



Inside APPA

LEADERSHIP IN EDUCATIONAL FACILITIES

April 13, 2016
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APPA Events

Add Your Own Events! APPA's Online Calendar of Events

Focus on Educational Facilities

Apr 15, 2016 APPA Facilities Drive-In Workshop (spons. by McKinstry)

Denver, CO (Auraria Higher Education Center)

Apr 26, 2016 APPA Facilities Drive-In Workshop (spons. by SLCC/Sealmaster)

Wildwood, MO (St. Louis Community College)

Apr 29, 2016 EARLY BIRD DEADLINE! APPA/SRAPP/TNAPPA 2016 Conference savings

Nashville, TN - July 12-14, 2016

Jun 6-9, 2016 Essentials of Facilities Management Training Seminar

Minneapolis, MN (Univ of Minnesota)

Jul 11, 2016 Emerging Professionals (EP) Summit

Nashville, TN

Jul 11, 2016 Senior Facilities Officers (SFO) Summit

Welcome to *Inside APPA*, your biweekly electronic news source for regional and international APPA events, programs, publications, and industry information.

Questions? Comments? News?
Contact [Steve Glazner](#), Editor
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Read [Inside APPA archives](#)

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HEADLINE NEWS

2016 Member-Get-A-Member Campaign

Do you know potential institutional members for APPA and the regions? Do you want to help spread the word about APPA and facilities management? Participate in the 2016 APPA Member-Get-A-Member Campaign that will run through August 31, 2016. Current, active, institutional members may recruit new institutional members.

How does it work?

Nashville, TN

Jul 12-14, 2016
[APPA/SRAPPA/TNAPPA 2016 Conference](#)
Nashville, TN

Sep 11-15, 2016
[APPA U - Institute for Facilities Management and Leadership Academy](#)
Orlando, FL

Oct 24-27, 2016
[ACUHO-I/APPA Housing Facilities Conference](#)
Scottsdale, AZ

APPA Region & Chapter Events

Apr 16-19, 2016
[TAPPA 2016 Conference \(Texas chapter\)](#)
College Station, TX
(hosted by Texas A&M)

Apr 18-21, 2016
[APPA's Supervisor's Toolkit \(spons. by RMA\)](#)
Calgary, AB, Canada
(hosted by Univ of Calgary)

May 3-6, 2016
[APPA's Supervisor's Toolkit \(spons. by RMA\)](#)
Fort Collins, CO (hosted by Colorado State Univ)

May 9-13, 2016
[APPA's Supervisor's Toolkit \(spons. by SRAPPA\)](#)
Asheville, NC (hosted by UNC Asheville)

May 18-20, 2016
[NCAPPA 2016 Conference \(North Carolina chapter\)](#)
Wilmington, NC (hosted by UNC Wilmington)

May 23-26, 2016
[APPA's Supervisor's Toolkit \(spons. by RMA\)](#)
Albuquerque, NM (hosted by Univ of New Mexico)

Current institutional members recruit new institutional members. The recruiting institution then fills out and submits a referral form to be entered into drawings for incentive rewards, which will take place twice a month.

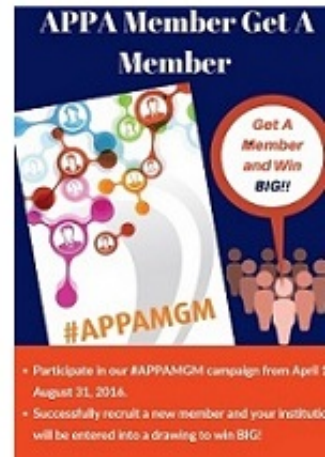
Incentives (available to you and your staff):
Discounted membership dues for the 2017-2018 membership year (2 available)
FPI access (\$500 value)
1 available 2016 SFO Summit registration
2 available APPA 2016 Annual Meeting registrations
2 available APPA U registrations (September 2016 program)
And more!

Recruitment materials are available to help you easily inform potential members about the benefits of APPA:

Institutional membership brochure
Institutional membership application
Why APPA (PowerPoint)
Recruitment referral form (for current member institution)

A site to help you in your recruitment efforts [is available here](#). Also access the social media content on Twitter with the [#APPAMGM hashtag](#). Make sure to use it for your own tweets too! For more information or assistance on this exciting new campaign, contact APPA Director of Membership and Outreach [Kristin Witters](#) or APPA Membership Coordinator [Direna Cousins](#).

