



Inside APPA

LEADERSHIP IN EDUCATIONAL FACILITIES

July 9, 2014
Vol. 14, No. 14

APPA Events

Jul 10, 2014
Credentialing Prep Course (CEFP & EFP)
Richmond, KY (Eastern Kentucky Univ.)

Jul 20, 2014
APPA Senior Facilities Officers (SFO) Summit
San Diego, CA

Jul 20, 2014
APPA Emerging Professionals (EP) Summit
San Diego, CA

Jul 21-23, 2014
APPA 2014: Centennial Celebration & Annual Conference
San Diego, CA

Jul 24, 2014
Credentialing Prep Course (CEFP & EFP)
San Diego, CA

Jul 30, 2014
APPA Facilities Drive-In Workshop (spons. by Antron)
Denver, CO (Univ. of Colorado Denver)

Aug 7, 2014
APPA Facilities Drive-In Workshop (spons. by J+J Flooring Group)
Austin, TX (Univ. of

Welcome to *Inside APPA*, your biweekly electronic news source for regional and international APPA events, programs, publications, and industry information.

Questions? Comments? News?
Contact [Steve Glazner](#), Editor
Visit APPA's [Virtual Membership Directory](#)
Read [Inside APPA archives](#)

CONNECT WITH US:



CONTENTS

- [Headline News](#)
- [APPA News](#)
- [Professional Development and Credentialing](#)
- [APPA Information & Research](#)
- [Industry News](#)

[Sponsored Advertisement by JLG]

FOR A CLEAN AND GREEN JOB SITE
COMPACT CRAWLER BOOM LIFTS
FEATURING LITHIUM-ION BATTERIES
LEARN MORE
JLG
reaching out.

[Sponsored Advertisement by xpedx]

Texas Austin)

Aug 12, 2014
Credentialing Prep Course (CEFP & EFP)
State College, PA

Sep 7-11, 2014
APPA U: Institute for Facilities Management
Orlando, FL

Sep 7-11, 2014
APPA U: Leadership Academy
Orlando, FL

Sep 12, 2014
Credentialing Prep Course (CEFP & EFP)
Orlando, FL

Sep 17, 2014
Credentialing Prep Course (CEFP & EFP)
West Lafayette, IN

Sep 22, 2014
Credentialing Prep Course (CEFP & EFP)
Santa Fe, NM

Sep 24, 2014
Credentialing Prep Course (CEFP & EFP)
Atlantic City, NJ

Oct 4, 2014
Credentialing Prep Course (CEFP & EFP)
Huntington, WV

Oct 9, 2014
Credentialing Prep Course (CEFP & EFP)
Vancouver, BC, Canada

Oct 9, 2014
APPA Facilities Drive-In Workshop (sponsored by Tremco Roofing & Building Maintenance)
Cleveland, OH (Cleveland State University)

Oct 11, 2014
Credentialing Prep Course (CEFP & EFP)
El Paso, TX



Reliable[®] brand
Putting health first in education—every application, every time.
Request your **FREE** catalog at **RBcatalog.com** ➤

You have the facility, we have the supplies! Reliable Brand—exclusively at **xpedx**.

Reliable[®] Brand offers comprehensive cleaning solutions for every area on campus—every application, every time. Designed to protect your most important assets—students, staff and visitors—Reliable Brand ensures both quality and value when selecting cleaning and personal hygiene products. The line also includes a selection of sustainable products. RBcatalog.com.

HEADLINE NEWS

The 2013-14 APPA Facilities Performance Survey Is Open—Start Collecting Your Data Today!

Where do you stand when it comes to understanding how well your facilities perform? APPA's Facilities Performance Indicators (FPI) survey can help you know. The FPI survey helps you:

- Create a balanced performance score card based on critical data findings
- Compare and contrast your facilities operations with other institutions
- Successfully address capital asset realities
- Make the business case for your facilities needs
- Align facilities planning with your institution's mission and vision



The 2013-14 FPI is now open and ready to take your data. The deadline is in early December, but now is the time to start collecting your data. With an early start you can more easily provide the best picture of how your facility is performing, its successes, and where there is room for innovation. Register today at <http://www.appa.org/research/FPI/index.cfm>. For assistance, contact Christina Hills at christina@appa.org.



