



Inside APPA

LEADERSHIP IN EDUCATIONAL FACILITIES

October 5, 2016

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APPA Events

Add Your Own Events! APPA's Online Calendar of Events

Focus on Educational Facilities

Oct 12, 2016

APPA Drive-In Workshop

Schaumburg, IL (Roosevelt Univ)

Oct 19, 2016

APPA Drive-In Workshop

(spons. by Tandus | Centiva)

East Lansing, MI (Michigan State Univ)

Oct 21, 2016

DEADLINE: Registration

for Jan 18, 2017, Group
Credentialing exam

East Lansing, MI (Michigan State Univ)

Oct 24-27, 2016

ACUHO-/APPA Housing Facilities Conference

Scottsdale, AZ

Oct 26, 2016

APPA/NFPA Webinar on NFPA Code Changes

Noon - 1:00 p.m. Eastern

Oct 30, 2016

DEADLINE: Call for Proposals for Smart & Sustainable Campuses Conference

March conf in College Park, MD

Nov 1, 2016

Registration opens for Jan 15-19, 2017, APPA U, Dallas, TX!

Online

Nov 4, 2016

DEADLINE: Call for Programs for

Welcome to *Inside APPA*, your biweekly electronic news source for regional and international APPA events, programs, publications, and industry information.

Questions? Comments? News?

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HEADLINE NEWS

Don't Miss Out on Presenting at APPA/PCAPPA/BayAPPA 2017

Deadline for Call for Papers: November 4, 2016



You have only a few weeks to submit ideas for programs at the APPA/PCAPPA/BayAPPA 2017 conference that present solutions for improvement and sharing best practices or innovative approaches relevant to facilities professionals throughout the educational community – colleges, universities, community colleges, and K-12. The conference will be held July 21-23, 2017, in San Francisco, California.

Why present? Because you have insights worth sharing, and doing so at this conference will enhance your status in the profession and your institution's contributions to making higher education campuses better.

**APPA/PCAPPA/BayAPPA
2017 Conference**

July conf in San Francisco,
CA

Nov 7-11, 2016

**APPA Level II Leadership
Academy – Interpersonal
Effectiveness Skills**

University of Richmond,
Richmond, VA

Nov 30, 2016

**DEADLINE: Submit
applications for APPA's
Institutional & Individual
Awards**

Online

Dec 6-9, 2016

**Women's Leadership
Institute**

Dana Point, CA

Dec 9, 2016

**DEADLINE: Submit
nominations and
applications for 2017
APPA Elections**

nominations@appa.org

Dec 12, 2016

**DEADLINE: Submit Key
Facilities Metrics Survey**

APPA/NACUBO
Collaboration

Dec 15, 2016

**DEADLINE: Submit FPI
survey - Facilities
Performance Indicators
2015-16 data**

Jan 15-19, 2017

**APPA U: Institute for
Facilities Management
and Leadership Academy**

Dallas, TX

Jan 18, 2017

**Group Credentialing
Exam (during APPA U, at
Texas Woman's Univ
Dallas campus)**

Dallas, TX

Mar 26-28, 2017

**Smart and Sustainable
Campuses Conference**

College Park, MD

**APPA Region &
Chapter Events**

Oct 8-12, 2016

**CAPPA 2016 Conference
(Central region)**

Little Rock, AR

Eight to 10 educational sessions will run concurrently in two to three time slots per day. Each concurrent session will be 60 minutes long.

Topics are:

- Remaking the Facilities Organization
- Future of the Built Environment
- Preventive Maintenance for People
- Space: The Ever-Changing Frontier
- Innovations & Technology

Your proposal should offer innovative, comprehensive, and diverse treatments of and solutions to challenges facing facilities professionals. Submissions must include:

1. Program title that is three to five words long
2. Abstract in a five- to seven-sentence description
3. Four learning outcomes
4. Complete contact information for each potential presenter – full name, title, institution or company, phone number, and e-mail address
5. If a business partner, inclusion of an educational entity partner

Any submission that does include all five items will be rejected automatically.