Good luck, and thank you for promoting APPA and the educational facilities profession!



APPA NEWS

VOTE! The 2016 APPA Election is Now Open **LESS THAN ONE WEEK TO VOTE! BALLOT CLOSES APRIL 19**

The polls are open for APPA members to elect a new President-Elect for the 2016-17 year. We urge you to learn more about your candidates' background and goals for APPA by going to www.appa.org/vote/bios.cfm. There you'll find biographies, platform statements, and short video clips from the two candidates for President-Elect:

- **Chris Kopach**, University of Arizona
- **Viron Lynch**, Portland State University

Primary Reps and Proxies are eligible to vote from each APPA member institution. Only one vote will be counted from each member institution; the Proxy votes will count only if the Primary Rep has not voted before the deadline. **DEADLINE FOR VOTING: Tuesday, April 19, 2016, at 11:59 p.m. Eastern.** Visit www.appa.org/vote today!



May 28-Jun 1, 2016
GAPPA 2016 Conference
(Georgia chapter)
Jekyll Island, GA

Jun 6-10, 2016
APPA's Supervisor's
Toolkit (spons. by
SRAPPA)
Charlotte, NC (hosted by
UNC Charlotte) -
CAPACITY REACHED

Jul 12-14, 2016
SRAPPA 2016
Conference
(Southeastern region, in
conj. with APPA 2016)
Nashville, TN

Sep 18-20, 2016
PCAPPA 2016
Conference (Pacific
Coast region)
Pasadena, CA

Sep 25-28, 2016
RMA 2016 Conference
(Rocky Mountain region)
Flagstaff, AZ

Oct 2-5, 2016
MAPPA 2016 Conference
(Midwest region)
Des Moines, IA

Oct 8-12, 2016
CAPPA 2016 Conference
(Central region)
Little Rock, AR

Oct 16-19, 2016
ERAPPA 2016
Conference (Eastern
region)
Niagara Falls, ON

Other Events

Apr-Jun, 2016
2016 Facilities
Geospatial Technologies
Showcase
Free webinar series hosted
by the Campus Facilities
Technology Assn

Apr 21, 2016
LAN Standards, News &



Concurrent Sessions Announced for APPA/SRAPPA/TNAPPA Conference

Collaborating in a way never done before, APPA, SRAPPA, and TNAPPA invite you to be part of our history! Our co-produced annual meeting, scheduled for July 12-14 in Nashville, Tennessee, is a unique international event where we discover best practices used around the world from over 100 presenters, to include the profession's most recognized and talented educational facilities leaders. Below we've listed just a few of the exciting and informative concurrent sessions planned for APPA/SRAPPA/TNAPPA 2016. More will be announced shortly.

- Campus of Tomorrow Today
- Building an Environment for Student Success
- A Model for Mentorship: Facilities Management Fellowship
- A (Somewhat) Different Animal—The Key to Providing Facilities Services to Housing
- An Innovative Methodology for Auxiliary and E&G Maintenance Consolidation
- Community College Funding—Countercyclical and Counterintuitive
- For a detailed listing of APPA/SRAPPA/TNAPPA 2016 programming, click [here](#) to access the program slate.



Special SRAPPA/TNAPPA Institutional member rates & Early Bird Rates Available – [REGISTER](#) TODAY! Learn more about [APPA 2016](#). **EARLY BIRD DISCOUNTS END AFTER APRIL 29.**

Visit the Expanded APPA Land's End Store--Always Open!

THE place to shop for all APPA apparel and gear
Show the world you are part of the educational facilities world's top professional organizations. At the APPA Land's End store, you can purchase high-quality apparel and other gear of your choice and have it personalized with the APPA logo. All items available at the Land's End store are backed 100 percent by the Land's End's product guarantee. Fulfill your APPA gear needs and those of your staff at the [APPA Land's End store](#).