Oct 27-30, 2014
ACUHO-I/APPA
Housing Facilities
Conference
Kansas City, MO

Oct 31, 2014
Credentialing Prep
Course (CEFP & EFP)
Kansas City, MO

APPA Region & Chapter Events

Sep 16-20, 2014
MAPPA 2014
Conference
West Lafayette, IN

Sep 21-24, 2014
ERAPPA 2014
Conference
Atlantic City, NJ

Sep 22-24, 2014
RMA 2014 Conference
Santa Fe, NM

Sep 22-26, 2014
APPA's Supervisor's
Toolkit (spons. by
SRAPPA)
Melbourne, FL (Florida
Institute of Technology)

Sep 29 - Oct 3, 2014
APPA's Supervisor's
Toolkit (spons. by
SRAPPA)
Baton Rouge, LA
(Louisiana State Univ.)

Oct 4-7, 2014
SRAPPA 2014
Conference
Huntington, WV

Oct 4-8, 2014
PCAPPA 2014
Conference
Vancouver, BC,
Canada

Oct 11-15, 2014
CAPPA 2014
Conference
El Paso, TX

Oct 13-17, 2014

The APPA 2014 Annual Conference, Exhibition, and Centennial Celebration Less Than Two Weeks Away

Register today!

What a better way to appreciate the importance of the work you're doing this summer on campus than by attending APPA 2014, APPA's annual conference, exhibition, and centennial celebration. This year's conference is not only the usual knowledge-fueled event it has always been, it is also a celebration of APPA's 100 years of service to educational facilities.

In addition to the festivities, the general sessions cover: [How the History of Higher Education in the United States Can Help Us Think About the Future](#), and your selection of the 55 [concurrent sessions](#) addressing how to break the deferred maintenance cycle, energy efficiency, green cleaning, zero-waste football, and more.

The conference will be held in San Diego July 21-23. [Register now](#) .

APPA NEWS

Darryl Boyce Named as an ASHRAE Vice President

Congratulations to Darryl Boyce who has been installed as a Vice President for ASHRAE. An active APPA member, Darryl is involved with the Ontario chapter of APPA; ESAT (APPA's Energy and Sustainability Assessment Tool); content coordinator for the Energy, Utilities, and Environmental Stewardship section of the Body of Knowledge (BOK); and is an at-large member of the Information and Research Committee. Darryl, as well as all of the new slate of new officers and directors for 2014-15 were installed the ASHRAE Annual Meeting held in Seattle June 28-July 2. Join APPA in welcoming the new of ASHRAE officers. View the full listing [here](#).

APPA Family Grows By One

We are pleased to announce that Suzanne Healy, APPA's director of professional development, became a proud new adoptive mother of Brenna on June 25. Suzanne's journey to motherhood took her to New Jersey where Brenna was born, and both mother and daughter are now getting to know each other in their home in Virginia.



PROFESSIONAL DEVELOPMENT AND CREDENTIALING

APPA U

Registration Now Open!

Plan to Attend APPA U in Florida in September

Register and Book Your Room Today

September 7 - 11, 2014

Orlando, Florida

APPA U combines the **Institute for Facilities Management and Leadership Academy** in a single venue. In this upcoming training double header you will hear from facilities experts in the fields of leadership, management, safety,

APPA's Supervisor's Toolkit (spons. by SRAPPA)

Atlanta, GA (Georgia Tech University)

Oct 20-24, 2014 APPA's Supervisor's Toolkit (spons. by SRAPPA)

Richmond, VA
(University of Richmond)

Nov 3-7, 2014 APPA's Supervisor's Toolkit (spons. by SRAPPA)

Knoxville, TN (Univ. of Tennessee)

Other Events

Jul 10, 2014 Renewable Energy Technology Applicability (part of the Security and Sustainability Forum webinar series)

1:15 p.m. EDT

Jul 10, 2014 CostLab Demo Webinar (online facility benchmarking, budgeting, and life-cycle cost planning tool)

2:00 p.m. EDT

Jul 15, 2014 CostLab Demo Webinar (online facility benchmarking, budgeting, and life-cycle cost planning tool)

12:00 p.m. EDT

Jul 24, 2014 The Effective Marriage of Renewable Energy and Energy Efficiency in an ESCO Contract (part of the Security and Sustainability Forum webinar series)

1:15 p.m. EDT

energy, construction & master planning, sustainability, and more areas essential to your organization's success. APPA is now accepting registrants for the upcoming September session at SeaWorld in Orlando, FL. [Register today!](#) The training offers:



