# APPA Regional Reports

### Eastern Region B. Kent Donley ERAPPA Newsletter Editor

The Delaware Valley Chapter of APPA hosted the 53rd ERAPPA conference September 27-October 1 at the Loews Hotel in Philadelphia. The conference's theme, "We the People...edu" was visible everywhere, from the banners outside the hotel to the façade of the new National Constitution Center and reflected both the richness of Philadelphia's past and higher education's commitment to people.

The conference officially kicked off Sunday evening with the opening of the exhibit hall where attendees could mingle with business partners representing over ninety companies while listening to the lively music of a small contingent of Philadelphia's Mummers.



Philadelphia's Mummers

There was plenty to do for those who arrived early. A behind-the-scenes tour of the Philadelphia Eagles new football stadium, Lincoln Financial Field, on Saturday afternoon kicked off the weekend.

Saturday night some sixty brave souls took part in a ghost tour of the



Ben Franklin speaks to ERAPPA attendees.

historic district of Philadelphia. The tour visited over a half-dozen sites where ghosts have been sighted including Independence Hall. The evening ended at City Tavern, a restoration of the original building where the Founding Fathers drank many a pint debating the finer points of the Constitution.

Sunday afternoon tours included the Battleship New Jersey, anchored across the Delaware River in Camden, New Jersey, as well as tours to Bryn Mawr College and the University of Pennsylvania.

On Monday morning, Ralph Archbold, the official Ben Franklin of Philadelphia, gave a lively keynote address with anecdotes from Franklin's life. This allowed delegates a glimpse inside Colonial America and at the same time focused on the importance of the work higher education facilities officers carry out in continuing the legacy of an informed, educated populace first set down by the framers of the Constitution.

The importance of the Constitution in our daily lives was underscored Monday night when attendees spent the evening in the newly opened National Constitution Center. This multi-media presentation provided a moving narrative of the struggles the nation has gone through to define who we are as a people. The conference's theme, "We the People," took on an even deeper meaning for those who attended this event.

Monday and Tuesday were filled with well over 30 educational sessions along with time in the exhibit hall to meet with our business partners and enjoy uniquely Philly foods, such as cheese steaks and TastyKakes.

And, for the first time in the Eastern Region, certain educational sessions were designated as qualifying for AIA Learning Units.

The conference wrapped up Wednesday morning with a "Rocky" run up the Philadelphia Art Museum steps and a closing presentation by futurist, Joyce Gioia.

New officers were sworn in for the upcoming year: Kevin Petersen, president, Catholic University of America; Ronald Dupuis, president-elect, Wilfrid Laurier University; Fred Long vice president of chapter affairs, La Salle University; William Suter, vice president of education, American



2003 ERAPPA Host Committee

University; Michael Delleo Jr., vice president of membership, Emerson College; Keith Woodward, vice president of technology and communication, Quinnipiac University; Jim Barbush, secretary, Pennsylvania State System of Higher Education; Sheri Vucci, treasurer, Smithsonian Institution; Norman Young, senior APPA representative, University of Hartford; and Kevin Petersen, junior APPA representative.

The New York Chapter will host the 54th ERAPPA Conference September 26-29, 2004, in Syracuse, New York, with the theme "Changing Times; Enduring Values."

\* \* \*

### Southeastern Region Jewell Winn SRAPPA Vice President for Communications

The Southeastern Region is becoming famous for hosting outstanding annual conferences. They just keep getting better and better and better. West Virginia University (WVU) hosted the 2003 conference with the theme "Scaling New Heights" from October 11-14 with approximately 480 people attending at the beautiful Lakeview Resort and Conference Center in Morgantown, West Virginia.

The 52nd SRAPPA conference began Saturday afternoon with a choice of attending a football game between WVU and Rutgers or a golf tournament on one of Lakeview's two 18-hole courses. The evening concluded with a warm reception sponsored by Chapman Corporation. Retired WVU Physical Plant Director Dorsey Jacobs served as the evening's master of ceremonies and entertainment was provided by Same Difference, a talented group of WVU student jazz singers.