*Charting a course
to sustainability.*
LANDS' END

[Trends: 2016 Update Presented by the Fiber Optics Tech Consortium](#)
11:00 a.m. Eastern

[Apr 25-26, 2016 Smart Water Leadership Summit](#)
Charlotte, NC

[May 2, 2016 Public Comment Deadline - ASHRAE Guideline 34P. Energy Guideline for Historical Buildings](#)

[May 5-6, 2016 Climate Action 2016: Catalyzing a Sustainable Future](#)
College Park, MD & Washington, DC

[May 9-11, 2016 Better Buildings Summit](#)
Washington, DC

[May 19, 2016 MSU Bicycle Friendly America Conference](#)
East Lansing, MI
(Michigan State Univ)

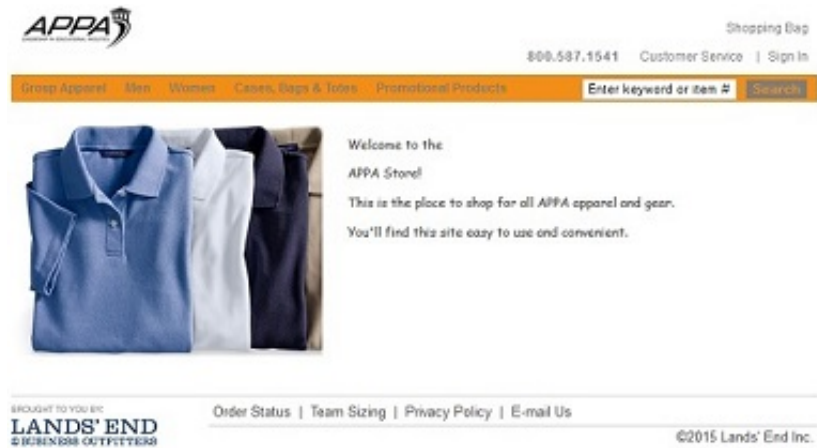
[Jun 6-10, 2016 High Performance Building Week](#)
Washington, DC & elsewhere

[Jun 8-9, 2016 Breaking Barriers Through Innovation: 5th Annual TUFF University Facilities Summit](#)
Atlanta, GA

[Jun 21, 2016 Elevator U Conference and Vendor Expo](#)
Quincy, IL

[Jun 22-24, 2016 19th Annual Snow & Ice Symposium](#)
Providence, RI

[Aug 2-5, 2016 Campus FM Technology Association's 2016 Conference](#)



PROFESSIONAL DEVELOPMENT AND CREDENTIALING



APPA & ACUI's Essentials of Facilities Management Training Seminar

June 6-9, 2016
Minneapolis, Minnesota

The second annual **Essentials of Facilities Management Training Seminar** will be held June 6-9 on the campus of the University of Minnesota Twin Cities in Minneapolis. Co-presented by APPA and ACUI, the Association of College and University Unions International, the seminar follows the successful inaugural program held in June 2015 at Virginia Tech. The program is designed for professionals who are new to facilities management or are transitioning into responsibilities of overseeing facilities.

For more information, visit <http://www.appa.org/training/EFMSeminar/> or contact Suzanne Healy at suzanne@appa.org.

Supervisor's Toolkit Training Continues Into June Hosted by RMA and SRAPPA

Register today to secure your space!

APPA's **Supervisor's Toolkit** training is a structured, open-ended, and pragmatic approach to developing supervisors especially designed for the educational facilities professional. It is not so much a training program as it is a development process designed to help supervisors realize both personal and professional growth. The program is designed for a full week of training. It will help you respond to the demands of intense competition, advancing technology, and changing values—the forces that are transforming your role as a supervisor. If you have any questions about Supervisor's Toolkit or would like to host a Toolkit on your campus, contact Corey Newman, APPA's associate director for professional development, at corey@appa.org.

Supervisor's Toolkit

Nuts and Bolts of Facilities Supervision

Boulder, CO (CU Boulder)

Sep 11-14, 2016
[ATEM/TEFMA 2016](#)
[Conference](#)

Auckland, New Zealand

Oct 9-12, 2016
[AASHE 2016 Conference](#)
Baltimore, MD

Oct 17-21, 2016
[HEFMA 2016 - Southern](#)
[Africa](#)

East London, South Africa
(Univ of Fort Hare)

RMA	University of Calgary	Apr 18-21	Register now.
RMA	Colorado State University	May 3-6	Register now.
SRAPPA	University of North Carolina - Asheville	May 9-13	Register now.
RMA	University of New Mexico	May 23-26	Register now.
SRAPPA	University of North Carolina - Charlotte	Jun 6-10	Capacity reached.

