff Turner, Marion Bracy, Joe Fisher, Jim Hellums, Glenn Reynolds, Larry Blake, and Kate Van Sant.

Of course the major concern of SRAPPA for the past few months has been the devastation of colleges and universities in our region by Hurricane Katrina. Our new President, Marion Bracy, was on the scene when his institution, Xavier University of New Orleans, was inundated by 12 feet of water; Marion himself rowed a boat loaded with warm food to students stranded in the residence halls. Tulane University, represented at the conference by Sylvester Johnson and Karen Henley, has opened its doors to support Xavier University and Dillard University as they recover. SRAPPA established an e-mail listserv to coordinate the needs of affected institutions with resources offered by our members.

Revisions of the Constitution and By-Laws were approved by the membership at the Business Breakfast, thus culminating over a year of efforts to clarify and update both documents.

Larry Blake, assistant vice president for facilities at Northern Kentucky University, graciously offered to host the 56th SRAPPA Conference in 2007, and was unanimously elected as 2nd Vice President. Other members of the SRAPPA 2005-2006 Board of Directors:

Marion Bracy, President James E. Hellums, President-Elect Glenn Reynolds, 1st Vice President Jeff Turner, Vice President for Long-Range Planning Kate Van Sant, Vice President for Communications Sylvester Johnson, Vice President at Large David Gray, Secretary/Treasurer Joseph C. Fisher, APPA Representative-Elect Robert E. McMains, Junior APPA Representative William M. Elvey, Senior APPA Representative Steve Glazner, APPA Liaison

to SRAPPA



Outgoing President Joe Fisher; Joe Patten and Randy Hudak from West Virginia University; Ed Rice, Immediate Past Present of APPA and his wife Janet enjoy an early evening reception sponsored by Carrier on the rooftop terrace of the Peabody Hotel.

We were honored to be joined by Ed Rice, Immediate Past President of APPA, and APPA Executive Vice President Lander Medlin.

The many educational sessions were well attended, including special forums for New Members, Getting Involved in APPA, Diversity, and Women in Facilities.

Attendees also had the opportunity to enjoy an outing at Grand Casino, and the spouses were treated to a tour of Graceland and a cooking demonstration with lunch at the world-famous Viking appliance company. The conference ended with a reception on the roof of the Peabody, a presentation on next year's conference at Duke University, and a banquet in the Skyway Lounge.

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Midwest Region Ernie McVay MAPPA Newsletter Editor

Postcard perfect autumn weather greeted MAPPA when it visited the upper Mississippi River Valley for its 2005 Educational Conference and Annual Meeting. With the colors of the changing leaves and crisp, abundant sunshine, St. Paul was the perfect setting for discovering all that MAPPA has to offer its members. From the golf outing and trip to the Mall of America on Sunday afternoon to the closing banquet, the conference provided educational and networking opportunities for all.

Situated on the bluffs overlooking the mighty Mississippi River, the Radisson Riverfront Hotel proved to be a convenient and scenic location for the conference. The rotating Carousel Restaurant on the 22nd floor provided a bird's eye view of the valley and barge traffic on the river when one wasn't busy with the educational sessions and conference proceedings. Our hosts from the University of Minnesota, the Minnesota State Colleges & Universities, and Sebesta Blomberg provided outstanding hospitality and coordinated an outstanding



Small school experience exchange.

conference loaded with informative topics as well as abundant entertainment. Enjoying this hospitality were 181 participants, 11 spouses and guests, and 55 business partners who had 55 booths set up for exhibits.

Many attendees arrived early so they could enjoy the pre-conference golf outing to the Edinburgh USA course with its "island hole" and triple green. Other early arrivals enjoyed the opportunity to shop at the Mall of America. Later in the afternoon a well attended first timer welcome meeting took place.

The official opening of the conference occurred on Sunday evening with the Business Partner Tradeshow and Welcome Reception. The Oktoberfest themed affair provided attendees the first opportunity to visit with our valued business partners and view their exhibits while enjoying delicious foods ranging from prime rib to brats and kraut.