Deadline for submissions: **November 4, 2016**. Send your submission(s) to callforprograms@appa.org.

For the latest on the APPA/PCAPPA/BayAPPA 2017 Call for Programs and other event details, go to <http://www.appa.org/training/APPA2017/index.cfm> and click on Conference Sessions.

Questions? Contact Suzanne Healy, director of professional development, at suzanne@appa.org or 703-542-3833.

New Issue of *Facilities Manager* Covers Thought Leaders Report and More



The September/October 2016 issue of APPA's *Facilities Manager* magazine focuses on “Creating a New Normal” and includes the first part of the 2016 Thought Leaders report, *Remaking the Facilities Organization*.

Other features include a profile of APPA President Chuck Scott, the 2016 Meritorius Service Award Recipients, leadership initiatives at AFE recipient universities, and 2016 Nashville conference highlights in photos.

Departments cover a new leadership and management book from APPA, a moving obituary for Doug Christensen, networking and leadership insights, an update on international standards, tips for finding hidden space on campus and using predictive maintenance, facilities metrics, book reviews, and new product info.

For a mobile-friendly version, go to <http://digital.corporatepress.com/i/729999-facilities-manager-sep-oct-2016>.

APPA NEWS

APPA Offers Group Testing Opportunity During Dallas APPA U Session
Sign Up Today - Seats are Limited

Oct 10-13, 2016
APPA's Supervisor's Toolkit (spons. by RMA)
Albuquerque, NM (hosted by Univ of New Mexico)

Oct 10-14, 2016
APPA's Supervisor's Toolkit (spons. by SRAPPA)
Lexington, KY (hosted by Univ of Kentucky)

Oct 15-18, 2016
APPA's Supervisor's Toolkit (spons. by ERAPPA)
ERAPPA 2016-Niagara Falls, ON, Canada

Oct 16-19, 2016
ERAPPA 2016 Conference (Eastern region)
Niagara Falls, ON

Oct 24-28, 2016
APPA's Supervisor's Toolkit (spons. by SRAPPA)
Chapel Hill, NC (hosted by UNC Chapel Hill)

Nov 14-18, 2016
APPA's Supervisor's Toolkit (spons. by SRAPPA)
Auburn U employees ONLY (hosted by Auburn Univ))

Mar 6-8, 2017
APPA's Supervisor's Toolkit (spons. by MiAPPA)
University Center, MI (MiAPPA 2017-hosted by Saginaw Valley State Univ)

Mar 13-17, 2017
APPA's Supervisor's Toolkit (spons. by SRAPPA)
Atlanta, GA (hosted by Spelman College)

Other Events

October 2016
Campus Sustainability Month
Baltimore, MD

Oct 9-12, 2016
AASHE 2016 Conference
Baltimore, MD

Oct 9-12, 2016
GameDay Recycling Challenge: Mid-



APPA has organized a group testing opportunity during the January 2017 APPA U session in Dallas, Texas. You don't have to miss other courses during APPA U – the exam is scheduled for Wednesday, January 18, 2017, during the "free afternoon" after classes conclude at 12 noon.

You can take the group exam even if you are not attending APPA U in Dallas. Contact Kelly Ostergrant at kelly@appa.org to secure your seat and register for the credentialing course. You can even do a "free retake exam" within 30 days if you do not achieve a passing score on January 18.

Significantly discounted (in some cases, free) prep and exam rates are available now for members of both APPA and your region. Deadline to sign up is **October 21, 2016**.

To learn more and sign up, go to <https://credentialing.appa.org/purchaseoptions.cfm>.

Webinar to Discuss NFPA Code Changes

If you are interested in volunteering with the APPA Standards and Codes Council (ASCC) NFPA Work Group to review the National Fire Protection Association (NFPA) Codes that are open for public input (changes), APPA is offering a one-hour overview webinar from 12 noon–1 p.m. (ET) on Wednesday, **October 26**, presented by Bill Koffel of Koffel Associates, Inc.