Take Advantage of the Special Discounts on APPA's Credentialing Programs Offered by Your APPA Region





Access the Training's Customized Interactive Learning

APPA member institutions now have the opportunity to save on important career-enhancing training, specifically the valued Certified Educational Facilities Professional (CEFP) Credentialing program and the Educational Facilities (EFP) Professional program. All regions, as well as the MiAPPA chapter, have adopted a new bundled-pricing program to help you save on this important career-enhancing credentialing. However, each region's pricing works differently. [Learn about the special pricing for your region.](#)

CEFP Professional Development Course

Customized Interactive Learning (CIL) is now a part of the online APPA Certified Educational Facilities Professional (CEFP) Credentialing curriculum and exams. This new feature is a valuable addition to this self-paced online course, which covers the fundamentals of the educational facilities profession and features an online testing platform. CIL offers you a live and private Web event with peers and a qualified CEFP facilitator.

Get the credentials you need to lead! Learn more about this exciting new option [here](#). Register to prep for your CEFP credential today! Questions? Contact Christina Hills at christina@appa.org or Kelly Ostergrant at kelly@appa.org.

Qualify  Are you ready for the next level?	Curriculum  The tools to get you there.	Exam  Get ready to soar.	Purchase  Purchase
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APPA INFORMATION & RESEARCH

The 2014-15 APPA Facilities Performance Indicators Report

The FPI is the only report readily available on the costs and practices of facilities operations at educational institutions.

Based on an annual survey of colleges, universities, K-12 organizations, and other educational entities, the FPI report includes data from nearly 300 institutions allowing extensive comparisons of average costs for



different types of space and institutions such as staffing levels, salaries, and performance levels for custodial, grounds, maintenance, and other functional areas.

The 2014-15 FPI Report is available to access for free or to purchase!

Access to the current report is [free to APPA members who ALSO participated in the survey](#).

Pricing for all others:

APPA Member/Non-Survey Participant Report: \$500.00

APPA Nonmember/Survey Participant Report: \$895.00

APPA Nonmember/Non-Survey Participant Report: \$1,000.00

To access 2014-15 FPI report, log in to your [myAPPA account page](#) and under the myResearch heading, you should click the link titled "FPI Report Access."

Tackle Your Top Grounds, Custodial, and Maintenance Concerns with the Operational Guidelines Trilogy

APPA's popular *Operational Guidelines* trilogy of publications on Grounds, Custodial, and Maintenance is the field's leading knowledge resource on educational facilities technology, service innovations, benchmarking, outsourcing, and sustainability. Learn all you can about three key topics critical to your facility's success. Order the trilogy today as a book or in e-book format at www.appa.org/bookstore. In addition, Grounds and Custodial are each available in a special book/software package.



Facilities & Technology: The Transformation of "Campus"

APPA Thought Leaders Report Call for Researchers and Writers

Since 2006, APPA's Thought Leaders Series has convened dedicated discussions on the future of higher education and the impact of that future on educational facilities. The annual Thought Leaders report provides multiple opportunities and topics for further research, publication, and presentation.



APPA invites you to review a list compiled from the 2015 Thought Leaders report, *Facilities & Technology: The Transformation of "Campus,"* and consider writing an article or monograph for an APPA publication, or becoming a researcher through APPA's Center for Facilities Research (CFaR). [View the list of research topics](#).

Download the report at <http://www.appa.org/Research/CFaR/tls.cfm>, or order from the [APPA Bookstore](#). The Thought Leaders report is free and was sponsored in part by [Jacobs](#).