A kick-off luncheon sponsored by the Dick Corporation was held Sunday with music by WVU's Steel Drum Quartet. Immediately following the luncheon came the traditional "first timers" meeting. Board members met informally with "first timers," where they introduced themselves and shared with them the benefits of attending a regional meeting. They welcomed the "first timers" to the meeting, encouraged them to become involved, and made themselves available for any questions or concerns the new attendees might have.

Sunday afternoon included interesting and informative campus tours and concluded with a delicious southernstyle dinner at the Mountainlair Student Center. After dinner, lively entertainment was provided by Subway and SRAPPA members and guests danced the night away.

On Monday, the educational sessions began along with the opportunity to visit the 57 business partners in the exhibit hall of the Lakeview Fitness and Sports center. Between sessions, attendees enjoyed a variety of snacks and beverages sponsored by Apex Environmental, Inc. At the end of the day, attendees gathered in the exhibit hall to participate in a drawing with more than \$10,000 worth of prizes donated from the business partners.

In keeping with tradition, evenings are never boring at a SRAPPA confer-



Board member Ron Brooks wins a prize in the drawing.

ence. Attendees boarded the *Gateway Clipper* for a delicious dinner cruise with live entertainment along the Monongahela River. SRAPPA attendees "rocked the boat" as they danced the night away under a beautiful fall sky.

During Tuesday morning's business meeting breakfast, sponsored by W. R. Drake, each SRAPPA board member and APPA committee member gave a brief overview of the year's work. The slate of officers presented and unanimously voted upon were as follows: Bob McMains, president, Emory University; Joe Fisher, president-elect, West Virginia University; Marion Bracy, 1st vice president, Xavier University; James Hellums, 2nd vice president, University of Memphis; Jeff Turner, vice president for long-range planning, West Liberty University; Sylvester Johnson, vice president at large, Tulane University; Jewell Winn, vice president for communications, Tennessee State University; David Gray, secretary/treasurer, Middle Tennessee State University; David Anderson, senior APPA representative, University of Southern Mississippi; Sam L. Polk Sr., junior APPA representative, Tennessee State University; and Bill Elvey, APPA representative elect, Virginia Polytechnic Institute and State University.



SRAPPA members rocking the boat on the Monongahela River.

Spouses are always in for a special treat at the annual conferences. This year they enjoyed a day at the nearby world-class resort Nemacolin Woodlands Spa for a magnificent massage and a tour of Fallingwater, a home designed in 1936 by Frank Lloyd Wright. Fallingwater is built over a stream that flows parallel to the house and partially under it so the sound of flowing water continually fills the entire house.

As Tuesday's activities drew to a close, attendees and guests prepared themselves for the conference highlight—the semi-formal banquet and reception. Dinner and reception music was provided by guitarist and harpist Dan and Julie Cunningham. Slides highlighting the conference events were shown during dinner. WVU's President David C. Hardesty enhanced the evening with a speech titled "Ten Characteristics of a High Performance Organization." APPA's Immediate Past President Phil Cox



SRAPPA Board members attend the business meeting.

installed new officers and numerous awards were given. Incoming President Bob McMains shared his plan to focus on membership and to encourage facilities professionals to make APPA/SRAPPA the organization of choice. McMains concluded by stating, "even though change doesn't always improve things, improvement is always the product of change."

The 2004 conference will be hosted by Marion Bracy and Xavier University in New Orleans, Louisiana, at the New Orleans Hyatt October 28 -November 2.

\* \* \*

### Midwest Region Ernie McVay MAPPA Newsletter Editor

Ven though the 2003 MAPPA Educational Conference was held in the home of the "blues," you couldn't find any of the attendees singing 'em. Held at the beautifully restored Union Station and in the shadows of the Gateway Arch, "MAPPA 2003–Your Gateway to the Best" brought out the best in our co-host schools, Southern Illinois University Edwardsville and Southern Illinois University Carbondale.

Enjoying this rare trip outside MAPPA territory were 137 participants and 21 spouses. In addition, 104 business partners attended the conference and/or hosted the 41 exhibit booths.

Many of the attendees enjoyed the pre-conference golf outing at the Arnold Palmer-designed Spencer T. Olin course. Other early arrivals had the opportunity to see the St. Louis Rams play in the Edward Jones Dome or enjoyed the much talked about "Meet Me in St. Louis" bus tour, led by host Bob Washburn.