Topics are:

- NFPA 45 – Standard on Fire Protection for Laboratories Using Chemicals
- NFPA 211 – Standard for Chimneys, Fireplaces, Vents, and Solid Fuel-Burning Appliances
- NFPA 1600 – Standard on Disaster/Emergency Management and Business Continuity Programs

APPA will send a Standards & Codes Alert to the membership in early October with webinar registration information. Input is due by January 5, 2017.

Questions? Send an e-mail to standards@appa.org or call Billie Zidek, standards and codes administrator, at 703-542-3846.



NATIONAL FIRE PROTECTION ASSOCIATION
The leading information and knowledge resource on fire, electrical and related hazards

APPA also has a new webpage where members can alert the NFPA and I-Code work groups of any problems you encounter with NFPA and ICC codes. The form is at <http://www.appa.org/standardcodesform.cfm>.

Still Time to Apply or Nominate a Colleague or Institution for APPA Awards ***Deadline: November 30, 2016***

There is still time to show your appreciation and admiration for the achievements of colleagues and institutions in higher education facilities management by nominating a colleague for APPA's 2017 prestigious institutional and individual awards. You may even nominate yourself!

APPA presents the Award for Excellence, Sustainability Award, Effective and Innovative Practices Award, APPA Fellow, Meritorious Service Award, Pacesetter Award, and more at our annual conference and expo.

Applications for all awards are now open and due by **November 30, 2016**. Complete descriptions and the online application process are available at: <http://www.appa.org/membershipawards/index.cfm>. For more information, contact Christina Hills at christina@appa.org.

Don't Miss Out on This Election – Consider Running for or Nominating a Colleague for an APPA Board Position

Competition Highlights

Webinar

Oct 17-21, 2016

HEFMA 2016 - Southern Africa

East London, South Africa
(Univ of Fort Hare)

Oct 19-22, 2016

PGMS School of Grounds Management & GIE*Expo

Louisville, KY

Nov 1-4, 2016

Campus Fire Forum 2016

Mesa, AZ

May 15-17, 2017

Better Buildings Summit

Washington, DC



There's more than one election coming up. If you have great ideas for APPA programs and projects, or know someone who would be an outstanding APPA officer, now is the time to speak up. Nominations are open for APPA Elected Officers, with nominations and application packages due on **December 9, 2016**. The APPA Board positions open for the 2017 election are President-Elect, Secretary-Treasurer, and Vice President for Professional Affairs.

Elected officers agree that the personal rewards and professional benefits outweigh any costs of engagement and the time expended. For more information and to submit nominations, go to <http://www.appa.org/board/documents/OfficerNominationsElectionspacket17.pdf>.

CAMPUS NEWS

University of Richmond Hosts APPA's Academy-on-Campus Track II: Interpersonal Effectiveness Skills



Learn about techniques such as motivating, communicating, and inspiring those around you that effective managers use to build interpersonal and team skills when APPA's Level 2 of the Leadership Academy – Interpersonal Effectiveness Skills comes to the University of Richmond, Richmond, Virginia, from **November 7–11, 2016**.

The program focuses on understanding the dynamics of working together, successful ways to handle conflicts, and processes to support successful team efforts. Seats are limited for this offering. No “pre-work” is required, but you must have completed APPA's Level 1 of the Leadership Academy, since each level content builds on the one before.

Tuition for the program, including all course materials, is \$995. Payment may be made by VISA, Mastercard, American Express, or a university check made payable to APPA. Check payments must reach APPA by **November 4**.

The university has a number of hotel accommodations within 10 to 15 minutes from campus. For details on what may be available, go to www.richmond.edu/visit/accommodations.html for more information. A shuttle option is possible if guests stay at the Embassy Suites at 2925 Emerywood Parkway.

To register, click [here](#) .

For program questions, contact Suzanne Healy, APPA director of professional development, at suzanne@appa.org . For host/site location questions, contact Susie Reid, UR university director of operations, at sreid@richmond.edu .