Since our trip to Minnesota involved a unique situation of having multiple hosts, our hosts from both the Minnesota State Colleges & Universities and the University of Minnesota began Monday morning with a welcome address. They introduced the charity for the conference—the Storm Eye Institute— and we watched a video on the outstanding research and service being performed there. It was noted that our Tuesday morning speaker, Michael Veeck, waived his speaker



Large school experience exchange.

fee in lieu of a donation to the charity. The Keynote Speaker was Robert Jacobs, the director of global facilities management for 3M. He spoke on the forces of change facing the facilities profession and outlined his path for negotiating these changes: be a knowledge seeker, create positive change, be professional, manage detail, and remember to say, "thank you."

Following the first **Train** networking break, the educational sessions began. The concurrent education sessions both Monday and Tuesday were divided



Training session with Terry Burke.

St. Paul Skyline

into one of three tracks: Human Resources & Staffing, Energy & Environmental, and Service Delivery. The first set of classes were: Interview Techniques by Terry Burke (Ball State University); Environmental Sustainability, Green Buildings, LEED by Bob Cox (Defense Facilities Directorate) and Tia Heneghan (Sebesta Blomberg); and APPA as Your Resource presented by Suzanne Healy of APPA.

Following the morning's educational sessions, participants had another opportunity to browse the exhibits and booths of our business partners while enjoying lunch. The afternoon was spent in the always-popular experience exchanges. One of the primary benefits of MAPPA is the ability to share experiences and, based on the virtually "standing room only" crowd in both the large school and small school exchanges, there are many problems for which our colleagues may have an answer. Becky Hines (Ohio State University) facilitated the large-school session and Ralph Zia (Northeastern Illinois University) facilitated the small-school exchange.

A final opportunity to visit our business partner exhibits occurred Monday evening during the reception before we headed off to the Minnesota Science Museum for a dinner with spectacular views of the Mississippi River and the historic St. Paul skyline. After dinner, we were free to explore Minnesota's favorite museum.

The annual business meeting was held Tuesday morning. The MAPPA leadership provided updates and information relating to their committees and the minutes and budget were approved. The meeting ended in the election of new officers for the coming year. Fred Plant (Valparaiso University) was voted President-Elect and John Ott (Ohio State OARDC) was re-elected to serve as Secretary.

The Tuesday morning educational sessions began with a presentation by Mike Veeck on his "Fun is Good" program. The son of renowned baseball owner Bill Veeck, Mike believes the best way to go through life is by taking one's work seriously, but not one's self. Using his wonderful sense of humor, his presentation was humorous, touching and inspirational. His belief is that "change is going to happen so why not have fun with it?" The morning's educational sessions wrapped up with: Labor Management Tools by Mitchell Franklin (Federal Mediation and Conciliation Service); Sustainable Campus Operation & Stormwater Management by Candice Richards and Erik Larson (both from the University of Minnesota-Duluth); and Beautiful U Day presented by Lori-Anne Williams (University of Minnesota).

Tuesday's lunch allowed MAPPA to recognize and award those who contribute to its success. President-Elect Jerry Carlson (Illinois State University) recognized members of the Educational and Programming Committee and President Becky Hines (Ohio State University) presented awards to our hosts. Jenn Rowe (University of Minnesota) also recognized the tremendous contributions of the Host Committee.

The educational sessions wrapped up Tuesday afternoon with: Supervisor Development Training & the APPA Supervisor's Toolkit presented by Peggy Barylak (Ohio State University); Energy Audit & Energy Conservation by Janet Razbadouski (University of Iowa); Service Level Agreements with Mike Dixon and Becky Hines (both from Ohio State University); Violence in the Workplace by David Johnson (retired from the University of Minnesota); Campus Utilities: A Public/Private Partnership by John Harrod Jr. (University of Wisconsin); and Building Coordinators, Panel Discussion, U of M FUN presented by Rich Robben (University of Michigan).