The official kickoff of the conference took place Sunday evening with the MAPPA first-time attendee reception and the opening reception, both held in the Grand Hall of historic Union Station. Surrounded by the ornate carvings and stained glass of the Grand Hall, attendees were treated to a wonderful meal; the highlight being the toasted ravioli for which St. Louis is famous.

Monday morning began with everyone gathered to hear keynote speaker, Joe Tye, who describes himself as "America's Values Coach." Joe encouraged everyone to commit themselves to values-based leadership by observing their core values. Joe's motivational message may have been overshadowed by past MAPPA President Larry Quick, Art Institute of Chicago, who led the audience in the Swahili Lion Roar. No one in attendance will soon forget the sight!

Monday continued with attending educational sessions, visiting the tradeshow and exhibit hall, networking with colleagues at breaks, and an educational exchange for both large and small schools.

After a day of learning, it was time for fun. Luckily, "Dinner Under the Stars" at the St. Louis Planetarium provided an opportunity for both. While some attendees were concerned that the food might glow in the dark since the planetarium resembles a nuclear power plant from the outside, the dinner was extraordinary in the very best of ways. We were treated to an after dinner stargazing show with the sky in real time minus any light pollution from the city. Given the proximity of Mars to Earth during the days of the conference, a short presentation was made about Mars and its exploration, including the upcoming surface landing scheduled for January 2004.



Union Station in St. Louis

Tuesday morning began with the business meeting. In addition to reports from the MAPPA leadership, contributions by members were recognized. Outgoing MAPPA Education Committee members were recognized: Bob Beck, Purdue University; J. B. Bardouille, University of Michigan; James Frederick, Sauk Valley Community College; Tom Dale, University of St. Thomas; and Jed Dertinger, The Ohio State University. Also recognized were outgoing APPA Committee members: Jeff Buenting, University of Illinois, from the Education Committee and Tom Dale, University of St. Thomas, from the Information and Research Committee. Lander Medlin, APPA executive vice president, was on-hand to present the Rex Dillow Award to Jeri King and Don Guckert, both from the University of Iowa, for their article "The High Cost of Building a Better University" published in the May/June 2003 issue of Facilities Manager. The election of new officers was the culmination of the annual meeting. John Ott, The Ohio State University OARDC, was reelected to a second two-year term as secretary and Becky Hines, The Ohio State University, received the honor of being voted president-elect.

Educational sessions filled the remainder of the day; later on the conference concluded with the banquet. Following dinner, Chris Ahoy, Iowa State University, assumed the presidency from Clay Shetler of Goshen College. MAPPA officers for 2003-04 include: Chris Ahoy, president, Iowa State; Becky Hines, president-elect, The Ohio State University; John Ott, secretary, The Ohio State University OARDC; and Jerry Carlson, treasurer, Illinois State University.

Wednesday morning our hosts from Southern Illinois University Ed-



Chris Ahoy, 2003-04 MAPPA President

wardsville had one last chance to shine. After breakfast, a tour of their park-like campus was available. A visit to this remarkable campus was a fitting end to a remarkable event. A special thanks goes to our program and host committees whose hard work resulted in MAPPA's trip to Missouri being "the gateway to the best."

We look forward to the 2004 conference in Cleveland, Ohio, home of the Rock 'n Roll Hall of Fame, hosted by Case Western Reserve University; mark your calendar for October 31-November 3, 2004.

\* \* \*

### Central Region Ed Bogard CAPPA Newsletter Editor

he CAPPA Educational Conference was held October 10-14, 2003, at Texas A&M University at Corpus Christi, Texas. Because of the expanded agenda, the Executive Committee needed two days to cover all of the pressing issues. Among the issues was a complete rewrite of the Bylaws to support new and emerging technologies, improve delivery of services to the membership, and promote the free flow of information and communication within CAPPA. To support these initiatives, the committee recommended the addition of an Information Services Committee, the selection of a web master, publishing the newsletter in an electronic format, posting meeting minutes on the web page, and establishing links to every aspect of CAPPA and APPA. Along these same lines, the Executive Committee encouraged the use of an event planner for the Regional Meeting and the development of a method for selecting a meeting site irrespective of an institutional representative. In an effort to encourage continued participation of our Business Partners, a new four-step program was discussed. This program would be based upon the number of consecutive years of support to CAPPA and the intensity of



CAPPA Executive Commitee discusses upcoming issues

that support with results in a graduated level of membership. Each level of Business Partner membership would provide an increased recognition within the CAPPA organization. The benefits of the program have received broad support of the Business Partners.

