



Inside APPA

LEADERSHIP IN EDUCATIONAL FACILITIES

August 12, 2015

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APPA Events

Add Your Own Events!

APPA's Online Calendar of Events

Focus on Educational Facilities

Sep 13-17, 2015

APPA U - Institute for Facilities Management and Leadership Academy

Scottsdale, AZ

Sep 18, 2015

APPA Drive-In Workshop

Melbourne, FL (Florida Inst of Tech)

Oct 19-22, 2015

ACUHO-I/APPA Housing Facilities Conference

St. Petersburg Beach, FL

Dec 6-9, 2015

Women's Leadership Institute

Amelia Island, FL

Jan 17-21, 2016

APPA U - Institute for Facilities Management and Leadership Academy

New Orleans, LA

Apr 4-5, 2016

Smart & Sustainable Campuses Conference

Baltimore, MD

Sep 11-15, 2016

APPA U - Institute for Facilities Management

Welcome to *Inside APPA*, your biweekly electronic news source for regional and international APPA events, programs, publications, and industry information.

Questions? Comments? News?
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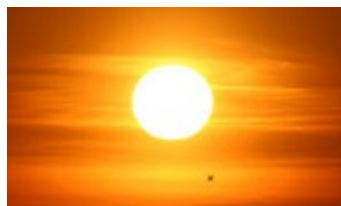
Business Partner Whitepaper Series (Miracle Method Surface Refinishing)

Industry News

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We're here to help you understand your options and make the right software decision for your educational facility. Visit the Autodesk [educational facilities resource center](#) where you can access our in-depth FAQ as well as find contact information to speak directly with an Autodesk specialist.



Today's *Inside APPA* is the last before our August break. The next issue will be delivered on September 9. Here's to the successful launch of your new semester!

APPA Region & Chapter Events

Sep 1-4, 2015
**APPA's Supervisor's
Toolkit (spons. by
CAPPA)**

Fayetteville, AR (Univ
of Arkansas)

Sep 8-11, 2015
**RMA 2015 Annual
Conference**

Big Sky, MT

Sep 19-23, 2015
**MAPPA 2015 Annual
Conference**

Milwaukee, WI

Sep 20-23, 2015
**APPA's Supervisor's
Toolkit (spons. by
MAPPA)**

Milwaukee, WI
(MAPPA 2015)

Sep 21-24, 2015
**APPA's Supervisor's
Toolkit (spons. by
PCAPPA)**

San Mateo, CA
(College of San Mateo)

Sep 21-25, 2015
**APPA's Supervisor's
Toolkit (spons. by
SRAPPA)**

Starkville, MS
(Mississippi State Univ)

Oct 4-7, 2015
**ERAPPA 2015 Annual
Conference**

Providence, RI

Oct 9-15, 2015
**PCAPPA 2015 Annual
Conference**

Portland, OR

Oct 10-13, 2015
**APPA's Supervisor's
Toolkit (spons. by
PCAPPA)**

Portland, OR

Oct 10-13, 2015
**SRAPPA 2015 Annual
Conference**

HEADLINE NEWS

Join APPA in Welcoming the New Board of Directors

*Newest APPA Fellow and Leadership & Ethics Award Also Recognized at
APPA 2015 Conference*

APPA 2015, the APPA Annual Meeting & Exposition, held last week in Chicago was home to numerous events including the official installation of the new APPA Board, the recognition of the newest APPA Fellow, and presentation of the APPA Leadership & Ethics Award.

Meet the New APPA Board

The new APPA Board was installed at APPA 2015. Learn more about each member [here](#).



Glenn Smith Installed as Newest APPA Fellow

Past APPA President **Glenn Smith**, director of facilities at Bryn Mawr College (second from right), was honored during the APPA 2015 banquet as the newest APPA Fellow. Past Fellow recipients Jack Colby, Doug Christensen, Ed Rice, and Bill Elvey assisted with the official ceremony.



Ron Flinn Honored with Leadership & Ethics Award

Past APPA President **Ron Flinn**, recently retired after 58 years of service to Michigan State University, was presented with the second Distinguished Leadership & Ethics Award last week.

