



Inside APPA

LEADERSHIP IN EDUCATIONAL FACILITIES

January 22, 2014
Vol. 14, No. 2

APPA Events

Feb 2-6, 2014
[APPA U: Institute for Facilities Management](#)
Dallas, TX

Feb 7, 2014
[Credentialing Prep Course \(CEFP & EFP\)](#)
Dallas, TX

Feb 7 & 8, 2014
[Credentialing Exam\(CEFP & EFP\)](#)
Dallas, TX

Feb 21, 2014
[Credentialing Prep Course \(CEFP & EFP\)](#)
State College, PA
(Penn State)

Feb 21 & 22, 2014
[Credentialing Exam\(CEFP & EFP\)](#)
State College, PA
(Penn State)

Mar 1, 2014
[Credentialing Prep Course \(CEFP & EFP\)](#)
San Antonio, TX

Mar 1, 2014
[Credentialing Exam \(CEFP & EFP\)](#)
San Antonio, TX

Mar 3-4, 2014
[9th Annual Smart & Sustainable Campuses Conference](#)
Baltimore, MD

Welcome to *Inside APPA*, your biweekly electronic news source for regional and international APPA events, programs, publications, and industry information.

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HEADLINE NEWS

2014 APPA Awards Submissions Due by January 31
Help a colleague, a peer, or yourself get deserved recognition-- and do so by the end of next week!

Just a little more than a week remains for you to submit your nominations and applications for APPA's 2014 individual and institutional awards. These are the Award for Excellence, Sustainability Award, Effective and Innovative Practices Award, APPA Fellow, Meritorious Service Award, and Pacesetter Award. The deadline for consideration for the 2014 awards is **January 31, 2014**. Awards nominations submitted after that date will be held and considered in the 2015 cycle. Visit

Mar 4, 2014
**APPA Facilities Drive-
In Workshop**
Charleston, SC
(Medical University of
South Carolina)

Apr 12, 2014
**Credentialing Prep
Course (CEFP & EFP)**
El Paso, TX

Apr 12 & 13, 2014
**Credentialing Exam
(CEFP & EFP)**
El Paso, TX

Jul 21-23, 2014
**APPA 2014:
Centennial
Celebration & Annual
Conference**
San Diego, CA

Sep 7-11, 2014
**APPA U: Institute for
Facilities Management**
Orlando, FL

Sep 7-11, 2014
**APPA U: Leadership
Academy**
Orlando, FL

APPA Region & Chapter Events

Jan 27-30, 2014
**APPA's Supervisor's
Toolkit (spons. by
RMA)**
Flagstaff, AZ (Northern
Arizona University)

Jan 31, 2014
**Application Deadline
for APPA's 2014
Awards**
Award for Excellence;
Sustainability; Effective
& Innovative Practices;
APPA Fellow;
Meritorious Service;
Pacesetter

Feb 3-6, 2014
**APPA's Supervisor's
Toolkit (spons. by
RMA)**

www.appa.org/membershipawards/index.cfm to get award details and submit award nominations.



APPA NEWS

APPA Board Meets This Weekend

The APPA Board of Directors, chaired by President Glenn Smith of Bryn Mawr College, will meet at the APPA offices in Alexandria, VA this Friday and Saturday, Jan. 24-25. This mid-winter meeting is one of two times when the entire Board meets to discuss association business; the other full meeting occurs during the APPA annual conference. The Board will finalize the FY 2014-15 budget, discuss any potential Bylaws changes, and select the candidates for the 2014 officer elections. For more information about the APPA Board and the current strategic plan, visit <http://www.appa.org/board/board.cfm>.

APPA U

The Next Generation in Professional Development Training + Networking = Career Success

February 2-6, 2014
Dallas, Texas

REGISTER TODAY!

APPA University combines the Institute for Facilities Management and Leadership Academy in a single venue. At this upcoming training double header you will hear from facilities experts in the fields of leadership, management, safety, energy, construction & master planning, sustainability, and many more areas essential to your organization's success. APPA is now accepting registrants for the next APPA U to be held February 2-6, 2014 in Dallas, Texas. Take a look at the opportunities this training offers:



Institute for Facilities Management

Offering programmatic content in General Administration, Operations & Maintenance, Energy & Utilities, Planning, Design & Construction, as well as Advanced Planning. Participation in



Leadership Academy

Delivering the resources necessary for the next generation of campus leaders, the Leadership Academy offers content exposing one to individual effectiveness skills, interpersonal effectiveness skills,