Although membership in CAPPA has been stable over the past few years, it was proposed that resources be committed to increase membership by three percent over the next year. This received the strong support of the Executive Committee as well as the membership. A number of educational programs were proposed and approved that will appeal to every level of skill represented by the CAPPA membership. The APPA program titled "Supervisor's Tool Kit: Nuts and Bolts of Facilities Supervision" will be reviewed with the intention of developing the necessary trainers in-house so it can be presented within the region at a reduced cost to the participants.

The 2003 conference opened with a welcome to Corpus Christi and the University Campus by Dr. Robert R. Furgason, president of Texas A & M University at Corpus Christi. This was followed by a full round of educational sessions, with dinner that evening aboard the USS Lexington which is anchored in Corpus Christi Bay. Delegates enjoyed a hearty dinner menu followed by an Imax movie, music and dancing, and a self-guided tour of the ship.

The next day was set aside for activities that included deep sea fishing, a round of golf, a casino cruise, or a tour of the Corpus Christi campus. In the evening, the Awards Banquet was held to recognize those who have contributed significantly over the past year. These awards included the Distinguished Member Award to Neal Swarnes, Certificates for Meritorious Service to Kevin Folsom, Miles Abernathy, and Herb Ohrt, the Newsletter Award to Kevin Folsom and Jack Mesh, and the President's Award to Leo Yanda and Tom Clark. A highlight of the Awards Banquet was to hear APPA President Brooks Baker encourage everyone to "stay hungry." He attests that "Being hungry equates to never letting yourself get into a position of being satisfied or complacent."

The sprit of renewal has been present in every aspect of the CAPPA region this past year. As a result, the policies and committee structure for the coming year is reflective of this ground swell evolution. In the words of CAPPA President Ron Smith, "Last year in Spearfish we celebrated our 50th anniversary as an organization. This, our 51st, we decided the theme should be 'The Next Fifty Years."

## Being well <u>INFORMED</u> just got better...and easier!

Our Custodial Staffing Analysis Software is based on APPA's *Custodial Staffing* 

*Guidelines*\*. Comparisons made at all five levels of cleanliness, against *your actual task frequencies*.

### Better:

- Metrics by supervisory area
- Multiple sites & institutions
- Includes 358 ISSA tasks
- Equipment Library
- Project work tracking
- Work assignments, etc.
- Tons of other improvements



## Easier:

- Quick analysis of task substitution
- Quick analysis of task Frequency changes
- Chemical usage analysis
- Equipment history
- Training records & reminders
- Still very affordable!

Software developed in consultation with Jack Dudley. P.E., Editor of the First Edition of *Custodial Staffing Guidelines* and Co-Author of the Second Edition.

### **INFORMED LLC**

Phone (734) 395-2053 Fax (734) 483-8917

Learn more at our site: www.contractron.com

Contact us for a FREE working trial version. No salesman will call.

\*Mention of APPA does not imply endorsement of product. ISSA cleaning times used by permission of ISSA, Lincolnwood, IL. www.issa.com



**USS Lexington** 

#### Rocky Mountain Region Polly Pinney Conference Director Dave Brixen, RMA President/ Co-Conference Director

location described as "one of the **1** most beautiful places on earth" by numerous travel magazines was the site for the 2003 RMA Educational Conference hosted by Arizona State University. The theme "Golden Prospects" reflected the first 50 years of RMA-looking to the future of our profession while celebrating our past. Nestled in the Red Rocks of spectacular Sedona, Arizona, at the Sedona Hilton, 358 RMA members, companions, Business Partners, and presenters assembled September 18-20, 2003, to celebrate the 50th Anniversary of the Rocky Mountain Association.

We were honored to have APPA's Executive Vice President Lander Medlin, APPA Staff Liaison for RMA Francine Moore, and many of RMA's Emeritus Members join us.

The golf tournament commenced on Thursday morning at the gorgeous Sedona Golf Resort. The four-star rated course, which winds around the famed red rocks of Sedona, provided both a challenge and a good time for the participants.