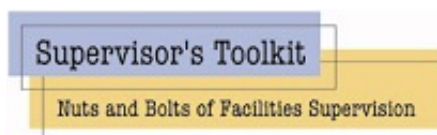
Institute for Facilities Management

Offering programmatic content in General Administration, Operations & Maintenance, Energy & Utilities, Planning, Design & Construction, as well as Advanced Planning. Participation in the Institute program will earn participants 3 CEUs (equivalent to 32 Professional Development Hours (PDHs) or 32 Learning Units (LUs)). Additionally, attendees are exposed to the body of knowledge which is used for preparation to sit for APPA's Credentialing Program and garner either the Educational Facilities Professional (EFP) or Certified Educational Facilities Professional (CEFP) credential. Join your colleagues for a technically rich program designed for facilities professionals.



Leadership Academy

Delivering the resources necessary for the next generation of campus leaders, the Leadership Academy offers content exposing one to individual effectiveness skills, interpersonal effectiveness skills, managerial effectiveness skills, and organizational effectiveness skills. Participation in the Leadership Academy program earns participants 3 CEUs (equivalent to 32 Professional Development Hours (PDHs) or 32 Learning Units (LUs)). Register today for the program that is designed to help you continue down your professional continuum of success!



Plan Supervisor's Toolkit Training into Your Schedule this Fall

The Southeast region turns into a hub of campus facilities management this fall as SRAPPA hosts several offerings of the Supervisor's Toolkit program. The Toolkit provides what you need to lead in a facilities workplace that is being transformed by intense competition, advancing technology, and the global economy. This structured, open-ended, and pragmatic programming is not solely an educational offering but is also a process designed to help supervisors realize both personal and professional growth. Upcoming offerings:

- September 22-26, 2014, Florida Institute of Technology, Melbourne, FL. [Register](#) by September 12.
- September 29 - October 3, 2014, Louisiana State University, Baton Rouge, LA. [Register](#) by September 22.
- October 20-24, 2014, University of Richmond, Richmond, VA. [Register](#) by October 10.
- November 3-7, 2014, University of Tennessee, Knoxville, TN. [Register](#) by October 27.

Aug 6-8, 2014
Cleaning Management Institute's Train the Trainer Event for Custodial Technicians
Seattle, WA

Aug 7, 2014
The Intersection of the Microgrid, Renewable Energy, and Storage (part of the Security and Sustainability Forum webinar series)
1:15 p.m. EDT

Aug 31-Sep 3, 2014
TEFMA Annual Conference (Tertiary Education Facilities Management Association)
Cairns, Queensland, Australia

Oct 13-17, 2014
HEFMA 2014 Annual Conference (Higher Education Facilities Management Association of Southern Africa)
Port Elizabeth, South Africa

Oct 14-16, 2014
Cleaning Management Institute's Train the Trainer Event for Custodial Technicians
Philadelphia, PA

Oct 22-25, 2014
PGMS School of Grounds Management & GIE+Expo
Louisville, KY

Oct 26-29, 2014
AASHE Annual Conference (Association for the Advancement of Sustainability in Higher Education)
Portland, OR

[Learn more.](#)



Get Your Career on Track for Success—Become APPA Certified!
Register and receive a discount of \$200 off your exam fee!

Upcoming Credentialing Prep Courses and Exams:

Thursday, July 10, 2014 - Richmond, KY
Thursday, July 24, 2014 - San Diego, CA
Tuesday, August 12, 2014 - State College, PA
Friday, September 12, 2014 - Orlando, FL
Wednesday, September 17, 2014 - West Lafayette, IN
Monday, September 22, 2014 - Santa Fe, NM
Wednesday, September 24, 2014 - Atlantic City, NJ
Saturday, October 4, 2014 - Huntington, WV
Thursday, October 9, 2014 - Vancouver, BC, Canada
Saturday, October 11, 2014 - El Paso, TX
Friday, October 31, 2014 - Kansas City, MO

Managing a campus is like managing a small city. It takes vision coupled with a comprehensive understanding of structures and their environments. Gaining an APPA certificate shows that you get it: you are familiar with standards and best practices, have the ability to perform research-backed stewardship, and know the principles that contribute to creative and sound decision making. Learn more about what APPA's [Educational Facilities Professional \(EFP\)](#) credential and the [Certified Educational Facilities Professional \(CEFP\)](#) designation can do for your career. Register for an upcoming prep course and exam [today](#) !