October Webinar Offers Sustainability Ideas

APPA member institutions interested in expanding their sustainability efforts may benefit from "Campus Farms, Gardens, and Other Programs on Campus," a National Community College Sustainability webinar, from 2:30–3:30 p.m. Eastern time on **October 20**. The webinar covers ways to integrate campus farms/gardens into academic programs/campus life at community colleges, including how to justify funding:

- "Getting a Full-Time Farm/Garden Coordinator Position Funded," with Sarah Murray, coordinator of Sustainable Practices, Metropolitan Community College, Omaha, NE
- "Integrating Sustainable Agriculture, Culinary Arts, and Wine (Oh, My)," Taylor Reid, PhD, TC3 Farm Education director and Sustainable Farming and Food Systems Program chair, Tompkins Cortland Community College, Dryden, NY

For an audio connection, dial 913-469-2799 (JCCC Webex) and use access code/meeting number 994 622 923. The webinar does not require a password.

Duke Recognizes Contributions of Custodian with Highest Award



Oscar Dantzler, who has served as custodian and unofficial tour guide and historian at the Duke University chapel for nearly two decades, received the University Medal – Duke's highest honor for distinguished service – at the annual Founders' Day ceremony on September 29. Dantzler began working in the Duke Chapel in 1997. A student once called him "a campus celebrity who ironically happens to be one of Duke's best-kept secrets ..." He was featured in a 2009 documentary, *The Philosopher Kings*, which celebrated the insights and perspectives of housekeeping staff at eight elite universities.

PROFESSIONAL DEVELOPMENT AND CREDENTIALING

Congratulations to APPA's Academy and Institute Graduates from September APPA U!

The photos of APPA's September 2016 **APPA U Academy** and **Institute** graduates were mislabeled in our previous issue. Here are the proud graduates for the appropriate programs.



September 2016 Academy graduates.



September 2016 Institute for Facilities Management graduates.

Photos by Rhonda Hole.

Call for Papers Open for Smart & Sustainable Campuses Conference
Deadline: October 30, 2016



A call for papers is open for the 2016 Smart and Sustainable Campuses Conference, **March 26-28, 2017**, in College Park, Maryland, on the campus of the University of Maryland. APPA serves on the program committee and challenges members to embed community-building methods and facilitation into your presentations, workshops, and interactions with each other. *The deadline to submit is **October 30**.* To learn more, go to <http://smartandsustainable.umd.edu/call-proposals>.

Take Advantage of New Supervisor's Toolkit Training Programs

Register today to secure your space!

APPA's **Supervisor's Toolkit** training is a structured, open-ended, pragmatic approach to developing supervisors, designed especially for the educational facilities professional. It is a development process designed to help supervisors realize both personal and professional growth. The program provides a full week of training to help you respond to the demands of intense competition, advancing technology, and changing values – the forces that are transforming your role as a supervisor.

Supervisor's Toolkit

Nuts and Bolts of Facilities Supervision

Upcoming offerings include several newly scheduled events:

RMA – University of New Mexico, Albuquerque, NM, October 10-13, 2016
 SRAPPA – University of Kentucky, Lexington, KY, October 10-14, 2016
 ERAPPA – ERAPPA 2016 - Niagara Falls, Ontario, Canada, October 15-18, 2016
 SRAPPA – University of North Carolina Chapel Hill, October 24-28, 2016
 SRAPPA – Auburn University (*for Auburn employees ONLY*), Auburn, AL, November 14-18, 2016
 MAPPA – MiAPPA 2017 - Saginaw Valley State University, University Center, MI, March 6-8, 2017
 SRAPPA – Spelman College, Atlanta, GA, March 13-17, 2017

If you have any questions about the Supervisor's Toolkit program or would like to host a Toolkit on your campus, contact Corey Newman at corey@appa.org.

Be in Charge of Your Career Path – Earn the CEFP Credential Today!