Las Cruces, NM (New Mexico State University)

Feb 3-7, 2014
[APPA's Supervisor's Toolkit \(spons. by SRAPPA\)](#)

Clarksville, TN (Austin Peay State University)

Feb 17-21, 2014
[APPA's Supervisor's Toolkit \(spons. by SRAPPA\)](#)

Greenville, NC (East Carolina University)

Feb 25-Mar 1, 2014
[CAPP 2014 Technology & Leadership Conference](#)

San Antonio, TX

Mar 6-7, 2014
[NCAPPA Chapter Conference](#)

Buies Creek, NC (Campbell U)

Mar 10-14, 2014
[APPA's Supervisor's Toolkit \(spons. by SRAPPA\)](#)

Norfolk, VA (Norfolk State University)

Mar 12, 2014
[VAPPA Chapter Conference](#)

Charlottesville, VA (U of Virginia)

Mar 17-21, 2014
[APPA's Supervisor's Toolkit \(spons. by SRAPPA\)](#)

Charlotte, NC (UNC Charlotte)

Mar 24-27, 2014
[APPA's Supervisor's Toolkit \(spons. by RMA\)](#)

Bozeman, MT (Montana State University)

Mar 31-Apr 4, 2014
[APPA's Supervisor's Toolkit \(spons. by](#)

the Institute program will earn participants 3 CEUs (equivalent to 32 Professional Development Hours (PDHs) or 32 Learning Units (LUs)). Additionally, attendees are exposed to the body of knowledge which is used for preparation to sit for APPA's Credentialing Program and garner either the Educational Facilities Professional (EFP) or Certified Educational Facilities Professional (CEFP) credential. Join your colleagues for a technically rich program designed for facilities professionals.

managerial effectiveness skills, and organizational effectiveness skills. Participation in the Leadership Academy program earns participants 3 CEUs (equivalent to 32 Professional Development Hours (PDHs) or 32 Learning Units (LUs)). [Register today](#) for the program that is designed to help you continue down your professional continuum of success!



Facilities Focus at the Smart & Sustainable Conference

If you have not yet registered for the 2014 **Smart and Sustainable Campuses Conference**, now is the time to do so. More than two dozen sessions have a specific focus on facilities topics ranging from doing energy audits, landscape mapping, campus landscape master planning, tailgate recycling, stormwater management, and much more. Also included are case studies from campuses large and small, including Cornell University, Philadelphia University, University of Maryland, George Mason University, University of Minnesota Morris, University of Texas Austin, Central New Mexico Community College, and others. Read the [facilities mini-program](#) for more information.

The conference takes place March 3-4 at the Hyatt Regency Baltimore-Inner Harbor in Baltimore, MD. To learn more about the conference and to register, visit <http://sustainability.umd.edu/content/community/SSCC.php>. We look forward to seeing you in Charm City.

PROFESSIONAL DEVELOPMENT AND CREDENTIALING



Don't Miss the 2014 CAPP 2014 Technology and Leadership Conference

February 25 - March 1
San Antonio, Texas

The CAPP 2014 Technology and Leadership Conference is a unique, mid-winter educational opportunity open to facilities management professionals and business partners. This year's conference features unbeatable educational sessions on February 27 and 28 covering facility operations, energy, sustainability, project management, custodial techniques, and general administration. In addition, CAPP 2014 is pleased to bring you APPA's Academy on Campus (Leadership Academy) Track I-Individual Effectiveness Skills program February 25 through 28, along with APPA's Credentialing Prep

SRAPPA)

Lorman, MS (Alcorn State University)

Apr 2-4, 2014

Arkansas APPA (AAFA) 2014 Spring Meeting

Fayetteville, AR (University of Arkansas)

Apr 4, 2014

Oklahoma APPA (OACUPPA) Spring Meeting

Oklahoma City, OK (Oklahoma City Community College)

Apr 12-15, 2014

Texas APPA (TAPPA) 2014 Educational Conference and Business Partner Fair

El Paso, TX (El Paso Community College)

Apr 21-25, 2014

APPAs Supervisor's Toolkit (spons. by SRAPPA)

Baton Rouge, LA (Louisiana State University)

Apr Date TBD, 2014

APPAs Supervisor's Toolkit (spons. by RMA)

Rexburg, ID (Brigham Young University Idaho)

Sep 16-20, 2014

MAPPA 2014 Conference

West Lafayette, IN

Sep 21-24, 2014

ERAPPA 2014 Conference

Atlantic City, NJ

Sep 21-24, 2014

CAPPA 2014 Conference

El Paso, TX

Sep 22-24, 2014

RMA 2014 Conference

Santa Fe, NM

Course and Exam on March 1. The conference provides an opportunity to interact with other facilities professionals in a relaxed setting and is open to all APPA regions at the same low price. [Learn more](#) . [Register today](#) !