The 2004 educational conference concluded with the annual MAPPA banquet. Following a wonderful dinner, Jerry Carlson from Illinois State University was passed the presidential gavel from Becky Hines of Ohio State

University. Jerry thanked all responsible for his success during his inaugural address. The MAPPA officers for 2005-2006 include: President Jerry Carlson from Illinois State University, President-Elect Fred Plant of Valparaiso University, Secretary John Ott of The Ohio State University OARDC, and Treasurer Martha May from Purdue University. Following the formal segment of the banquet, the evening's entertainment was delightful. The Twin Cities' Comedy-Sportz troupe was hilarious as they "volunteered" members of the MAPPA board to participate in their comedy skits.

Wednesday morning the conference wrapped up with breakfast and selfguided tours and shopping. A special thanks goes to our educational programs and host committees whose hard work resulted in MAPPA discovering the Mississippi.

MAPPA will be "racing to Indy" next year so mark your calendars for October 1- 4, 2006 and plan on being in Indianapolis.

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Central Region Vickie Younger CAPPA Newsletter Editor

Three hundred thirty-six members, business partners, guests, and other friends gathered September 16 - 21, in Little Rock, Arkansas, for the 2005 Annual CAPPA Conference. This exceptional meeting was hosted by Dave Millay and his high performing staff at University of Arkansas–Little Rock.

The conference began on Friday with the executive board meeting and 24 participants in the APPA Supervisor's Toolkit. Committees gathered early Saturday morning for a group breakfast and were addressed by Darrel Meyer and Dave Millay, giving committee members both direction and encouragement for the coming year. We are very fortunate to



CAPPA Conference attendees tour Little Rock and the Clinton Library.

have such great work coming out of our regional committees.

The Little Rock folks sure know how to have a good time and showed us many of the highlights of the area by hosting a golf tournament, Little Rock tour, rafting expedition, Clinton library tour, and Sunday night football just in the first day. They brought the pre-conference events to a climax with a great welcoming reception hosted by Custom Energy.

Monday and Tuesday were filled with high-quality educational opportunities including such topics as LEED certification, Recycling Electronic Waste, Mixed Space Use on the University Campus, Green Cleaning Strategies, Zone Cleaning, ADA: Beyond Access Compliance, Utility Billing and Cost Allocation, Low Temp/Low Flow HVAC, and Elevator Maintenance: Making the Low Bid the



UALR staff welcome conference guests.

Right Bid. UALR gave very interesting campus tours after a warm welcome by Chancellor Milazzo. The tours had a unique twist in that you were able to take an actual walking tour or a virtual tour. Others headed to the sports complex with anticipation of exciting things to come. The Razorbacks (the other Arkansas school) played University of Southern California while we were in Arkansas. Overall the weather was perfect, the people were beautiful, and we had a grand time that will be remembered for years to come.

Other information to report includes individual membership at



APPA Supervisor's Toolkit attendees check their communication skills.

645 and institutional membership at 197 with recruitment efforts continuing strongly. Technology 2005 had over 150 in attendance and included the Supervisor's Toolkit for the first time and offered an highly rated custodial program. Scholarship information was put out and a new push for drive-in workshops will begin. Information Services has to be commended for their outstanding efforts for improving the website and ease of registering on line. In the background of the website is an Easy Post function which allows host schools and board members quick reporting of registrants and event numbers. Darrel Meyer passed the gavel to David Millay and wished him much success with the coming year.



Darrel and Jane Meyer enjoy a ride down a lazy river with their guide Jeremy.

During the banquet, Supervisor's Toolkit graduates were recognized; Jane Meyer received the Newsletter award; Scott Turley, Bob Rau, and Kerry Cejka were given Certificates of Meritorious Service; Terry Major, David Gronquist, and Haley Lacy were given President's Awards; and Al Stoverink and Art Sykes were honored with Distinguished Member Awards. We are so proud of the accomplishments of our members. It has been a very good year.

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Rocky Mountain Region Tommy H. Moss RMA President

The 53rd RMA Meeting was held September 11-14, 2005 in Vail, Co. with the theme of "Turn a new Leaf". We chose this theme because it's what goes on in the fall in our beautiful mountains. When we arrive at Vail, Co. the aspen leaves were in the process of turning from their rich green color to a vibrant gold color. This color change makes the aspen trees stand out among the greenery and pines in the Mountain countryside. The conference was held at the Vail Marriott, nestled at the base of Vail Ski Mountain.