Baton Rouge, LA

Oct 11-14, 2015
CAPPA 2015 Annual Conference
Manhattan, KS

Oct 19-23, 2015
APPA's Supervisor's Toolkit (spons. by SRAPPA)
Norfolk, VA (Old Dominion Univ)

Nov 6-7, 2015
AAPPA Fall Training Conference
Halifax, NS

Other Events

Sep 20-23, 2015
Big Ten & Friends Mechanical & Energy Conference
College Park, MD

Oct 21-24, 2015
PGMS 2015 School of Grounds Management & GIE Expo
Louisville, KY

Oct 25-28, 2015
AASHE 2015 Conference & Expo
Minneapolis, MN



APPA NEWS

Powerful Plenary: Be Facilities Ready

APPA's general session opened the conference with a heartfelt and sobering session where three survivors of "active shooter" incidents shared their personal stories:

- **Kristina Anderson**, survivor of the Virginia Tech shooting, and founder of the Koshka Foundation for Safe Schools;
- **Natalie Hammond**, former lead teacher at Sandy Hook Elementary School; and
- **Frank DeAngelis**, retired principal of Columbine High School.

In addition to sharing their personal experiences, all three panelists discussed efforts that facilities managers should take to ensure the facilities are as secure as possible and that they are actively engaged with public safety officials. The session encouraged the audience to empower their front-line workers to fully own a space and be proactive to things that seem out of the norm. Participants were charged to go back to their campuses and ensure that all lines of communication are open and partnerships are developed with security and first responders. This includes making building schematics available. Now more than ever, everyone – students, faculty, custodial



staff – must be vigilantly aware of their environment. View the full video from the session, [The Triumph Over Active Shootings: Be Facilities Ready](#). Special thanks to **Keith Woodward**, Quinnipiac University, for developing and moderating this event, and to **Siemens** for their continuing support.



A Great Opportunity Close to Home: Don't Miss Your APPA Regional Meeting!

For the past 60+ years, APPA's regions have played a key role in the provision

of APPA's networking opportunities and training services to member institutions. Many of the regions got their start as a way for physical plant managers to meet with colleagues from neighboring institutions, especially if they were unable to travel to a national meeting. Continuing this tradition, APPA's regions provide the venue to deliver several of APPA's member services, including training and networking opportunities. Make sure to attend your regional meeting this fall!

Region

ERAPPA - Eastern Region
 SRAPPA - Southeastern Region
 MAPPA - Midwest Region
 CAPPa - Central Region
 RMA - Rocky Mountain Region
 PCAPPA - Pacific Coast Region

2015 Regional Meeting

October 4-7, Providence, RI
October 10-13, Baton Rouge, LA
September 23-25, Milwaukee, WI
October 11-14, Manhattan, KS
September 8-11, Big Sky, MT
October 9-15, Portland, OR

PROFESSIONAL DEVELOPMENT AND CREDENTIALING



Only One Month to Register: Space Is Limited

APPA U: Two Dynamic Training Opportunities Brought Together for Your Convenience—and Success!

September 13 - 17, 2015
 Scottsdale, Arizona
 JW Marriott Camelback Inn
 Scottsdale, Arizona

Register today to take part in [APPA U](#), which combines the offerings of the [Institute for Facilities Management](#) and the [Leadership Academy](#) in one venue. APPA U brings together two of the profession's leading management training programs in a single location. The goal is to make it easy for you to access training to advance your career! Learn more. [Register](#) for this doubleheader training event while spaces last!

Don't Miss the Upcoming Supervisor's Toolkit Offerings Hosted by SRAPPA, MAPPA, CAPPa, and PCAPPA

APPA's Supervisor's Toolkit training is a structured, open-ended, and pragmatic approach to developing supervisors especially designed for the educational facilities professional. It is not so much a training program as it is a development process designed to help supervisors realize both personal and professional growth. The program is designed for a full week of training. It will help you respond to the demands of intense competition, advancing technology, and changing values—the forces that are transforming your role as a supervisor. Choose the most convenient offering and register today!

Supervisor's Toolkit

Nuts and Bolts of Facilities Supervision

Region	Location and Details	Dates	Register by
CAPPa	University of Arkansas	Sep 1-4	Aug 25
MAPPA	MAPPA 2015 - Milwaukee, WI	Sep 20-23	Sep 13
PCAPPA	College of San Mateo (CA)	Sep 21-24	Sep 14
SRAPPA	Mississippi State University	Sep 21-25	Sep 14
PCAPPA	PCAPPA 2015 - Portland, OR	Oct 10-13	Oct 7
SRAPPA	Old Dominion University (VA)	Oct 19-23	Oct 9

Look Ahead. Plan to Attend APPA 2016!