APPA Regional Discounts Available!

APPA member institutions and regional members can save on important career-enhancing training: the invaluable [Certified Educational Facilities Professional \(CEFP\)](#) credentialing program and the Educational Facilities Professional (EFP) program. All six APPA regions, as well as the MiAPPA chapter, offer **huge discounts** toward the CEFP and EFP Credentialing course (Each region's pricing works differently [Learn about the special pricing for your region.](#))

Customized Interactive Learning

The Customized Interactive Learning (CIL) is now part of the online APPA Certified Educational Facilities Professional (CEFP) Credentialing curriculum. The CIL Platform offers a live, private Web event with peers and a qualified CEFP facilitator. This new feature is a valuable addition to the self-paced online course, which also includes flashcards, study modules, practice exams and chapter quizzes, and access to the online study guide and APPA's Body of Knowledge (BOK).



Why undertake this program? A recent CEFP participant had this to say: "The study material was excellent. The study guide and flashcards were paramount." Get the credentials you need to lead! Learn more about this new and improved program [here](#) and register to earn your CEFP credential today.

Questions? Contact Kelly Ostergrant at kelly@appa.org.

INFORMATION AND RESEARCH

New Entry in Thought Leaders Series Focuses on Remaking the Facilities Organization

APPA's just-released report on the 2016 Thought Leaders symposium focuses on **Remaking the Facilities Organization** and makes the case for a customer-centric higher education facilities organization. The report examines how a customer-centric focus can be applied to the four major responsibilities of educational facilities organizations: 1) general administration and management; 2) operations and maintenance; 3) energy and utilities; and 4) facilities planning, design, and construction. The report defines goals in each area and suggests strategies for achieving them.

The Thought Leaders Series is a program of APPA's Center for Facilities Research (CFaR) and was developed to conduct dedicated discussions on the future of higher education and the impact of that future on educational facilities. Past reports have focused on such topics as technology, space management and utilization, and the high cost of higher education.

2016
APPA THOUGHT LEADERS SERIES

REMAKING THE FACILITIES
ORGANIZATION

Have insights to share on topics related to **Remaking the Facilities Organization**? We invite you to write an article or conduct research on such topics. [See the full list of topics here](#). Contact Steve Glazner at steve@appa.org for more information.



All Thought Leaders reports are free, thanks to the generosity of long-time sponsor [Jacobs](#), and may be downloaded from the [APPA Bookstore](#) or at www.appa.org/Research/CFaR/tls.cfm.

Share Your Knowledge, Enhance Your Standing by Writing for APPA's **Facilities Manager Magazine**

Your article could be a cover feature in 2017!



APPA members have a wealth of experience and knowledge about responding to the challenges of the educational facilities officer's role today. Enhance your position in the profession and help your colleagues by writing about your approaches to those challenges in an article for APPA's *Facilities Manager* magazine. Editor Steve Glazner is soliciting articles for the 2017 issues and looks forward to receiving your ideas, abstracts, or outlines for consideration. He can be reached at steve@appa.org.

Major themes for 2017 are:

- January/February, *Space Management and Utilization*
- March/April, *Campus Sustainability and Energy Profiles*
- May/June, *Creating a Culture of Exceptional Service* (including Building a New Facilities Team and Student Engagement in Facilities Management)
- July/August, *Innovative Change*
- September/October, *Outsourcing and Shared Services*
- November/December, *Building Design and Construction Standards*

Product-Process-People Provides Practical Guidance on High-Performance Management



William A. Daigneau's *Product-Process-People: The Principles of High-Performance Management*, recently published by APPA, provides ways to be a more effective manager. David Bachrach, who recruited Daigneau from the University of Rochester to the University of Texas MD Anderson Cancer Center in Houston, calls the author "without a doubt among the best of the best" managers and leaders in the field.

To learn more or to order *Product-Process-People*, visit the [APPA Bookstore](#).