APPA representatives attending the meeting included APPA Executive Vice President Lander Medlin and APPA President Jack Colby who addressed the attendees at the Tuesday morning breakfast. The conference started Monday with a Golf tournament at Cotton Ranch Country Club, a Pete Dye course that can be challenging for any golfer. The majority of course is similar to a valley course, but there are three holes located on side of a mountain with a lot of drop off. For those who didn't golf you had the opportunity to go on a jeep tour. Participants rode in an open-air jeep through the White River National Forest around the Camp Hale Area. Camp Hale is the National Historic Site of the 10th



Camp Hale—the National Historic Site of the 10th Mountain Army Division.

Mountain Army Division. While some were relaxing in the mountains, registration was taking place on Sunday and Monday. Monday evening the Business Partners opened exhibits and hosted a reception and social hour.

With the leaves beginning to turn in the Colorado high country and with changes being seen daily in our institutions, this was a very timely theme. The Forum began building on the theme with the keynote address by John Jenson, who spoke of how



The bridge on the Jeep tour.



Keynote speaker John Jenson.

institutions should inspire by coaching and mentoring others in the direction of good. He also discussed how to get members to become stronger and more compelling leaders. During the next two days participants were able to attend educational sessions on many diverse topics. Some of the topics included: How to Get Involved with CFaR, Irrigation Design Considerations for Alternative Water Sources, Developing a Sustainable Building Program Based on the LEED? For Existing Building Rating System, Creative Ways to Accomplish Deferred Maintenance, APPA Supervisor's Toolkit Minimodules, and The Human Connection—Presentation/ Communication Skills Workshop. With a total of 16 individual sessions offered, participants were able to take back to their respective institutions useful and current information.

Tuesday evening social events were based on the Vail area heritage from the Bavarian Alps of Europe. Helmut Fricker played his Zappon and sang songs with his band. Highlight of the evening was Jack Colby playing the fluggel horn for us.

Wednesday evening had light entertainment at the social hour by Sal Mancini before dinner and our awards banquet. At the dinner the new officers were installed by Jack Colby. They are, Dave Brixen, Senior APPA Representative; Mark Shively, Junior Representative; Tommy H. Moss, President; Eakle Barfield, First Vice President; Mary Vosevich; Second Vice President, Kevin Hansen Third Vice President; John Morris, Secretary/Treasurer; Joseph Metzger, Newsletter; George Stumpf, Awards &



Helmut Fricker and Jack Colby provide the entertainment for Tuesday evening's social events.

Recognition Committee Chair; Nancy Hurt, Membership Committee Chair; Lorenzo Cotton, Information & Research Committee Chair; Dave Button, Professional Affairs Committee Chair; and, Polly Pinney, Educational Programs Committee Chair.

Awards were presented to the following. Business Partner, West Inc., Award, Val Peterson Award, Mary Ellen Monroe, University of New Mexico, The Golden Nugget award was started to recognize universities registering the most participants at the conference. The 2005 recipients were Colorado College (enrollment under 5000), University of Colorado Health Sciences Center (5000-10,000), and Salt Lake Community College (over 10,000).

Special thanks go to a committee that put on an excellent program. They are Christine King, J.E. Dunn Construction, Chuck Gumeson, Gordon Gumeson & Associates, Lisa Jelliffe, Slater Paull Architects, Erik van de Boogaard Mesa State College, Rick Tonnessen, Western State, Al Mages, Fort Lewis College, John Morris, University of Colorado, and Colorado State University Representatives Nancy Hurt, Amy Kugelman, Jim White, Gene Stroh, and Steve Hultin. A high five to organizer extraordinary Jackie Lindsay.

The dinner closed with a barbershop quartet, The Kowalski Twins, performing their unique version of songs.

The RMA 2006 Educational Forum will be held October 16-18 in Billings, Montana. See you there!