In the afternoon, participants had an opportunity to take a ride on the Verde Canyon Railroad, a four-hour train trip through a true wilderness canyon, past Sinagua ruins and geological rarities, and through a riparian habitat for endangered waterfowl and wildlife. That evening we were treated to an outdoor patio reception hosted by our Business Partners.

On Friday, we gathered early for the Welcome Breakfast with greetings

from ASU Deputy Executive Vice President Scott Cole and an inspiring keynote address by nationally recognized speaker Ron Canham focusing on leading our organizations forward during change. After breakfast, the many and varied educational sessions began.

While the delegates spent time furthering their knowledge, sharing their expertise and experiences with one another, and spending some quality time in the exhibit hall, some of the companions were off on a Pink Jeep Tour, four wheeling to the summit of the Mogollon Rim to view the panoramic red rocks. Others visited Tuzigoot National Monument-the remnants of one of the largest pueblos built by the Sinagua Indians, Jerome State Historic Park, or Jerome, a historic mining town that seems suspended on the side of Mingus Mountain.

After an event filled day we all headed to the Blazing M Ranch for an evening that included a chuck wagon buffet and a western show featuring cowboy poetry, comedy, music, a rather odd fellow named Otis, and of course, time to renew friendships and enjoy one another's company.

The next morning, after breakfast with our Business Partners in the exhibit hall, the delegates assembled for Roundtable Sessions to discuss hot topics in facilities management and exchange experiences. Meanwhile, the companions spent their time experiencing the energy vortexes in Sedona and learning Chakras, a tool for creating vibrant health within the body, mind, and spirit.

Mid-morning the buses left for a trip to Arizona's spectacular Grand Canyon with a stop on the way for our group photo in front of picturesque Bell Rock. The canyon, overlooking the Colorado River 5,000 feet below, is one of the seven Wonders of the World.

Our conference concluded Saturday evening with a wonderful banquet and entertainment by comedian Carlos Oscar with Gary Lloyd providing country western tunes for dancing. We celebrated our past, present, and future by awarding the 2003 Presidential Award to Jeff Turner of Casper Community College for his outstanding contributions to RMA, the Lee Newman Award for outstanding service by a Business Partner to Lerch Bates and Associates Inc., the Val Peterson Award for outstanding contributions to the quarterly newsletter to Esther Federico of Pima Community College, and five-year Business Partner Awards to 3D/I and APS Energy Services.

The evening concluded with the installation of the RMA Board and President Dave Brixen by APPA and RMA Past President Gary Reynolds.



RMA attendees pose in front of Bell Rock.

Thanks to the RMA Board and committee members for their support. They are as follows: David Brixen, president, Arizona State University; Mark Shively, 1st vice president, University of Wyoming; Tommy Moss, 2nd vice president, Colorado State University; Eakle Barfield, 3rd vice president, Montana State University; John Bruning, secretary/treasurer, University of Colorado, Boulder; Paul Smith, newsletter editor/APPA junior representative, Pima Community College; Craig Bohn, APPA senior representative, University of Utah; John Morris, historian, Colorado State University; Wayne White, annual meeting coordinator, Utah State University; Nancy Hurt, Membership Committee, Colorado State University; Eakle Barfield, Professional Affairs



Jeff Turner, left, and Dave Brixen

Committee, Montana State University; George Stumpf, Awards and Recognition Committee, University of Colorado, Health Science Center; Polly Pinney, Educational Programs Committee, Arizona State University; and Harvey Chace, Information & Research Committee, University of New Mexico.

Thanks also to a truly exceptional 2003 Conference Planning Committee. They are: Ted Cary, Carrie McNamara-Segal, Fred Giles, Dennis Ederer, Doug Sanford, Joe Metzger, Vance Linden, Cindi Brennen, Jim Newell, Val Peterson, Linda Quihuis, Joanne Rollins, Sonny Alvarado, and Priscilla Crosswhite—a special thank you to Wayne White for his support with the Business Partners.

See the RMA 2003 website at http://fmis.fm.asu.edu/Golden Prospects.html. for additional meeting photos.