INDUSTRY NEWS



USGBC and the GSNN Announce the 2016 Best of Green Schools Honorees

The Center for Green Schools at the U.S. Green Building Council (USGBC), in collaboration with the Green Schools National Network (GSNN), has announced the 2016 Best of Green School award recipients. The awards recognize 11 individuals, institutions, projects, and events representing the best environmental efforts and highlight the national leaders and innovators in school sustainability for the year. The awards were announced at the recent Green Schools Conference and Expo. Recipients include:

- **Higher Education Institution – Wings of Hope Environmental Education Program at Florida Gulf Coast University (Fort Myers, FL):** The Florida Gulf Coast University Wings of Hope program seeks to protect the Florida panther and its habitat through transformational environmental education, research, and awareness. The program engages thousands of fourth- and fifth-grade students in conservation through education and action.
- **School System – Fayette County Public Schools (Lexington, KY):** The Fayette County Public Schools have embraced the three-pillar model of sustainability to holistically address environmental literacy, building performance, and student wellness, and leverages their students' passion and leadership in all three areas.
- **Transformation – USGBC Louisiana Green Schools Initiative (Baton Rouge, LA):** The Louisiana Green Schools Initiative has invested significant time, energy, and resources to transform school communities and expand the green schools conversation across the state. Through a number of programs, including the Louisiana Green School Challenge, USGBC Louisiana has engaged more than 100 schools, 250 teachers, and 15,000 students over the past three years.



See the full list of winners [here](#).

An Efficient Future for Buildings of the Past Proposed Under ASHRAE Guideline

Historical buildings – from those on the local Main Street to world-renowned structures – could be brought from the past into an energy-reduced future under a proposed guideline from ASHRAE. *ASHRAE Guideline 34P, Energy Guideline for Historical Buildings*, provides advice for energy efficiency and energy conservation improvements involving historic structures. These improvements would seek to minimize disturbances to the historic character,



characteristics, and materials (significance, value, and qualities). **The proposed standard is open for a second public comment until May 2, 2016.** To comment or learn more, visit www.ashrae.org/publicreviews.

K12 Insight Releases The School Leader's Definitive Guide to Quality Customer Service

New resource emphasizes the critical importance of parent and community satisfaction

As part of its mission to help schools address persistent communication and community engagement challenges, *K12 Insight* released the latest installment in its monthly *School Leader's Definitive Guide* series. *The School Leader's Definitive Guide to Quality Customer Service* gives educators a set of practical steps to help them expand the lens of "success" beyond the classroom to student and family satisfaction. At a time when public schools are losing students to charter and other alternative schools, educators don't have the luxury of being unresponsive or making decisions in a vacuum. Parents and families want schools that listen and respond to their feedback. In the *Definitive Guide*, school leaders will learn the importance of customer service in education and how to set goals to achieve higher levels of parent and student satisfaction. They will also get a blueprint for how to scale a culture of quality service across their organization. [Learn more.](#)



New ISO Handbook Will Help Organizations Better Manage Their Assets

A new handbook will help organizations, big and small, to maximize value from their assets, following the approach in the ISO 55000 family of standards. The handbook *ISO 55000: Asset Management – What to do and why?* gives many practical examples that will help organizations develop their own asset management systems. According to the handbook's author, an asset can be anything of value or potential value, from the big and physical, such as infrastructure and oil rigs, to more intangible things such as an organization's reputation or the knowledge of its staff. The handbook has been designed to support the use of the ISO 55000 standard by any organization in getting the best value from any type of assets. [Learn more.](#)

Department of Education Green Ribbon Schools Announces 2016 Director's Award Recipient

The U.S. Department of Education has selected Bernard E. Piaia Jr., director of the office of school facilities at the New Jersey Department of Education, as the 2016 U.S. Department of Education Green Ribbon Schools Director's Award Recipient. The ED-GRS Director's Award is given annually to the state education agency official who does the most to advance green schools in his or her state by running a robust competition and nomination process; connecting schools to resources; helping schools learn from one another; and more. Piaia piloted ED-GRS in New Jersey and gave the award a permanent home in his state. He has built lasting partnerships with numerous state entities and encouraged his state to participate in the postsecondary competition, in addition to K-12. [Learn more.](#)



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APPA promotes leadership in educational facilities through a variety of forums that address trends, issues, and best practices in educational facilities management. We are the association of choice for more than 5,200 educational facilities management professionals throughout the United States and abroad.

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