SRAPPA and RMA Host Multiple Offerings of the Supervisor's Toolkit

The Southeastern and Rocky Mountain regions of APPA become hubs of FM training as each hosts several complete sessions (with more in the planning stages) of the Supervisor's Toolkit program. APPA's Supervisor's Toolkit is a structured, open-ended, and pragmatic approach to developing supervisors especially designed for the educational facilities professional. It is not so much a training program as it is a development process, designed to help supervisors realize both personal and professional growth. The program is designed for a full week of training. It will help you respond to the demands of intense competition, advancing technology, and changing values--the forces that are transforming the role of the supervisor.

Supervisor's Toolkit

Nuts and Bolts of Facilities Supervision

SRAPPA Toolkit programs will be hosted at Elon University; Austin Peay State University; East Carolina University; UNC Charlotte; Alcorn State University; and Louisiana State University.

RMA Toolkit programs are scheduled for Northern Arizona University; Montana State University Bozeman; New Mexico State University; and Brigham Young University Idaho.

For a full listing of dates and other Toolkit information, visit www.appa.org/training/toolkit/index.cfm.



Get Your Career on Track for Success—Become APPA Certified!

Register and receive a discount of \$200 off your exam fee!

Upcoming Credentialing Prep Courses and Exams:

Friday & Saturday, February 7 & 8, 2014 - Dallas, TX

Friday & Saturday, February 21 & 22, 2014 - State College, PA

Saturday, March 1, 2014 - San Antonio, TX

Saturday & Sunday, April 12 & 13, 2014 - El Paso, TX

Managing a campus is like managing a small city. It takes vision coupled with a comprehensive understanding of structures and their environments. Gaining an APPA certificate shows that you get it: you are familiar with standards and best practices, have the ability to perform research-backed stewardship, and know the principles that contribute to creative and sound decision making.

Learn more about what APPA's [Educational Facilities Professional \(EFP\)](#) credential and the [Certified Educational Facilities Professional \(CEFP\)](#)

designation can do for your career. Register for an upcoming prep course and exam [today](#) !

A PPA INFORMATION & RESEARCH

Oct 4-7, 2014
[SRAPPA 2014
Conference](#)
Huntington, WV

Oct 4-8, 2014
[PCAPPA 2014
Conference](#)
British Columbia,
Canada

Other Events

Feb 9-11, 2014
[2014 Grainger
\(Industrial Products\)
Show—Maximize the
Benefits of E&I's
Grainger Contract!](#)
Orlando, FL

Feb 18-21, 2014
[IDEA's 27th Annual
Campus Energy
Conference](#)
Atlanta, GA

Mar 18-20, 2014
[Cleaning Management
Institute's Train the
Trainer Event for
Custodial Technicians](#)
Atlanta, GA

Apr 7-8, 2014
[ASHRAE High
Performance
Buildings Conference](#)
San Francisco, CA

Apr 23-24, 2014
[2014 International
Emerging Technology
Symposium](#)
Arlington, VA

May 13-15, 2014
[Cleaning Management
Institute's Train the
Trainer Event for
Custodial Technicians](#)
Albany, NY

Jun 24-26, 2014
[Cleaning Management
Institute's Train the
Trainer Event for
Custodial Technicians](#)
Columbus, OH (Ohio)

APPA's Body of Knowledge Continues to be Updated and Improved

BOK

Body of Knowledge

The 60+ chapters in APPA's Body of Knowledge (BOK) are available in a searchable, online digital database, and all have been undergoing revisions and updates by the BOK content coordinators and authors. If you haven't visited the BOK lately, you're missing out on an important foundational resource for your campus facilities work.

Everyone at an APPA member institution has access to this powerful tool. You get instant access to the BOK, with its best practices, recommendations, resources, and professional guidance to aid you in supporting the mission and vision of your educational institution. Your continued membership in APPA assures that you'll always have access to the BOK.

The four core areas of content:

- General Administration and Management
- Operations and Maintenance
- Energy, Utilities, and Environmental Stewardship
- Planning, Design, and Construction

To access the BOK, login to myAPPA at www.appa.org/login.cfm , using your personal APPA userid number and password. For more information about the BOK and to see the current table of contents, visit www.appa.org/bok .