Mark September 18-21, 2004, on your calendar and we'll see you in the Grand Teton National Park at Jackson Lake Lodge. As one of our committee puts it, "sort of like jumping from the fire to the freezer." See you in Jackson!

\* \* \*

### Pacific Coast Region Debbie Aguilar, Towny Angell, Tony Ichsan, and Anna Weskerna PCAPPA Board members

Towny Angell, Reed College, with the assistance of Richard Bettega, Lewis and Clark College, and John Hall, Linfield College, and their incredible staff, hosted the 52nd PCAPPA meeting and educational conference. The theme of the meeting was "Vision is the Mission" and the site was along the waterfront of the Willamette River in Portland, Oregon.

The four-day conference was well attended (175 delegates,

35 vendor booths, and 51 contributing Business Partners) and offered topics on all phases of facilities management. APPA President Brooks H. Baker III attended the conference and participated in several workshops. He brought a great dose of southern wisdom and hospitality to our meetings and provided a big picture perspective of APPA's upcoming direction.

Reed College President Colin Diver also joined us and shared his encouraging words and perspectives. Attendees were treated to a motivational and uplifting experience by guest speaker Dr. Thomas Tursich and a presentation on "Supervisory Tool Kit: Nuts and Bolts of Facilities Supervision" by Pep Hazlett. Chong-Hie Choi, director of finance and administration and liaison to PCAPPA, attended and provided

information from APPA headquarters. Aside from the educational sessions

offered, attendees enjoyed a wonderful tour of Reed College including a delicious ice cream social, a boat cruise aboard the *Willamette Star* on the beautiful Willamette River, and, for the golfers, a gorgeous day at Langdon Farms. Other exciting adventures included tours of the Japanese and Chinese gardens, Powell's City of Books which provides a world-class offering of titles as the largest independently-owned new and used bookstore in the world, and the Pittock Mansion, completed in 1914, which offers a look at a bygone era.

The conference concluded with the awards banquet with the following awards being presented. The Presidential Award of Appreciation, for an outstanding conference showcasing their northwestern hospitality, was presented to Reed College's Towny



Brian Worley and APPA President Brooks H. Baker III

Angell, Doris Hall, Michele McPherson, and Keith North, to Lewis and Clark College's Larry Atchison, Richard Bettega, Janice Carter, Joan Greenman, David Lageson, and Josey Meza, and to Linfield College's Mike Dressel, Lynn Gadberry, Ron Ponto, John Hall, and Terry Wymore.

President Brooks H. Baker presented Brian Worley, University of LaVerne, APPA's Award of Appreciation for his dedicated service as PCAPPA's senior representative.

Once again our friends J.R. Huffman and James Alewine of San Joaquin Chemical provided their support of PCAPPA's main mission by presenting a \$2,500 check for educational scholarships. They have provided scholarship funding for several years and are a much appreciated asset to PCAPPA.

Keeping with our sustainable interests, we recycled and passed the PCAPPA Presidential gavel from John Wong, British Columbia Institute of Technology, to Chris Christofferson, Stanford University (1994 PCAPPA President). Thank you, John, for a great year for PCAPPA. Chris brings with him many, many years of experience with both APPA and PCAPPA.

During the past year the PCAPPA Board focused on several objectives and, with the enormous effort of various committees, many of the objectives have been achieved. Some of these objectives included finding new strategies for member recruitment, increasing available scholarships, assisting with marketing of APPA and PCAPPA to the Mexico institutions, and updating the PCAPPA administrative guide.

The Portland conference provided a wonderful opportunity for attendees to pursue personal growth, meet with old friends, and make some new ones in an atmosphere of fun and excitement. It could not have been possible without the incredible commitment and energy of Towny Angell, Michele McPherson, Doris Hall, and Keith North from Reed College. Kudos to Janice Carter, Lewis and Clark College, who organized the golf tournament and a special thanks to Jim Adams, University of Puget Sound, who volunteered throughout this conference in order to gain experience to host the 2005 meeting. We are also grateful to Mark Hunter and his Education Committee for putting together a superior educational program.

In 2004 we will travel to the Westin Horton Plaza in downtown San Diego, California—the heart of the historic Gaslamp District. This meeting will be hosted by Scott Burns and his staff at San Diego State University. Mark your calendars and see you there!