Mark your calendar now so that you will have an essential career development activity already worked into your 2016 schedule. The APPA 2016 Annual Meeting and Exposition will take place next July 12-14 in downtown Nashville, Tennessee, co-located with the SRAPPA 2016 Regional Meeting. We look forward to seeing you there.



New in 2015! Online Prep Course and Exam to Obtain Your APPA Professional Credentialing Certification!

A convenient way to fast-track your career success.



The APPA credential prep course and exams are offered exclusively online. This enables self-paced study and eliminates the need for travel budgets and days away from the office.

The Prep Course

Here are some of the characteristics of this effective and convenient Prep Course:

- Covers all four core Body of Knowledge (BOK) areas
- Self-paced
- No travel costs
- Modular
- Flashcard course
- Practice exams
- Sample Q&A
- Knowledge checks

Testing Platform

The platform provides an exciting array of online testing options to suit test-takers' needs:

- At a local Kryterion testing center staffed with professional proctors; or
- On campus or at home, utilizing a webcam-enabled online proctor arranged by Kryterion.

Optional Review Sessions

Customized Interactive Review (CIR) sessions are available online or in person to exam candidates who have completed the online prep course. The instructor will have access to all practice exam results to customize/tailor the venue and spend more time productively and efficiently, maximizing the content areas that need to be addressed before taking the exams.

Learn more about this exciting new option [here](#), and register to prep for your CEFP credential today! Questions? Contact Christina Hills at christina@appa.org or call 703-542-3844.



APPA INFORMATION & RESEARCH



Harris and Morris Receive 2016 CFaR Research Awards

Congratulations to **Wallace Harris**, University of North Florida, and **John Morris**, Northern Arizona University, who were presented with APPA's CFaR Research Award last week in Chicago for their completion of their respective research projects. Each presented his findings at the APPA 2015 conference. Learn more about the [CFaR](#).

APPA Bookstore Summer Sale Delivers 10% Discounts Through August!

Summer is the time to stock up on all the publications and resources available from the [APPA Book store](#) throughout August. Save 10% on every order! More than 200 resources to choose from. Simply use the **coupon code 7815** during checkout, and your entire order (before shipping) will be discounted 10%. Visit www.appa.org/bookstore and start saving today!

Fine print:

- * The 10% discount applies to your entire order before shipping costs are applied; all items in the APPA Bookstore are eligible for the 10% discount
- * The Bookstore Summer Sale runs through August 31, 2015
- * You may use the **coupon code 7815** as many times, and on as many orders, as you wish during the sale period
- * There will be *no retroactive discounts given*; you must use your coupon code at the point of making your purchase



Many more titles available!

Facilities Performance Indicators (FPI) Survey is Now Open!

Where do you stand when it comes to understanding how well your facilities perform? To find out, start collecting your data for APPA's [2014-2015 APPA's Facilities Performance Indicators \(FPI\) survey](#). The FPI survey helps you:

- Create a balanced performance scorecard based on critical data findings
- Compare and contrast your facilities operations with other institutions
- Successfully address capital asset realities

- Make the business case for your facilities needs
- Align facilities planning with your institution's mission and vision



The 2013-14 FPI is now open and ready to take your data. The deadline is December 15, but now is the time to start collecting the information you need. Start early to get the best picture of how your facility is performing. Learn more and register for the survey at

<http://www.appa.org/research/FPI/index.cfm> . For assistance, contact Christina Hills at christina@appa.org .

BUSINESS PARTNER WHITEPAPER SERIES

Updating Ugly Tile and Stopping Leaks Without Replacement

Prepared by Miracle Method Surface Refinishing

APPA's occasional series of Business Partner whitepapers continues with this report on an effective solution for leaking shower pans and ugly tile — a common problem brought up at a [Miracle Method Surface Refinishing](#) booth at both the international and region APPA conferences: [Read the whitepaper](#) .

We urge all APPA BP member firms to consider submitting a whitepaper for a future issue of *Inside APPA*. The series includes case studies, research results, and product development information. There is no cost for this member service; we just want your helpful information. To see past whitepapers in the series, visit www.appa.org/publications/whitepapers.cfm. For more information, contact [Steve Glazner](#) at APPA.