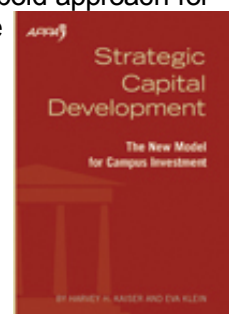
Strategic Capital Development: The New Model for Campus Investment

APPA's [*Strategic Capital Development: The New Model for Campus Investment*](#) by Harvey H. Kaiser and Eva Klein, presents a bold approach for planning capital investments from a strategic and long-range perspective. Drawing on the authors' extensive higher education experience, the book helps organizations improve capital planning and decision making. It defines the stewardship principles needed to create and sustain a physical plant that is responsive to institutional strategies and functions, is attractive to faculty and students, and optimizes resources.

Member price: \$70

Nonmember price: \$82

Order your copy at www.appa.org/bookstore/



INDUSTRY NEWS

Recently Published Survey Shows University Buildings Matter to Students

Over a third of students have rejected a university due to the quality of its buildings and lack of facilities. This is the finding of research led by the London School of Economics (LSE) Estates Division and the Higher Education Design Quality Forum (HEDQF). This work was sponsored by the

State University)

Aug 6-8, 2014

[Cleaning Management Institute's Train the Trainer Event for Custodial Technicians](#)
Seattle, WA

Oct 14-16, 2014

[Cleaning Management Institute's Train the Trainer Event for Custodial Technicians](#)
Philadelphia, PA

Association of University Directors of Estates (AUDE), the Osborne company, and LSE. Commissioned by HEDQF, the research asked 1,000 students from United Kingdom universities for their views on the quality of their university campus. It sheds new light on how students make decisions as they go through the application process:

- When asked what were the most important factors when deciding where to study, 76 percent ranked campus facilities as either "quite" or "very" important. This was the fourth most important factor after course, location, and reputation.
- Estate quality increases in importance once a student has chosen a university, with 86 percent of students saying that it is "quite" or "very" important in their first year of studies. However, the importance students attach to estates decreases to 79 percent for third-year students.
- The research also highlighted how factors such as demographics, region, and type of university attended have an impact on how students view the university buildings.
- When asked where they would invest money in their universities, the top three areas were: smaller class sizes, bursaries for poorer students, and new buildings and facilities. When their expenditure options were restricted to estates-only items, the repair and maintenance of existing buildings came out top with 77 percent. This suggests that new buildings should not be at the expense of the rest of the estate, and may even highlight the deficiencies of tired and outmoded facilities. [Access the rest of the findings.](#)

Train the Trainer Events for Custodial Technicians

Classroom and hands-on training, proven techniques, best practices, and independent third-party certification that meets the standards of the Worldwide Cleaning Industry Association

The Cleaning Management Institute's Train the Trainer course provides the tools and skills needed to develop a successful training program for your organization's custodial technicians.

Whether you're a superintendent or a facilities manager, this three-day program covers the core principles of cleaning and the best practices for supervising and implementing the training program. The course includes both a classroom and

hands-on learning environment promoting teamwork and networking to deliver real value during and after training. [Register today.](#)



University of Michigan's Michigan Memorial Phoenix Laboratory Phase 2 Renovation and Addition Completed

The University of Michigan's (UM's) Michigan Memorial Phoenix laboratory (MMPL) has undergone the second phase of a renovation along with the building of a LEED gold-certified addition to house the University of Michigan Energy Institute. The \$11.1 million renovation and addition were funded by a variety of sources, including UM's College of Engineering, university investment proceeds, and the Office of the Vice President for Research. The university's decision to renovate the three-level MMPL came about after the adjacent Ford Nuclear Reactor ceased operation a decade ago. It was the world's first reactor used for research into the beneficial potential for nuclear

energy. The new facility's solar sundial is pictured at right. [Learn more](#) .



Siemens Water Technologies Acquired by AEA Investors LP

AEA Investors LP has closed on an agreement to acquire the municipal, industrial, and services water and wastewater treatment operations and assets of Siemens Water Technologies LLC. The new company now will be Evoqua Water Technologies LLC. Under AEA, Evoqua will continue to offer municipal and industrial water and wastewater treatment equipment and services. [Learn more](#). Also visit www.evoqua.com.



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APPA promotes leadership in educational facilities through a variety of forums that address trends, issues, and best practices in educational facilities management. We are the association of choice for more than 5,200 educational facilities management professionals throughout the United States and abroad.

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