Have a Voice in APPA/NACUBO Key Facilities Metric Survey Results for 2014–15

New Survey Open for Your Input

Make sure your institution is part of the picture of facilities management statistics: The 2015–16 APPA/NACUBO Key Facilities Metric survey is open for your input through **December 12, 2016**.

To participate, go to www.appa.org/nacubosurvey16 /. Some data can be considered broadly for benchmarking purposes, but APPA members are urged to reflect upon their own numbers and evaluate for improvement every year.

CARBON FOOTPRINT MEDIAN IN METRIC TON CO₂ PER FTE STUDENT ENROLL



The 2014–15 APPA/NACUBO Key Facilities Metric survey presents input from 279 colleges and universities of all types and regions – an increase of 16 percent in respondents from the first year of the survey. Let's move that percentage up for the new year!

The survey provides information about basic facilities data to improve strategic planning, such as BTU, electrical and water consumption, waste output, and carbon footprint, that is critical for leadership to know. Results reflect these five key (and simple) elements that readily come from vendor or utility bills.

For more information, [visit here](#) or contact [Sally Grans Korsh](#) at NACUBO or [Steve Glazner](#) at APPA. Sally and Steve will make a short presentation on the survey and other collaborations at next week's AASHE conference in Baltimore.

The APPA/NACUBO Key Facilities Metrics survey is supported by



INDUSTRY NEWS

Institute Issues Concerns about “Financialization” of Higher Education

“Huge cuts in funding for public schools, skyrocketing costs of attendance at both private and public schools, and increases in student debt burdens” are creating a crisis in what the Roosevelt Institute calls the “financialization of higher education.”

Consequences include “increases in overall borrowing by colleges and universities, increases in the cost of interest payments on debt on a per-student basis, and a concentration of endowment assets at a small group of the wealthiest institutions,” with students affected the most.

For the report on *The Financialization of Higher Education – What Swaps Cost Our Schools and Students*, go to <http://rooseveltinstitute.org/financialization-higher-education/>.



EPA Takes WIFIA Information on the Road



The Environmental Protection Agency (EPA) is taking its first steps in implementing the Water Infrastructure Finance and Innovation Act (WIFIA) by scheduling information sessions around the country. The WIFIA program will provide loans for up to 49 percent of eligible costs for projects of at least \$20 million for large communities and \$5 million for small communities (population of 25,000 or less).

Sessions cover the anticipated schedule and program basics – status, eligibility and statutory requirements; application and selection process; creditworthiness assessment; and how WIFIA can be used and its potential cost savings. For the schedule and to register, go to <http://www.dbia.org/education/Pages/Schedule-at-a-Glance.aspx> .

2017 Summit to Focus on Solving Energy Intensity in Buildings

The national Better Buildings Summit of the U.S. Department of Energy, May 15–17, 2017, in Washington, DC, will showcase solutions for cutting energy intensity in their buildings portfolio-wide by 20 percent over the next 10 years.

More than 900 participants from the commercial, industrial, public, multifamily, residential, and data center sectors are expected to participate in the event and share how they use energy efficiency technologies, business practices,



and partnerships to save money on utility bills, create new jobs, and improve competitiveness. For details, go to <https://betterbuildingsinitiative.energy.gov/summit> .

More than 300 presentations on 100 topics from the 2016 summit are at https://betterbuildingssolutioncenter.energy.gov/search?f%5b0%5d=field_content_type%253A1239

Campus Fire Forum 2016 Coming Up in November

It's something you hope never happens but you must be prepared for: a fire in a building on your campus. The Center for Fire Safety's 2016 Campus Fire Forum, November 1 –4 in Mesa, Arizona, can help.

CEUs toward ICC recertification will be available for many classes. Registration details are at <http://www.campusfiresafety.org/TrainingActivities/CampusFireForum/CampusFireForum2016.aspx>

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APPA promotes leadership in educational facilities through a variety of forums that address trends, issues, and best practices in educational facilities management. We are the association of choice for more than 5,200 educational facilities management professionals throughout the United States and abroad.

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