A PPA INFORMATION & RESEARCH

Operational Guidelines Trilogy: A Must-Have Resource for Your Grounds, Custodial, and Maintenance Information Needs



APPAs popular series, [Operational Guidelines for Educational Facilities](#), is available in three forms: a book trilogy; an easy-to-access (via Internet) e-book format, ready to read on your computer, tablet, or smartphone; and software packages, such as the Custodial Guidelines/CleanOpsStaff Package. APPAs updated popular Operational Guidelines trilogy of publications on Grounds, Custodial, and Maintenance incorporates leading-edge topics related to technology, service innovations, benchmarking, outsourcing, and sustainability

in three key areas critical to your facility's success. Order at the APPA Bookstore: www.appa.org/bookstore.

2012-13 APPA Facilities Performance Indicators Report Now Available

The 2012-2013 [Facilities Performance Indicators \(FPI\)](#) report is now available. Containing a wealth of data from a broad sampling of APPA member institutions, the report helps you:



- Make the business case for your facilities needs
- Successfully address capital asset realities
- Create a balanced performance score card based on critical data findings
- Compare and contrast your facilities operations with other institutions
- Align facilities planning with your institution's mission and vision

The FPI is free to APPA members who ALSO participated in the survey, and is also available for purchase. To access your 2012-13 FPI report, log in to your [myAPPA](#) account page. Under the myResearch heading click the link titled, "FPI Report Access."

APPA Member/Survey Participant Report: Free
APPA Member/Non-Survey Participant Report: \$500
APPA Non-member/Survey Participant Report: \$895
APPA Non-member/Non-survey Participant Report: \$1,000

The 2013-14 FPI Survey is NOW OPEN. Start collecting your data today!

INDUSTRY NEWS



Security and Sustainability Forum Webinar Series

The [Security and Sustainability Forum \(SSF\)](#) is a public interest organization that produces learning events about climate security, defined as the threats to society from a changing climate and related disruptions to natural systems. The organization's free webinars convene global experts on food and water security, public health, economic vitality, infrastructure, governance, and other impacts that must be solved in meeting climate security challenges. Upcoming webinars: Renewable Energy Technology Applicability (July 10), The Effective Marriage of Renewable Energy and Energy Efficiency in an ESCO Contract (July 24), and The Intersection of the Microgrid, Renewable Energy, and Storage (August 7). All take place at 1:15 p.m. EDT. [Register here](#). Also, check out SSF's [Security and Sustainability Radio](#), a live, online, and interactive radio show.

Western Michigan U Building Awarded LEED Silver

Western Michigan University's (WMU's) Zhang Legacy Collections Center has achieved silver certification under the Leadership in Energy and Environmental Design rating system (LEED). LEED is the national benchmark for the design, construction, and operation of high-performance green buildings. With the Zhang Center's silver certification for new construction, awarded June 2 by the U.S.

Green Building Council, WMU now has eight campus buildings that meet the stringent requirements of this rating system and 13 more in the review process. A state-of-the art, climate-controlled facility, the Zhang Center houses the WMU Archives and Regional History Collections. The Archives preserve WMU's papers, files, and history while the Regional History Collections contain vital records, tax rolls, diaries, Civil War letters, newspaper archives, photographs, maps, and other historical materials from 12 Michigan counties and beyond. Together, those holdings make the University's Archives and Regional History Collections one of the largest in the state. [Learn more.](#)



You are receiving this e-mail as a member of APPA, or because you requested it. Send any comments or questions to the [editor](#), Steve Glazner. Contact [Gerry Van Treeck](#) for advertising options. To ensure delivery of APPA's communications, please add steve@appa.org to your email address book or Safe Sender List. If you are still having problems receiving our communications, see our [whitelisting page](#) for more details.

APPA promotes leadership in educational facilities through a variety of forums that address trends, issues, and best practices in educational facilities management. We are the association of choice for more than 5,200 educational facilities management professionals throughout the United States and abroad.

APPA: Leadership in Educational Facilities
1643 Prince Street • Alexandria, VA 22314
Ph: 703.684.1446 • Fax: 703.549.2772 • Web: www.appa.org

Click [here](#) to unsubscribe