INDUSTRY NEWS



Big Ten & Friends Mechanical & Energy Conference

September 20 - 23, 2015

The University of Maryland will host the 2015 Big 10 & Friends Mechanical & Energy Conference, September 20 - 23, 2015 at the College Park Marriott Hotel & Conference Center. The event brings together facility owners, operators, engineers, and professionals in higher education and business partners to network, listen to, and take back information to continually improve the sustainability and efficiency of campus and university infrastructure. Mechanical infrastructure and operation directly impact facilities' energy and carbon footprint. This year's conference hopes to blend industry developments and practices to improve energy consumption, ultimately and potentially reducing carbon footprint while meeting ever-increasing demands for resiliency, reliability, comfort, and indoor air quality. [Learn more.](#)

Join Us in Congratulating America's Greenest Colleges and Universities

The Association for the Advancement of Sustainability in Higher Education (AASHE) recognizes colleges and universities that have achieved the greatest level of success with green initiatives on campus and within in their surrounding

communities. AASHE gauges these efforts using the Sustainability Tracking, Assessment & Rating System (STARS), a voluntary system that allows different colleges and universities to report trends and track their sustainability efforts. This list from BestColleges.com names the 50 U.S. colleges and universities that have earned the highest STARS ratings, thereby distinguishing themselves as the nation's greenest schools. Using these criteria, Colorado State University was listed as the greenest higher-learning institution in the United States. Green Mountain College in Vermont placed second, and Colby College in Maine was third. View the full list [here](#).



Research Reveals Universities Not Yet as International as They Think

Universities' internationalization rankings have limited significance, according to new research from the University of Warwick in the United Kingdom, which notes that the way internationalization is measured only takes into account the quantity of foreign students at each institution and not the extent to which they network with their counterparts from the UK. Thus, there is a strong emphasis on structural aspects of internationalization and less on social ones. The study found that the higher the proportion of international students on campus, the less satisfied students of all nationalities rated their university experiences. It reveals that current internationalization benchmarking is only capturing a certain aspect of internationalization and, therefore, call for an agenda for social integration. The researchers explained: organizations, such as higher education institutions, which aim to internationalize are required to do so on multiple levels and in different stages over time. This does not only include the development of an internationalization strategy and physically bringing students and staff together from different ends of the world, but requires a social integration agenda to fully grow into a socially viable organization. Access the report, [*How "internationalised" is your university? From structural indicators to an agenda for interaction.*](#)



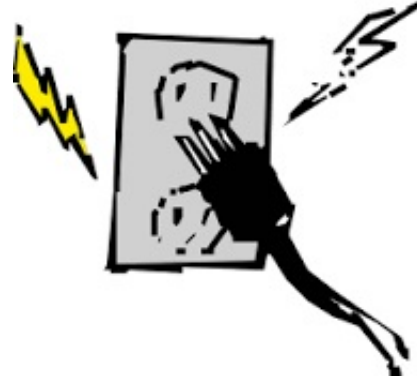
Avoid Counterfeit Electrical Products with Summer Safety Checklist

A major power management company has announced a summer safety checklist for educational institutions, aimed at helping electrical professionals maintain a safe environment by avoiding counterfeit electrical products. The checklist provides guidelines for educational facility professionals, including what to look for and what actions to take to protect the property, students, and staff from the serious health and safety risks counterfeit electrical products pose during the school year. According to a report from the United States Fire Administration (USFA), an estimated 25 percent of all non-confined school building fires occur because of an electrical malfunction. Key points from the checklist:

- **Examine your products:** When purchasing an electronic product, check for certification marks from organizations that certify the quality and performance of electrical products.
- **Buy authentic:** When buying new equipment for an educational facility, the best way to avoid purchasing a counterfeit product is to buy directly from the manufacturer or an authorized distributor.
- **Avoid "bargains":** Avoid prices that are substantially lower than the manufacturer's price.
- **Evaluate the condition of your products:** Evaluate the condition of any new product and its packaging immediately upon delivery. Any product that appears to have been tampered with, is missing information, or is noticeably poorly made should raise a red flag.
- **Report your counterfeits:** If you have questions about the authenticity of

your product, reach out to the manufacturer with your concerns.

[Learn more](#) .



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APPA promotes leadership in educational facilities through a variety of forums that address trends, issues, and best practices in educational facilities management. We are the association of choice for more than 5,200 educational facilities management professionals throughout the United States and abroad.

APPA: Leadership in Educational Facilities
1643 Prince Street • Alexandria, VA 22314
Ph: 703.684.1446 • Fax: 703.549.2772 • Web: www.appa.org

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